

Residential Sub-Water Meter Rebate Program

Terms and Conditions for Add-on Sub-meters

The rebate for add-on sub-meters with smart technology under the City of Guelph's Residential Water Meter Rebate Program is open to qualifying residential buildings including rental apartment buildings, condominiums, and single-family homes. The availability of sub-metering data will help notify property owners/managers if individual suites have high water demands that might indicate leakage, the use of inefficient plumbing products, or inefficient water use habits. The City of Guelph will rebate \$100 per meter for add-on sub-meters with smart technology based on the City of Guelph's meter qualification criteria.

Participant eligibility

The City of Guelph will determine an applicant's eligibility to participate in the Residential Water Meter Rebate Program based on the following:

- a. are within the City of Guelph limits and hold an active Guelph Hydro/Water account,
- b. for any building that has 7 units or more **and** has an average water demand more than 150 cubic metres (m³) per suite per year, an applicant must have completed a Multi-Residential Water Audit with the City of Guelph.

Sub-meter qualification and installation

Installed sub-meter(s) must be add-on (i.e. strap-on meter) with smart technology. Add-on sub-meters are strapped on or attached to plumbing infrastructure and can be removed.

In consideration of receiving the rebate under this Residential Water Meter Rebate Program, the applicant acknowledges and agrees that the Corporation of the City of Guelph (City of Guelph) is not responsible for the selection, installation, operation, or maintenance of the sub-meter(s). The City of Guelph does not own the installed sub-meters and is in no way responsible for any maintenance or other upkeep of installed sub-meters.

Add-on sub-meters will not replace that of the main building's water billing meter as set up through the City of Guelph or its agent. The City of Guelph will in no way bill individual unit occupants for water use utilizing the sub-meter data. Water use volumetric charges will always defer to the primary water service line billing meter when there are discrepancies between the sub-meters, in whole or in part, and that of the primary water service line billing meter.

Rebate

The City's rebate only applies to the sub-meter. No additional costs or fees, including but not limited to installation costs, shipping/handling costs, monitoring and maintenance costs, etc., are eligible for a reimbursement. The City of Guelph reserves the right to withhold rebates for any building it deems ineligible to participate in the Residential Water Meter Rebate Program.

Subject to available funding, there is a limit of 1 (one) rebate per municipal meter per building for the installation of add-on sub-meters with smart technology. Rebates will be

provided to program participants on a "first come, first served" basis, and will be provided directly to the property owner/manager or to a third-party agent of the property owner/manager.

Applicant's responsibility

- The rebate will be provided for the installation of add-on sub-meter(s) with smart technology upon proof of purchase;
- Proof of this declaration must be provided at time of application.
- The Applicant shall provide the City of Guelph or its agent with reasonable and timely access to the installed sub-meters upon written request;
- The Applicant acknowledges and agrees to assume any and all costs associated with the installation of the sub-meter, including any alterations to piping, valves, wall, etc., that may be necessary to ensure the proper installation of the sub-meter(s).
- To refund such rebate to the City of Guelph on request if the application contains any material misstatement or misrepresentation by the Applicant or on the Applicant's behalf, or if the Applicant breaches any of the terms or conditions contained in this document.

City's permission

- The City of Guelph or its agent may inspect any building or home participating in this Program to verify the proper installation of sub-meters and eligibility of the building upon written request;
- The City of Guelph or its agent may access utility billing account information for any participating building or home at any time before or after installation of sub-meter(s) for the purpose of monitoring water demands and calculating water savings

Agreement

In consideration of the City of Guelph accepting an application to the Residential Water Meter Rebate Program, the Applicant acknowledges and agrees:

- That the City of Guelph does not guarantee or warrant any aspect of the sub-meter(s), including but not limited to: the physical appearance or operation of the meter, the installation of the meter, the accuracy or performance of the meter, the suitability of the meter for the application, or the quality of workmanship of the meter and/or the meter installation
- To indemnify, save and hold harmless the City of Guelph, and its agents, officials, officers, councilors and employees (collectively, the agents) against all liability, loss, costs, damages, and expenses, causes of action, actions, claims, demands, lawsuits and other proceedings, by whomever made, sustained, brought or prosecuted, including by third parties, involving bodily injury, death, and property damage, in any way based upon, occasioned by or attributable to the Applicant's participation in this Program.