

Committee Room C
February 23, 2011

Council convened in session at 6:00 p.m.

Present: Mayor Farbridge, Councillors Bell, Burcher, Dennis, Findlay, Furfaro, Guthrie, Hofland, Kovach, Laidlaw, Piper, Van Hellemond and Wettstein

Staff Present: Mr. M. Amorosi, Executive Director of Human Resources & Legal Services; Dr. J. Laird, Executive Director of Planning, Engineering & Environmental Services; Mr. D. McCaughan, Executive Director of Operations & Transit; Ms. A. Pappert, Executive Director of Community & Social Services; Ms. M. Neubauer, Chief Financial Officer/ City Treasurer; and Ms. B. Boisvert, Corporate Manager of Strategic Planning & Corporate Initiatives

Also Present: Dr. Barry Watson, President and CEO of Environics; Dr. Chris Bart, Founder of the Director's College and Professor of Strategy and Governance at McMaster's DeGroote School of Business.

Council members reviewed the current operating environment and provided input into a draft community survey framework.

Dr. Bart presented the proposed Strategic Plan Revision Process and responded to questions.

By general consensus, Council members agreed to incorporate a Service Review component into the strategic plan revision process.

ADJOURNMENT

The meeting adjourned at 9:00 o'clock p.m.

Minutes read and confirmed March 28, 2011.

.....
Mayor

.....
Clerk Designate