

### 2024-2027 Operating Budget October 5, 2023

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## Future Ready

- We are committed to working with our community to make Guelph the safest and healthiest community possible
- Proactive investment is critical to ensure the provision of adequate and effective policing services
- Budget proposal represents investments required to support our citizens and our members now and into the future



## KPMG Staffing and Service Delivery Review

### Guelph Police Service | Staffing and Service Delivery Study Executive Summary

The Guelph Police Service (the "Service" or "GPS") engaged KPMG to complete a review of the Service's staffing levels and service delivery. The Review was completed between September 2022 and January 2023.

The Review engaged internal and community stakeholders, reviewed data from the Service related to its operations (e.g., occurrences, cases, service time, staffing and shift complements, expenditures), and researched the metrics and practices of three comparable municipal police services in Ontario. From this input, the Review identified opportunities for improvement and refined them with the GPS project team.

The Review provided recommendations intended to improve the overall effectiveness of policing in Guelph. Collectively, the recommendations should position the Service to be a modern police service that supports the needs of the citizens of Guelph today and over the next five to ten years.

The Review observed that:

- · There has been significant growth in the population of Guelph over recent years
- · The Service has been effective at reducing crime when it was able to increase its officer complement
- Staffing levels remain lower proportionately than those of its comparators, and the Service is challenged to maintain
  expected service levels, including addressing the community's need for more proactive policing. The challenge to meet
  service expectations will be exacerbated by anticipated growth in the population served as mandated by Ontario's
  Places to Grow Act, 2005.
- Presumptive legislation, Supporting Ontario's First Responders Act Bill 163, has had a significant impact on the Service's ability to operate at its authorized complement of officers
- The complexity of crime, including cyber crime and human trafficking, has created a need for investments in new capabilities, including the creation of a specialized data analytics capability



## KPMG Staffing and Service Delivery Review

### Summary of Recommendations

Based on the analysis performed, KPMG identified recommendations to help the Service address how to rebalance officer workloads and increase operational efficiency. The recommendations are summarized below. KPMG also assessed each recommendation based on the potential impact as well as the implementation complexity for the Service to consider in its prioritization of the recommendations.

GPs will need to carefully assess each recommendation and its implementation impacts, and make a decision about whether the recommendations can and should be implemented by the Service as proposed, and for when.

#### **Top Recommendations**

- 1. Increase senior leadership to increase capacity for strategy, staff development and performance management.
- 2. Realign Investigative units to promote greater collaboration and more specialized supervision.
- 3. Develop data and analytics capabilities to more effectively prevent and respond to crime.
- 4. Increase staff complement with a focus on patrol and investigations, and employ an active staffing model to help mitigate the impacts of presumptive legislation.
- 5. Increase the effectiveness and capacity of front-line uniformed officers by:
  - a. Triaging and diverting more calls away from front-line officers
  - b. Using Special Constables for activities such as securing crime scenes, and managing traffic
  - c. Promoting the use of pre-charge diversion programs
- 6. Adjust patrol shift schedules to have overlapping schedules during peak hours.



### KPMG Staffing and Service Delivery Review

### **Estimated Resource Impacts of Recommendations**

The estimated resourcing impacts of the recommendations are summarized in the table below. The recommended staffing increases shown are in addition to resources required to meet authorized complement levels.

