

MINUTES

MEETING **Transit Advisory Committee**

DATE January 26, 2017

LOCATION City Hall, Room # 112

TIME 5:30 -7:00 p.m.

CHAIR John Marchese

PRESENT Kathryn Hofer, John Marchese, Pat Hunter, Brenda Pilon, Steven Petric, Justine Kramer and Jay Rojas

REGRETS Dallas Green, Ryan Delisle and Randalin Ellery

MINUTES Courtney McDonald

GUELPH TRANSIT STAFF Mike Spicer
Robin Gerus

ITEM # DESCRIPTION

1	Call To Order
2	Introduction of committee members and Transit staff
3	Election of committee chair <ul style="list-style-type: none">- P. Hunter and B. Pilon nominate J. Marchese- S. Petric nominates himself and J. Kramer seconds- J. Marchese is elected as chair with 4 votes- S. Petric is vice chair
4	Summer service reductions <ul style="list-style-type: none">- M. Spicer – decision to reduce summer service was not communicated well to the public. Transit will do a better job communicating this year
5	Terms of Reference (TOR) <ul style="list-style-type: none">- TOR need to be updated and C. McDonald will email a copy to all committee members

6	<p>Follow up on outstanding items from previous meeting</p> <ul style="list-style-type: none"> - Transits planning for construction delays <ul style="list-style-type: none"> - Transit riders are experiencing delays in making connections and longer travel times due to construction detours - M. Spicer – to speak with Engineering to ensure transit is a priority during construction - J. Simmons will provide a list of Supervisor initiatives for next meeting that will address operator concerns - Adding a bench at platform 15 for Route 11 – M. Spicer to look into
7	<p>Travel Training</p> <ul style="list-style-type: none"> - Transit has provided a couple of travel training sessions that were well received - B. Pilon – not many people at travel training and it needs to be better advertised (i.e. CJOY) - R. Gerus will work with H. Mathewson Jelsma to do more advertising - R. Gerus and H. Mathewson Jelsma to present travel training at a future meeting for feedback
8	<p>Trapeze Pass Program in Mobility (R. Gerus provide update)</p> <ul style="list-style-type: none"> - Program helps to build better schedules - Third dispatcher has been hired - Additional driver being hired - Mobility trips can be booked on weekends - Random audit done each month – 10 customers contacted to answer 5 questions related to the service they received
9	<p>Provincial Transportation Infrastructure Fund</p> <ul style="list-style-type: none"> - 20 new buses coming in September - 9 new mobility buses - New farebox system <ul style="list-style-type: none"> - Hire consultant to determine farebox type - Moving away from paper transfers, paper tickets and stickers - Fare strategy - Transit Master Plan which includes updating our service standards - New bus pads, shelters and benches
10	<p>Collective Agreement expires June 2017 and will be starting contract negotiations soon</p>
11	<p>Service Realignment for September 2017</p> <ul style="list-style-type: none"> - New routes/schedules almost complete - Present new routes/schedules at next meeting
12	<p>Customer Appreciation Day</p> <ul style="list-style-type: none"> - Transit staff and TAC to help 'thank' customers - More information to be provided by H.Mathewson Jelsma closer to the date

13	Guelph Storm Agreement cancelled and a new program starting September 2017 with Riverrun and Sleeman Centre. This agreement would not allow customers to ride free, but at a reduce fare.
14	Reallocation of Supervisory staff to include permanent Supervisor at Guelph Central Station, University and on the road
15	Next Meeting Date and Location – Thursday February 23, 5:30 – 7:00, City Hall Meeting Room C
16	Adjournment at 7:00 p.m.