

**The Corporation of the City of Guelph
Operations, Transit & Emergency Services Committee
Monday, October 15, 2012 at 5:00 p.m.**

A meeting of the Operations, Transit & Emergency Services Committee was held on Monday, October 15, 2012 in Council Chambers at 5:00 p.m.

Present: Councillors, Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge

Also Present: Councillors Dennis, Hofland and Wettstein

Staff in Attendance: Mr. D. McCaughan, Executive Director of Operations, Transit & Emergency Services; Mr. S. Armstrong, General Manager of Emergency Services/Fire Chief; Mr. M. Anders, General Manager, Community Connectivity & Transit; Mr. D. Godfrey, Manager, By-law Compliance and Security; Mr. A. Horsman, Executive Director, Finance & Enterprise; Ms. T. Agnello, Deputy City Clerk; and Ms. D. Black, Council Committee Coordinator.

Councillor Findlay disclosed a pecuniary interest regarding the Transit – Downtown Service report because he is a business owner within the vicinity and did not speak or vote on the matter.

1. Moved by Councillor Van Hellemond
Seconded by Mayor Farbridge

THAT the minutes of the Operations, Transit & Emergency Services Committee meeting held on September 17, 2012 be confirmed as recorded and without being read.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Carried

Consent Agenda

The following items were extracted from the Consent Agenda to be voted on separately:

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|----------------|---|
| OTES 2012-A.26 | Critical Triage Acuity Scale – Ambulance Response Standards |
| OTES 2012-A.28 | Business Licence By-law Amendments |
| OTES 2012-A.29 | Ontario Street – Road Narrowing - Update |
| OTES 2012-A.31 | Goodwin Drive Year Round Overnight Parking |
| OTES 2012-A.32 | Transit – Downtown Service |

2. Moved by Councillor Van Hellemond
Seconded by Councillor Furfaro

THAT the balance of the Consent Agenda of the Operations, Transit & Emergency Services Committee of Monday, October 15, 2012 as identified below, be adopted:

a) **Guelph Storm Mutual Services Agreement 2012/2013**

REPORT

THAT the Operations, Transit & Emergency Services Committee Report OT101237 Guelph Storm Mutual Services Agreement 2012/2013 dated October 15, 2012 be received;

AND THAT the Mayor and City Clerk be authorized to sign the Mutual Services Agreement with the Guelph Storm satisfactory to the Executive Director of Operations, Transit & Emergency Services or his or her designate and the City Solicitor or his or her designate;

AND THAT all advertising copy on communication collateral associated with this agreement shall comply with existing City policy.

AND THAT the agreement comes into effect immediately upon execution.

b) **Public Works Yard Expansion**

REPORT

THAT staff be authorized to take the steps outlined in the Report OT101239 Public Works Yard Expansion dated October 15th, 2012 in regard to the possible permanent closure of parts of Denver Road and Municipal Street for the expansion of the Public Works Yard.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Ontario Street Road Narrowing – Update

Mr. Antonio Leo, raised concerns regarding the process used to address the road narrowing. He said that the installation occurred contrary to the wishes of the residents and believes the majority of residents on the street would like it removed.

Staff said that the public involvement process is currently in flux and the survey results received were not adequate to use for their decision. They are investigating methods to involve neighbourhoods more effectively. Staff advised of the survey results and will provide

them to all Council members. Staff stated it cost approximately eight thousand dollars to install and would cost a similar amount to remove the bump out.

REPORT

3. Moved by Councillor Van Hellemond
Seconded by Councillor Bell

THAT the City remove the bump out on Ontario Street at the completion of the school year in June, 2013.

VOTING IN FAVOUR: Councillors Bell, Furfaro, Van Hellemond and Mayor Farbridge (4)

VOTING AGAINST: Councillor Findlay (1)

Carried

Goodwin Drive On-Street Parking

Mr. Keller advised that the residents on Goodwin Drive requested year round parking on the street and have been able to do so for the past two winters. He said staff are going to undertake a comprehensive review of the current overnight, on-street parking and would like to postpone a final decision on the matter until the review is completed.

Mr. Ian Raynor, Property Manager, of the 37-45 Goodwin Drive condominiums, advised the residents are happy with the staff recommendation, but also request: no parking permitted within two car lengths from Trafalgar Court and Goodwin Drive; parallel spots painted on the street to designate the parking spots for permit parking only; and parking meters on spots as well. He advised they have 292 parking spots in their complex for 251 units.

Staff stated that Goodwin Drive is currently one of ninety-five streets within the City that allows overnight parking. They said they believe that if the overnight parking is allowed, an expectation of the spots being maintained would also exist.

REPORT

4. Moved by Mayor Farbridge
Seconded by Councillor Furfaro

THAT the Operations, Transit & Emergency Services Committee Report OT101242 Goodwin Drive Year Round Overnight Parking be received;

AND THAT staff undertake a comprehensive review of the feasibility and implications associated with modifying or eliminating the current overnight, on-street parking restrictions;

AND THAT year round temporary overnight parking on Goodwin Drive be continued until April 2013.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Carried

Councillor Findlay vacated the Chair and Councillor Furfaro assumed the Chair.

Transit – Downtown Service

Mr. McCaughan advised this report was brought forward as a result of issues raised regarding Upper Wyndham Street.