Recommendation Reference	Type of Hire	Additional Resources Estimated (FTEs)	Status	Assumptions
Uniform				
1	Deputy Chief (CAO)	1.0	Completed	A second Deputy Chief / CAO position to provide more strategic focus on the Service's administrative and allow the current Deputy Chief to place more focus on their operational responsibilities.
4	Neighbourhood Patrol Constables / Sergeants	12 - 20		Front-line patrol constables and sergeants to address current workload requirements.
4	Investigative Services	6.5 – 8.5		Additional resources to address current workload requirements. Additional 0.5 FTE Staff Sergeant for Drugs and Intelligence, 1 Constable for Intimate Partner Violence, 1 Sergeant to supervise Fraud and Cyber Crime, 2 Constables for Cyber Crime (could include one civilian), 1 Constable for General Investigation, 1 Constable for Community Response and B.E.A.T. Possible resource additions related to establishing a Human Trafficking team, including 1 Sergeant and 1 Constable.
	Total Uniform	19.5 – 29.5		
Civilian				
1	Administrative Support	1.0	Completed	Support position to support executive and administrative services.
3	Data Analysts	3.0	1 of 3 hired (senior)	Senior analyst and two junior analysts
4	Cyber Crime Analyst	1.0		
	Total Civilian	5.0		
	Total	24.5 – 34.5 FTEs		



### 2024-2027 Operating Budget Request

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Budget Driver	2024		2025		2026		2027	
(\$millions)	\$	%	\$	%	\$	%	\$	%
A. Base Budget	2.78	4.84%	3.76	6.13%	3.51	5.28%	3.39	4.79%
B. Impact from Capital	0.08	0.14%	0.06	0.10%	0.06	0.09%	0.06	0.09%
C. New Operating Requests	0.54	0.95%	0.83	1.36%	0.85	1.29%	0.89	1.25%
D. Supportive Staffing	0.73	1.28%	0.31	0.51%	0.08	0.12%	0.20	0.28%
Subtotal	\$4.13	7.21%	\$4.96	8.09%	\$4.50	6.78%	\$4.54	6.41%
E. Assessment Growth	-0.66	-1.15%	-0.67	-1.09%	-0.69	-1.04%	-0.70	-0.99%
Total	\$3.47	6.06%	\$4.29	6.99%	\$3.81	5.74%	\$3.84	<b>5.42%</b>

### GuephPolice Service | Staffing and Service Delivery Study Investigative Case Load Increasing

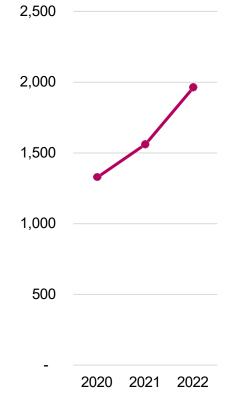
Annual Case Volume Assigned to Individual Officers

Guelph has seen demand for its investigative services increase significantly over the past three years without a corresponding increase in resources.

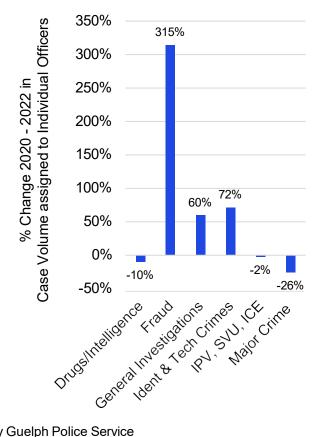
Investigative Services' case volumes assigned to individual officers increased 48% overall between 2020 and 2022. The highest growth areas are in Fraud (315%), Identification and Technology Crime (72%), and General Investigations and Special Projects (60%). The current case load for Fraud includes cyber crime cases. While total IPV, SVU and ICE cases decreased slightly, IPV cases grew significantly.

We note that the Community Response and B.E.A.T. unit was new in 2022, and stakeholders report that it is currently at capacity. Identification recently increased staffing levels to handle increased case loads.

