

# COMMITTEE AGENDA



**Consolidated as of October 29, 2015**

TO **Public Services Committee**

DATE Monday, November 2, 2015

LOCATION Council Chambers, Guelph City Hall, 1 Carden Street

TIME 5:00 p.m.

## **DISCLOSURE OF PECUNIARY INTEREST AND GENERAL NATURE THEREOF**

### **CONFIRMATION OF MINUTES – October 5, 2015 OPEN MEETING**

#### **PRESENTATIONS** (Items with no accompanying report)

- a) Tackling Graffiti in Guelph – Paul Deacon (*presentation attached*)

#### **CONSENT AGENDA**

*The following resolutions have been prepared to facilitate the Committee's consideration of the various matters and are suggested for consideration. If the Committee wishes to address a specific report in isolation of the Consent Agenda, please identify the item. The item will be extracted and dealt with separately. The balance of the Public Services Committee Consent Agenda will be approved in one resolution.*

ITEM	CITY PRESENTATION	DELEGATIONS	TO BE EXTRACTED
PS-2015.30 Guelph Museums Advisory Committee Annual Report	Tammy Adkin, Manager, Guelph Museums		✓
PS-2015.31 Public Art Advisory Committee Annual Report	Ella Pauls, Manager, Cultural Affairs and Tourism		✓
PS-2015.32 Tourism Advisory Committee Annual Report			
PS-2015.33 Guelph Sports Hall of Fame Annual Report			
PS-2015.34 City of Guelph Submission to Ontario Culture Strategy ( <i>submission letter attached</i> )			

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Resolution to adopt the balance of the Public Services Committee Consent Agenda.

### **ITEMS EXTRACTED FROM THE CONSENT AGENDA**

Once extracted items are identified, they will be dealt with in the following order:

- 1) delegations (may include presentations)
- 2) staff presentations only
- 3) all others.

### **CLOSED MEETING**

That the Public Services Committee now hold a meeting that is closed to the public with respect to:

**PS-C-2015.6      Citizen Appointments to Various Committees (Guelph Museums Advisory Committee, Guelph Sports Hall of Fame Board of Directors, Property Standards/Fence Viewers Committee, Public Art Advisory Committee, Tourism Advisory Committee and Transit Advisory Committee)**

S. 239 (2) (b) personal matters about identifiable individuals.

### **SPECIAL RESOLUTIONS**

### **STAFF UPDATES AND ANNOUNCEMENTS**

### **ADJOURN**

**NEXT MEETING:** December 1, 2015











2017









THE  
RED BRICK  
CAFÉ

He knew  
she was his  
girl















**THE ANTI GRAFFITI  
SYMPOSIUM**



Croydon Council  
Community Services  
Streetscene  
Stubbs Mead Depot  
Factory Lane  
Croydon CR0 3RL



### What does it cost?

#### Private Property/Small Business:-

- If the property is a private house or a small business (ie: a corner shop or a small independent office) then we will do the work FREE.

#### Larger business:-

- Property belonging to a larger business or similar organisation then we will make a charge for the work. We can advise you on the cost on a case by case basis.
- E-mail us at [graffiti@croydon.gov.uk](mailto:graffiti@croydon.gov.uk) giving details of the incident and your contact details so that we can provide you with a quote.
- Call us on 020 8726 6200 for details of the service we can offer.

There will be occasions where the work is in a dangerous or a difficult to reach location - in these cases we may take longer than 14 days, but we will do our best to deal with the problem as soon as we can.



Croydon Council  
Community Services  
Streetscene  
Stubbs Mead Depot  
Factory Lane  
Croydon CR0 3RL

We note following an external inspection of your property that you are the victim of graffiti vandalism. The Council can remove the graffiti from the exterior walls of your property free of charge. If you wish this work to be undertaken, please complete the section below.