Mr. Marty Williams, Executive Director, Downtown Guelph Business Association said they support the changes that have been made to date; however, there are gaps in the service in the busiest part of downtown. He said buses going around the downtown core, rather than through the downtown affects the vitality of downtown and not just individual businesses. They are requesting bus stops closer to the corner of Woolwich and Wyndham Streets and more buses going through downtown. He said staff response to date has been that the system is stressed and cannot be changed due to traffic and time constraints.

Ms. Nicole Priorier, owner of Crepe-Parie on Quebec Street, stated that her sales have dropped since the buses have been re-routed and she cannot afford to hire the same number of employees as before and she now has to work full time to try to save her business. She said small businesses are struggling and is concerned it will worsen with the winter weather.

Mr. Chris Ahlers, owner of Wyndham Art Supplies and Vice-Chair of Downtown Guelph Business Association, expressed concern about the lack of traffic on upper Wyndham Street. He believes the bus routes need to be rerouted to upper Wyndham Street. He believes there are four routes that could be affected and the cost of not doing so would be greater than the costs of minor changes to the transit system. He acknowledged the temporary shuttle service but wants this issue to be a priority until the complete issue is resolved.

Mr. Gerry O'Farrell, owner of the Flour Barrell, stated that a number of his customers have expressed difficulty reaching his store due to the relocation and routing of the buses. He said he has had

customers tell him that due to the accessibility issues, they are choosing not to go downtown. He stated that in order for their businesses to be successful, there needs to be the ability for people to get there easily.

Mr. Michael Anders, General Manager, Community Connectivity & Transit, provided a summary of the events affecting transit this year which include the Transit Growth Strategy and the moving of the hub of buses to the Guelph Central Station. He explained the bus terminal setup and the logistics that affect any route changes. He noted the routes that stop downtown and close proximity to downtown as outlined within his report. He said that to accommodate the request for buses on upper Wyndham Street, council will need to look at the Route Realignment in Appendix A that would cost \$250,000.

5. Moved by Councillor Bell
Seconded by Mayor Farbridge

REPORT

THAT a downtown shuttle bus be costed and included as an expansion package for the next two years.

VOTING IN FAVOUR: Councillors Bell, Furfaro, Van Hellemond and Mayor Farbridge (4)

VOTING AGAINST: (0)

Carried

Councillor Findlay resumed the Chair.

Critical Triage Acuity Scale – Ambulance Response Standards

Mr. Stephen Dewar, Chief, EMS Division, outlined highlights of his report attached to the agenda for this meeting and explained the difference between the levels of response times.

Mr. Shawn Armstrong, Manager, Emergency Services and Fire Chief, stated the report reflects current service and will be reported annually. They will also provide further details regarding public access for defibrillator use in emergencies. He said Council may set different targets, but more resources would be needed to reach higher goals. If the standards are lowered, it could have a negative impact on patient care and money received from the province would lessen. He also advised that compliance to the standards will be posted publicly.

REPORT

6. Moved by Mayor Farbridge
Seconded by Councillor Furfaro
THAT report OT101240 "Critical Triage Acuity Scale - Ambulance Response Standards" be received;

AND THAT the Ambulance Response Standards as set out in report OT101240 be approved.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Carried

Business Licence By-law Amendments

Discussion regarding enforcement capabilities, complaints received regarding driving instructors and tow truck drivers, alternate means of addressing concerns ,and volume of licences the changes would involve.

It was requested that the motions be voted on separately.

REPORT

7. Moved by Councillor Bell
Seconded by Councillor Furfaro
THAT the Operations, Transit & Emergency Services Committee Report OT101238 regarding Business Licence By-law amendments dated October 15, 2012 be received.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Carried

REPORT

8. Moved by Councillor Bell
Seconded by Councillor Furfaro
THAT staff be directed to prepare amendments to Business Licence By-law (2009)-18855 and Appointment By-laws (2003)-17082 and (1997)-15351 to streamline the licensing of Private Property Agents under Schedule 11.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Carried

REPORT

9. Moved by Councillor Bell
Seconded by Councillor Furfaro

THAT staff be directed to create a Driving Instructor Licence category within the City’s Business Licence By-law (2009)-18855; and that public and industry consultation be undertaken for the purpose of establishing appropriate regulations for the category.

VOTING IN FAVOUR: Councillors Bell, Furfaro, Van Hellemond and (3)

VOTING AGAINST: Councillor Findlay Mayor Farbridge (2)

Carried

10. Moved by Councillor Bell
Seconded by Councillor Furfaro

THAT staff be directed to create a Tow Truck Company Licence category within the City’s Business Licence By-law (2009)-18855; and that industry consultation be undertaken for the purpose of establishing appropriate regulations for the category.

VOTING IN FAVOUR: Councillors Bell and Furfaro (2)

VOTING AGAINST: Councillors Findlay, Van Hellemond and Mayor Farbridge (3)

Defeated

Adjournment

11. Moved by Mayor Farbridge
Seconded by Councillor Furfaro

THAT the October 15, 2012 Operations, Transit & Emergency Services Committee be adjourned.

Carried

The meeting adjourned at 7:18 p.m.

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Chairperson