### Overall Annual Case Volume, 2020-2022



## Changein Case Volume by Unit, 2020–2022



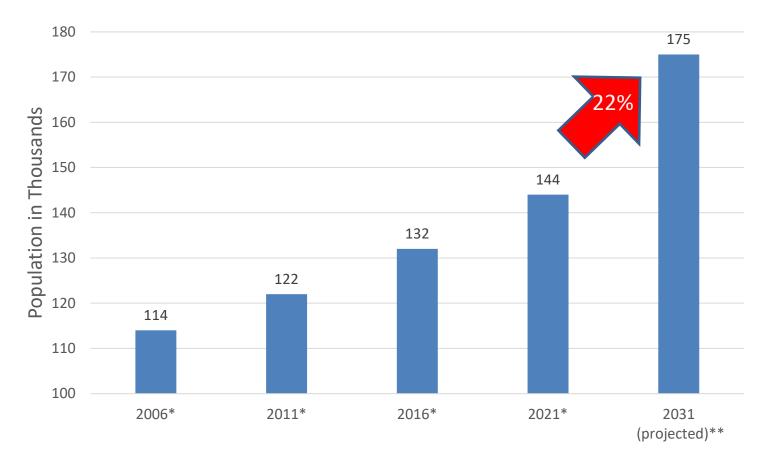
#### Source: KPMG analysis using data provided by Guelph Police Service

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## Our City is Growing

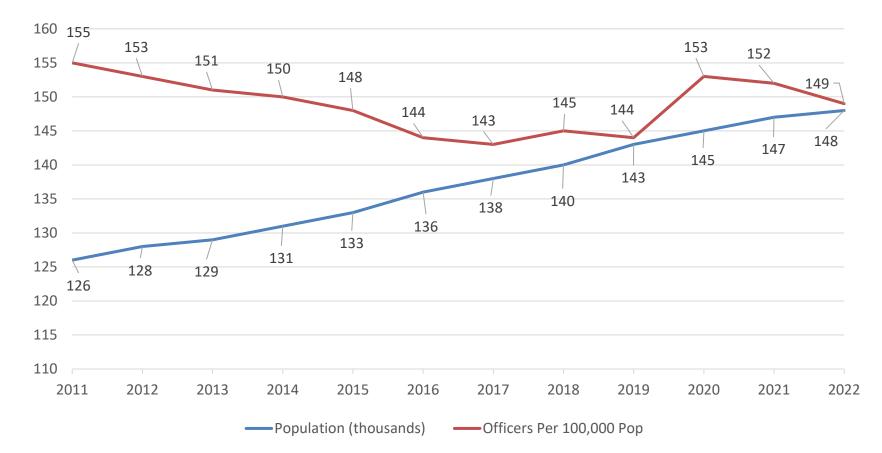


Sources: \* BMA Municipal Study, 2022 <u>https://guelph.ca/wp-content/uploads/2022-Municipal-Study-1.pdf</u> \*\*KPMG City of Guelph Service Rationalization Final Report, June 30, 2021 <u>https://pub-</u> guelph.escribemeetings.com/filestream.ashx?DocumentId=16762



### Police to Population

#### **Guelph's Population and Officer to Population Ratio**

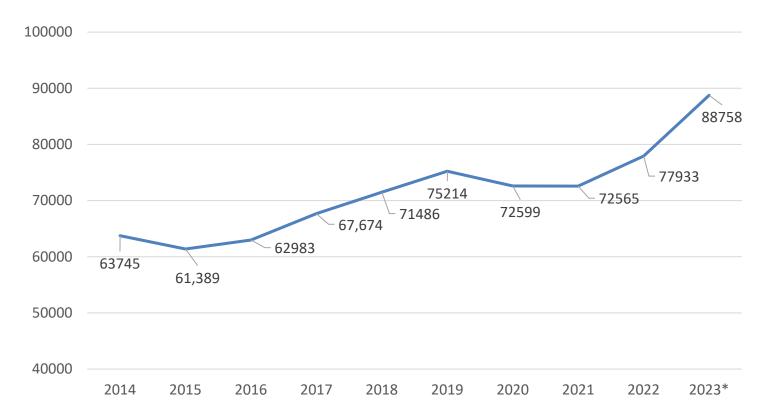


Population figures are estimates including in-year increases to September annually as reflected in Statistics Canada Police Administration Survey



### Calls for Service

**Calls for Service** 



\*Note: 2023 projected to year end based on first 8 months actual

### Gueph Police Service | Staffing and Service Delivery Study Population Pressures Service Capacity

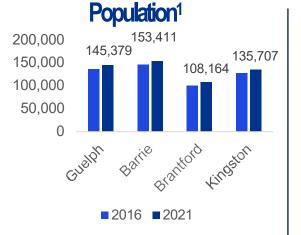
The City of Guelph experienced the highest growth in population (8,937 residents) between 2016 and 2021 compared to the comparator services.

