

Almost one third of all water used in the home in flushed down the toilet.

Saving water and money is as easy as replacing your old toilets (6-litre or larger) with new high-efficiency WaterSense® certified models of 4.8 litres or less through the City of Guelph's Royal Flush Toilet Rebate Program.

Replace up to two toilets that uses six (6) litres or more in your home with approved low-flush models and receive a \$50 rebate from the City of Guelph for each toilet, credited directly to your water account on your monthly Alectra Utilities (former Guelph Hydro) bill. The program is available to qualifying households, businesses and multi-residential properties in the City of Guelph.

The City reserves the right to refuse a Rebate for any applicant, building, or toilet that it determines is ineligible to participate in the program.

To qualify for a rebate:

- You must have a valid and active Alectra Utilities (Guelph Hydro) account
- Your property must be located within Guelph city limits and connected to the municipal water system.
- Your home must have been built before January 1, 2014
- Effective January 1, 2018, residential properties can apply for a maximum of two (2) certified WaterSense® toilet Rebates, per property. If you applied for and received a rebate to change a 13-litre per flush toilet(s) or larger for a 6-litre per flush toilet(s) prior to January 1, 2018 then you may apply for a maximum of two (2) certified toilet Rebates to replace the previously rebated 6-litre per flush toilet(s).
- You must submit the appropriate application and proof of purchase within one (1) year of purchasing the toilet(s).

Terms and conditions

To qualify for the Rebate, the Applicant (the person applying) acknowledges and agrees:

1. THAT the Corporation of the City of Guelph ("The City") is not responsible for the selection, installation or operation of the toilet;
2. That the existing toilet being replaced is a 6-litre per flush or larger toilets and that the new toilet is a new, WaterSense® certified dual flush or high efficiency toilet models that flush with 4.8 litres or less;
3. Effective January 1, 2018 applicants of a Residential property can apply for a maximum of two (2) WaterSense® certified toilet Rebates per property. If you applied for and received a rebate to change a 13-litre per flush toilet(s) for a 6-litre per flush toilet(s) prior to January 1, 2018, applicant may apply for a maximum of two (2) certified toilet Rebates to replace the previously rebated 6-litre per flush toilet(s);
4. The toilet must be installed in a residence built prior to January 1, 2014, located in the geographic limits of the City of Guelph and connected to the municipal water supply under an active Guelph Water account;
5. That the applicant shall provide the City or its agent with reasonable and timely access to the toilet, that the City or its agent may inspect any residence participating in this Program in order to verify the installation of the toilet and eligibility of the same, if the City of Guelph so requests, and that the City of Guelph or its agent may access utility billing account information for the purpose of monitoring water. The Applicant must right to withhold the Rebate based upon inspection results;
6. That the City of Guelph does not guarantee or warrant the toilet or its installation, the performance, freedom from defects, quality of workmanship or suitability of the toilet or any installation thereof for any purpose, or the suitability of the premises for installation. Further, the Applicant acknowledges and agrees to assume any and all costs of the installation of any alterations necessary for the proper installation of the toilet;
7. To indemnify, save and hold harmless the City of Guelph, and its agents, officials, officers, councilors and employees (collectively, the agents) against all liability, loss, costs, damages, and expenses, causes of action, actions, claims, demands, lawsuits and other proceedings, by whomever made, sustained, brought or prosecuted, including by third parties, involving bodily injury, death, and property damage, in any way based upon, occasioned by or attributable to the Applicant's participation in this Program;
8. To refund such Rebate to the City of Guelph on request, if this application contains any material misstatement or misrepresentation on such Applicant's behalf, or if the Applicant breaches any of these terms or conditions;
9. Be either the applicable property owner or tenant; if the Applicant is a tenant, then such Applicant must submit documentation indicating that both the tenant and the property owner have knowledge of the Rebate Program and the application, and agree about to whom the Rebate should be paid;

Notice of Collection

The personal information on this form is collected pursuant to the Municipal Act, 2001 and in accordance with the Municipal Freedom of Information and Protection of Privacy Act. This information will be used for the purposes of administration of the Rainwater Harvesting System Rebate Programs. Questions regarding this collection should be directed to the City of Guelph Access, Privacy and Records Specialist, City Hall, 1 Carden Street, Guelph ON N1H 3A1 at 519-822-1260 x2349.

Complete this application form, attach your sales receipt and mail or email to:

City Hall

Attn.: Royal Flush Toilet Rebate Program

1 Carden Street, Guelph ON N1H 3A1

royalflush@guelph.ca

The rebate amount will be credited to your Alectra (former Hydro) bill within 8 to 10 weeks. Missing information will delay your rebate.

If you have questions or require this application to be provided in an alternate format as per the Accessibility for Ontarians with Disabilities Act, 2005, please contact 519-822-1260 x 2633, TTY 519-826-9771 or royalflush@guelph.ca.

Replace up to two 6-litre or larger toilets in your home and receive a \$50 rebate for each approved high-efficiency or dual flush toilet from the City of Guelph.

Customer information PLEASE PRINT CLEARLY		
Name	Phone () -	Email
Installation address Street/unit number, street name	City	Postal code
Owner address (if different) Street/unit number, street name	City	Postal code
Hydro bill account number		

How did you hear about this rebate?

City website
 Facebook
 Twitter
 Guelph Tribune
 Guelphtoday.com
 Word of mouth
 Other _____

Toilets installed (maximum of 2)		
Please record Manufacturer and Model details directly from product box, manual or product Sales receipt SKU is not valid.		
Manufacturer name	Model name	Model number

- I have read, understand and agree to the terms and conditions of the Royal Flush Toilet Rebate Program.
- I certify that I am replacing 6-litre or larger toilet models with new WaterSense® certified models purchased within one (1) year of this application.
- I certify that my home was built prior to January 1, 2014.
- I have attached my sales receipt(s) for the WaterSense® certified 4.8 litres or less toilet(s) that I have installed to this application.

Signature _____ Date _____ (yyyy/mm/dd)