Name:	Phone no:
Address:	
Location of graffiti:	Surface: Brick/Wood/Painted
I understand that the Council will not accept any liability or any claim in the unlikely event of damage occurring directly or indirectly as a result of the graffiti removal work. I also agree to indemnify the Council against any claim made directly or indirectly as a result of the graffiti removal work.	
I confirm that I am the owner of the property or have the authority to agree to the work (please tick):	<input type="checkbox"/> Yes <input type="checkbox"/> No
I agree to the removal of any graffiti found on my property for the next twelve months (please tick):	<input type="checkbox"/> Yes <input type="checkbox"/> No
Signature:	Date:

### CROYDON'S "GRAFFITI PROMISE"

- We will remove all graffiti that is reported to us within 14 days of that report.
- If the graffiti is racist, obscene or abusive we will remove it within 24 hours.
- Croydon Council is providing a single point of contact for reporting graffiti in the Borough and we will manage all problems to resolution.

#### How do I report graffiti attacks on my property?

##### Private Property/Small Business:-

- Use the web form that you can find at [www.croydon.gov.uk/graffiti](http://www.croydon.gov.uk/graffiti) here you can tell us about the problem and give us your authority to do the work.
- Send in the attached Indemnity Card.
- Telephone us on 020 8726 6200.

#### How do I report graffiti attacks on someone else's property (including public property) and other utility companies?

- Report it online at [www.croydon.gov.uk/graffiti](http://www.croydon.gov.uk/graffiti)
- Call us on 020 8726 6200.
- If the property is not the Council's we will contact the owners and seek their permission for the Council to remove the graffiti, when obtained we will remove it within 14 days.

### CUSTOMER SERVICE CARD

To ensure we continue to provide you with the best quality service we can, we would appreciate a few minutes of your time to fill in our Customer Service Card.

Technician ID:	Date:
Name:	
Address:	
Work carried out:	

Please circle one of the numbers to express your view

Extremely Satisfied

Extremely Dissatisfied

Ease of reporting problem

1

2

3

4



2011























1. Co-ordinate relevant persons and teams, including

BIA

2. Inform media on positive action being taken, such as clean-up days, charity events, murals

3. Clarify and enhance graffiti reporting tools, eg online

communicate!



1. Maintain priority or hotspot areas as graffiti free – need to decrease the response time for City staff to address graffiti on City property
2. Decrease the response time for private property owners to address graffiti on their property – through bylaw if needed
3. Support and enhance dedicated graffiti removal initiatives
4. Increase participation from paint retailers and graffiti removal service providers

Removal



Police maintaining a database of known and suspected graffiti vandals and problem locations

Enforce!



Update Property Maintenance Bylaw  
relating to graffiti and murals

POLICY



Remove graffiti swiftly on City infrastructure and property

Work with private owners to remove graffiti swiftly

Partner with utility companies to address their infrastructure

Consider partnering with non-profit graffiti task force

Support a BIA graffiti removal program

Develop graffiti removal program for outside the BIA boundary

Anti-graffiti coatings and decorative wraps

Street art and murals

Support volunteer program to paint over graffiti

Distribute paint kits to residents with training

Sponsor community paint out events

Partner with graffiti removal service providers

Partner with paint retailers

NEXT

STEPS



November 2, 2015

Mr. Kevin Finnerty  
Assistant Deputy Minister  
Ministry of Tourism, Culture and Sport, Culture Division  
Culture and Strategic Policy Branch, Culture Policy Unit  
401 Bay Street, Suite 1800  
Toronto, ON M7A 0A7

From: The City of Guelph Mayor and Council

Re: Ontario's Culture Strategy

The City of Guelph congratulates the Ontario Premier Kathleen Wynne and the Honourable Michael Coteau, Minister of Tourism, Culture and Sport (MTCS), for inviting all Ontarians, including artists, community organizations and municipalities to actively participate in the development of an Ontario Culture Strategy and Arts Policy Framework that maximizes the economic benefits of arts and culture to individuals and communities.