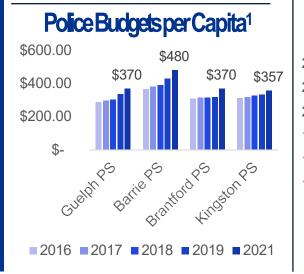
The Service has 14.7 active officers per 10,000 residents, the lowest amongst comparators, and 339 calls per officer, approximately 32 more calls per officer than the closest comparator.

Currently, the GPS is spending approximately \$370 per citizen. This is compared to \$480 by Barrie, \$370 by Brantford, and \$357 by Kingston. The graph on the previous page indicates that Guelph's residents have the same level of affordability to Barrie's population, but graph representing police budgets shows that Barrie is currently spending \$110 more per capita.

#### Source:

- 1. Statistics Canada
- 2. Municipal FIR





### 6.6%

City of Guelph's population growth, from 2016 to 2021, is the highest amongst the selected comparators.

14,7

GPS active officers per 10,000 residents, the lowest amongst comparators.





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### Gueph Police Service | Staffing and Service Delivery Study Officer Complement Remains Low Comparatively

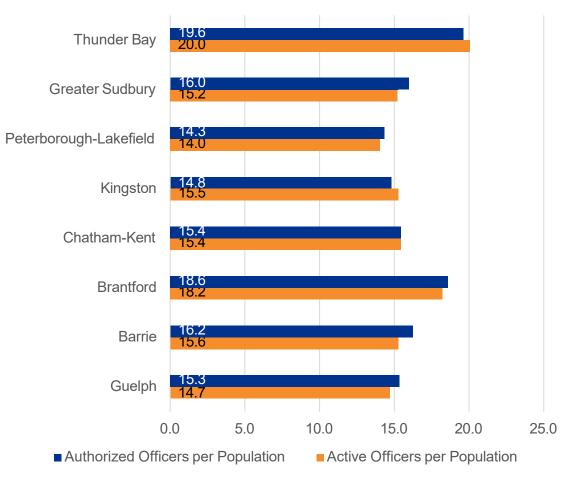
Notwithstanding improvements in its CSI, in terms of officers per population, the Service has a lower staffing level than other similarly-sized services in Ontario.

Each police service is authorized by its board to hire a specific number of officers to service its local population. The actual number of officers available on duty varies from the authorized complement due to turnover, vacation, and work-related leaves under Bill 163 presumptions.

The graph on the right displays the 2021 active versus authorized officers per 10,000 population of 8 mid-size single tier cities within Ontario. The average authorized complement of the group is 16.4 officers per 10,000 population and the active complement is 16.3 officers. GPS is below both averages.

Factoring in Guelph's average population growth (1.2% 3-Year CAGR, 2.4% 2023 forecast), the Service would need an additional 19 officers above the authorized complement of 223 to maintain the average officers per population for the comparator Services.

#### Active vs. Authorized Officers per 10,000 Population



#### Source: KPMG analysis using Statistics Canada data

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### Gueph Police Service | Staffing and Service Delivery Study Leave affects Capacity and Ability to be Proactive

#### Number of Shifts and Staffing Levels (2021, before Overtime)

250 195 200 186 Number of Shifts per Year 150 125 100 76 62 41 50 19 16 6 3 1 0 8 9 11 12 13 14 15 17 18 10 16 Shift Complement (Number of Officers)

#### Source: KPMG analysis using 2021 data provided by GPS

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In 2021, the Service was challenged to meet shift minimums agreed upon with the Police Association via an MOU without the use of overtime. Currently, the Service has 20 – 22 officers authorized per shift, but due to a variety of officer absences (e.g., leaves, vacations, training, presumptive legislation, etc.) 12% of shifts would have been below the minimum shift complement of 11 officers if overtime had not been used. An additional 27% of shifts would have been just meeting the minimum complement.

