

Room C, City Hall
May 25, 2011, 6:00 p.m.

Council convened in special session for the purpose of a strategic planning workshop at 6:00 p.m.

Present: Mayor Farbridge, Councillors Bell, Burcher, Findlay, Furfaro, Guthrie, Hofland, Laidlaw, Piper, Van Hellemond, and Wettstein

Absent: Councillors Dennis, and Kovach

Staff Present: Mr. H. Loewig, Chief Administrative Officer, Mr. M. Amorosi, Executive Director of Corporate and Human Resources, Dr. J. Laird, Executive Director of Planning, Engineering & Environmental Services; General Manager of Planning & Building Services; Mr. D. McCaughan, Executive director, Operations and Transit Hannah, Manager of Development Planning; Ms. A Pappert, Executive Director, Community and Social Services; Ms. B. Boisvert, Corporate Manager, Strategic Planning and Corporate Initiatives; and Ms. T. Agnello, Acting City Clerk

DECLARATIONS UNDER MUNICIPAL CONFLICT OF INTEREST ACT

There was no declaration of pecuniary interest.

**STRATEGIC PLAN WORKSHOP
PART 2: SERVICE REVIEW**

Mayor Farbridge provided an overview of the city's internal and external services and explained that some are mandatory and others discretionary. She noted the differences between service reviews and operational reviews and explained that sometimes they intersect.

Dr. C. Bart of the Degroote School of Business was present to lead Council in a workshop on the following matters:

- Council confirmed the draft priority goals
- Council was guided through discussions and a debrief of remote exercise #2 regarding City Services

Dr. Bart led Council through an exercise regarding setting SMART objectives (specific, measurable, acceptable, realistic, and timely).

Next Steps

He identified remote exercise #3 to take place next regarding a management exercise about services

Council recessed at 8:25pm and reconvened at 8:40pm.

NEXT MEETING - July, 13 2011

ADJOURNMENT

The meeting adjourned at 9:13 o'clock p.m.

Minutes read and confirmed June 27, 2011.

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Mayor

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Acting Clerk