We urge MTCS to recognize that the contributions of local governments have a major direct impact on Ontario's cultural development. While we appreciate that every municipal government is different and that every community has its own unique cultural values and institutions, we know that culture contributes to a dynamic quality of place and robust business environment, and that it engages youth in our communities all across the province. Guelph is proud of its unique reputation as a vibrant arts and culture hub that specializes in creating one-of-kind festivals, such as Hillside Festival, Guelph Jazz Festival and Guelph Dance Festival, that have established international renown for original programming. We are also celebrated as a community that understands the importance of cultivating an environment where artists can live and work.

Our municipal contribution to culture is most evident in the City's investment in six signature cultural venues. The municipality owns and operates:

- Guelph Civic Museum – where citizens and visitors learn about the history of Guelph
- McCrae House – a newly renovated museum, historic birth place of John McCrae
- River Run Centre – a premier performing arts centre
- Sleeman Centre – a sports and entertainment centre
- Market Square – Guelph's newest outdoor public gathering space in front of City Hall
- Guelph Public Library – a vibrant and well-used cultural hub and information centre

Through creative programming and careful stewardship of these public venues, our municipality contributes to the economic and social well-being of our community throughout the year. With the support of the province we have developed the Guelph Culture Map and most recently Council approved a revised Public Art Policy to guide the process for art in public space.

Our municipal investment aims to ensure that culture is for everyone, regardless of age, geography, background or income. To that end, the City supports about 20 arts organizations annually through its community wellbeing grants program. In addition the City supports the Art Gallery of Guelph, Guelph Arts Council and Guelph Youth Music Centre through multi-year community benefit agreements.



In total the City contributes over \$2 million annually in direct funds to support arts and culture its community.

With Downtown Guelph designated by the province under Ontario's Places to Grow as an Urban Growth Centre, the City of Guelph recognizes that a vibrant cultural environment will play an increasingly critical role in advancing our community's ability to attract businesses, investors, residents and visitors. To that end, we have worked with our community stakeholders to develop a series of strategies and plans that integrate urban design, place making, built form and streetscape guidelines, public art, and heritage and landscaping planning to create a unified approach to developing and animating our city, in particular our historic downtown. We have just launched DestinationNEXT, an innovative culture-led tourism initiative, with the support of our regional tourism office, to further advance culture as an economic strength.

To help achieve Guelph's goal as one of Ontario's successful Urban Growth Centres, we strongly urge MTCS, Culture Division, to reflect the role the City of Guelph and all local governments play in Ontario's Culture Strategy. Specifically, the Ontario Culture Strategy should:

- *Emphasize* the importance of local governments in the Ontario Culture Strategy Guiding Principles by recognizing that culture is different everywhere and highlighting the unique role of local governments in supporting Ontario's diverse municipalities;
- *Invest* in funding for municipalities to boost the development and implementation of municipal cultural plans and culture-led tourism strategies, support cultural infrastructure and strengthen the management and development of local cultural resources; and
- *Advance* the role of local governments in fostering an environment in which arts, cultural industries, cultural heritage, and public libraries thrive in communities by partnering with relevant professional networks and organizations on the creation of new resources and tools, professional training, and knowledge sharing opportunities.

Our City staff has been actively engaged in contributing to the Ontario Culture Strategy, by:

- working with a leadership team to develop a common message on behalf of the 38 Ontario municipalities that are members of the Creative City Network of Canada
- participating in the Hamilton town hall meeting
- partnering with Guelph Arts Council to encourage organizations and individuals in Guelph to make written submissions

Guelph has an important role to play in supporting the value of culture in Ontario. Our competitive ability to cultivate quality of place and create a robust business environment is crucial to Ontario's long-term success.

We thank you for undertaking the Ontario Culture Strategy, and for the opportunity for the City of Guelph and its citizens to contribute to such an important initiative.