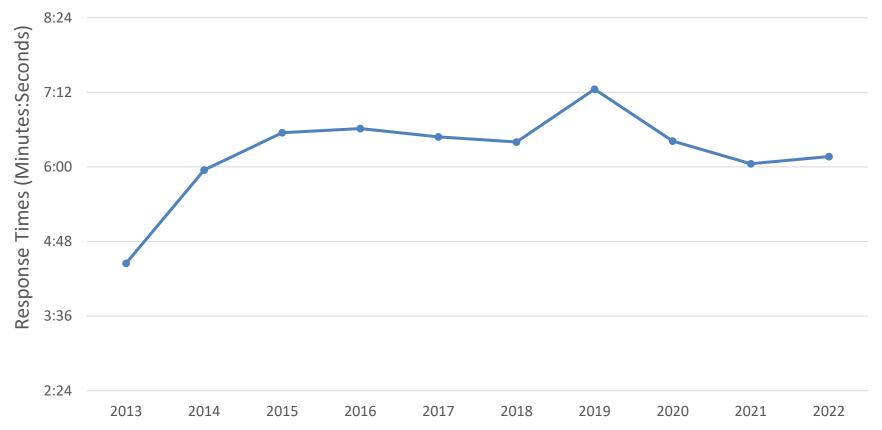
Analysis of patrol time in 2021 suggests that the Service requires an average of 12 officers present per shift to maintain current service levels. An estimated 13 to 15 officers available and on patrol per shift could result in 10% to 20% of patrol time dedicated to proactive policing.

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### **Response Times**

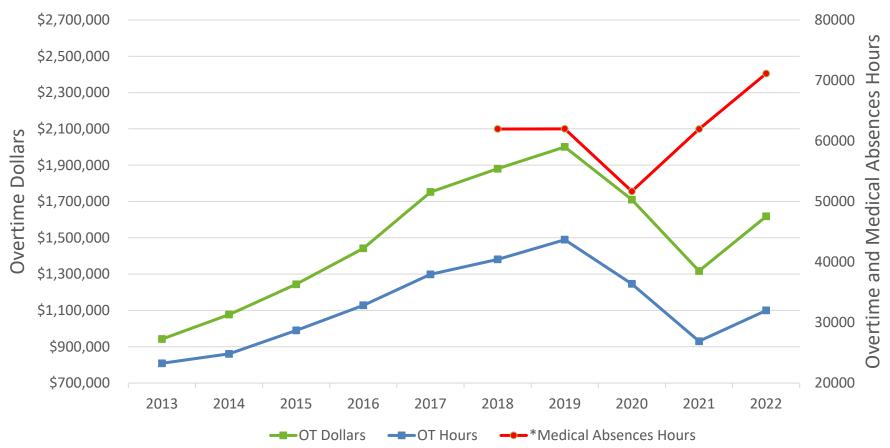






### Overtime and Medical Absences

#### Total Overtime (paid and banked) and Medical Absences



\*Note: Medical absences includes long term disability, WSIB, all paid and unpaid sick time and family medically related absences

### Gueph Police Service | Staffing and Service Delivery Study Investment in Police Services Impacts Crime Rate

100

90

80

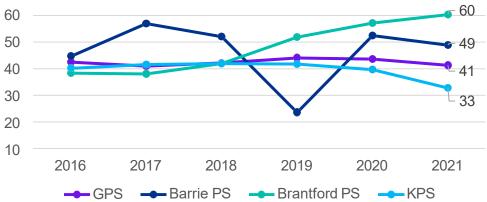
70

Guelph has seen a 17% reduction in its Crime Severity Index (CSI) since 2018, including an 8% reduction in CSI in 2021. The CSI reduction correlates with an increase in the number of authorized officers between 2019 – 2021.

