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## Solid Waste Resources



<b>Review sponsor</b>	Scott Stewart, Deputy Chief Administrative Officer, Infrastructure, Development and Enterprise Services
<b>Review lead</b>	Katherine Gray, Program Manager, Business Process Management
<b>Review champion</b>	Peter Busatto, General Manager, Environmental Services
<b>Current phase</b>	All phases complete

### Purpose

To review Solid Waste Resource services and processes to inform options for the most effective and efficient service provision.

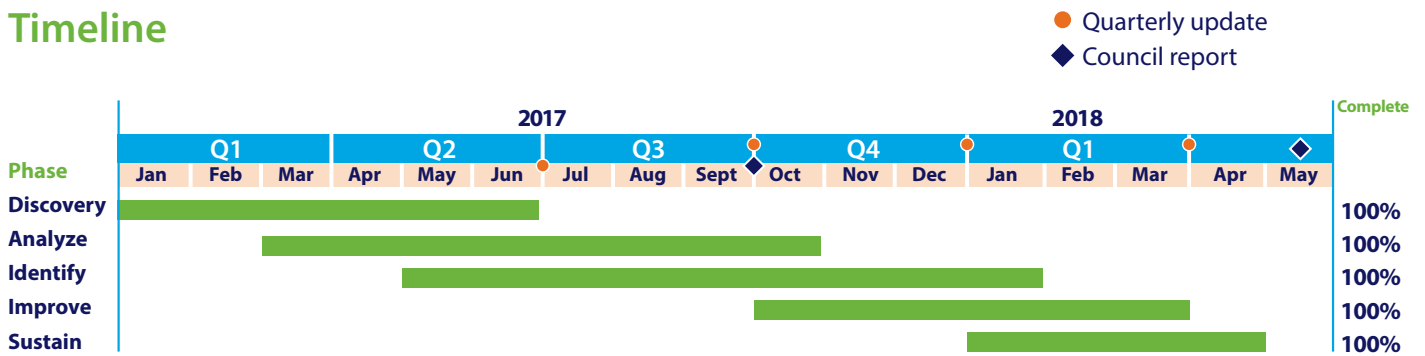
### Scope

- Collections
- Material processing
- Material output
- Administration and customer service

### Deliverables

- Process maps for all processes in the service
- Cost and social impact analysis around service delivery options
- Final report which provides recommendations for improvement
- Proposed implementation plan for recommendations

### Timeline



### Status

**100%**  
of review  
complete

#### Milestones



**Discovery phase**  
complete



**Analysis phase**  
complete



**Identify phase**  
complete



**Improve phase**  
complete



**Sustain (control) phase**  
complete