

- ADDENDUM -

- Operations & Transit Committee -

Council Chambers @ 5:00 p.m.

- July 16, 2012 -

OTES-18 PUBLIC WORKS 2011 ANNUAL REPORT

City Presentation:

- Rod Keller's Powerpoint Presentation

OTES-19 JANEFIELD AVENUE – ON-STREET PARKING REVIEW

Correspondence:

- Cora Sopher



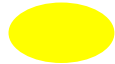
2011 Public Works Annual Report

July 16th 2012

Public Works Performance Dashboard

Sustainability

Revenue



Expenditure



Internal Process

Work Plan Attainment

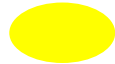


Roadway Cost per KM



Customer Service

Customer Satisfaction Survey Rating



Service Request Response Time



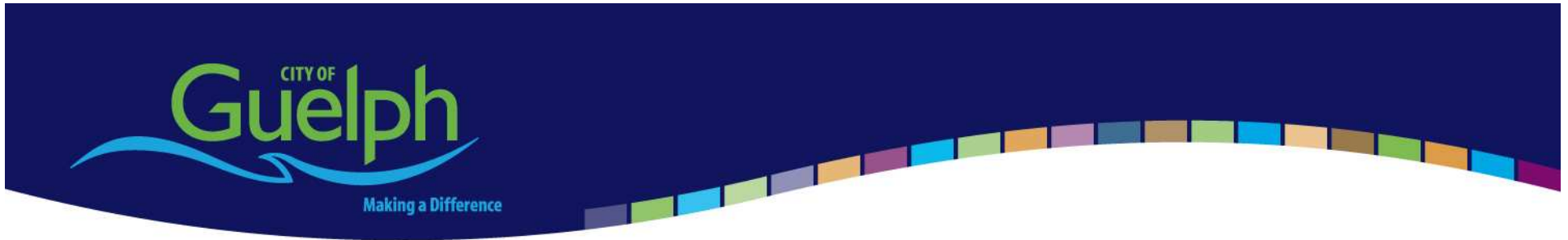
Learning & Growth

Attendance Rate



Training Attainment





Summary of 2012 Goals

Public Works will focus on

- Alignment with new Corporate Strategic Plan focus areas and directions
- Key performance indicators
- Business performance system

From: Cora S

Sent: July 16, 2012 2:42 PM

To: Joanne Starr

Subject: Support for recommended restrictions to parking on Janefield Avenue

Hello Joanne,

As per or phone conversation today, I would like to state that I fully support the recommendations regarding restrictions to parking on the west side of Janefield Avenue. I was a delegate at the April 16, 2012 meeting of the Operations and Transit Committee where I spoke on this issue.

Please pass this e-mail along to members of the Operations and Transit and Emergency Service Committee.

Many thanks,

Ms. Cora Sopher