Reusable cups and containers welcome here

- We accept clean, reusable drink cups for beverage orders made in store.
- We accept clean food containers for food orders made in store.
- Single use accessory food-ware items are available by request or at self-serve stations only (straws are exempt).

Remember a reusable bag when you're shopping!

Guidelines and recommendations on the safe use of reusable cups and containers were developed in consultation with Wellington-Dufferin-Guelph Public Health. Exemptions apply. Learn more about Guelph's Single-Use Items Reduction Strategy at **guelph.ca/singleuseitems.**

Accessible formats available by contacting 519-767-0598/TTY 519-826-9771.

CITY OF Guelph
Making a Difference

Business Requirements

Guelph City Council approved the single-use items (SUI) reduction strategy on April 25, 2022.

The purpose of this strategy is to encourage sustainable behaviour among residents and implement procedural changes in businesses to decrease single-use item waste.

Since 2023, Guelph has banned:

- Single use plastic shopping bags, with some exemptions (listed in FAQ) on the website
- Polystyrene foam cups and takeout containers

Effective March 1, 2025:

- Businesses must accept a customer's clean reusable drink cup for beverage orders made in-store. (Exemptions apply to charitable or non-profit organizations, hospital or community care facilities, alcoholic beverages, and special events.)
- Businesses must only offer single-use accessory food ware items (e.g., utensils, stir sticks, condiments, and beverage trays) by request and/or at self-serve stations.
- Paper shopping bags must contain 40% post-consumer recycled content and clearly indicated in print on the bag.

Effective September 1, 2025:

- Businesses must accept a customer's clean reusable food container for food orders made in-store. (Exemptions apply to charitable or non-profit organizations, hospital or community care facilities, special events, and self-serve businesses like buffets, salad bars, and all-you-can-eat restaurants. An exemption applies to food-service businesses that have their own reusable-container policy outlining specific and limited conditions for accepting reusable-containers.)

Please use the poster on the front of this letter as a resource in your place of business.

Visit **guelph.ca/singleuseitems** for more information and exemptions.

Contact

Solid Waste Resources
519-767-0598
TTY: 519-826-9771
waste@guelph.ca

Accessible formats available on request.

CITY OF Guelph
Making a Difference