GPS has the second lowest CSI and the second lowest Weighted Clearance Rate compared to Barrie, Brantford and Kingston.

Improvement occurred across all CSI areas, including Overall CSI, Violent CSI and Non-Violent CSI, which resulted in an improvement in its rankings among the 35 Census Metropolitan Areas (from 19<sup>th</sup> to 12<sup>th</sup> lowest CSI). Crime Severity Index<sup>1</sup>





#### Source:

- 1. Statistics Canada
- 2. Municipal FIR
- 3. Police Service Annual Reports



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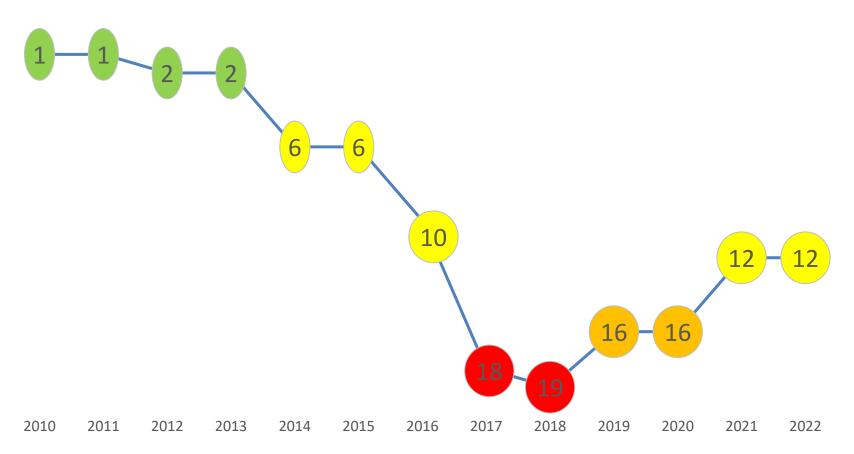
75.7

72.8



### **Crime Severity Index**

**Guelph Crime Severity National Ranking - CMAs** 

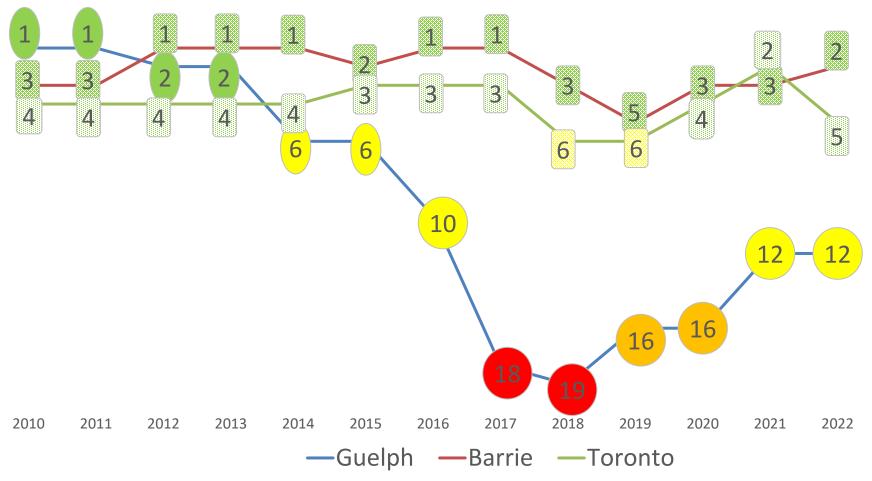


Source: Statistics Canada Table 35-10-0026-01 https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=3510002601



### Crime Severity Index Guelph, Barrie and Toronto

Guelph, Barrie and Toronto Crime Severity National Ranking - CMA's



Source: Statistics Canada Table 35-10-0026-01 https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=3510002601



## Break Enter and Auto Theft Unit

Since inception in January 2022, this unit has demonstrated what is possible when we invest in priority areas as demonstrated by the following:

- 1,165 Criminal Code and CDSA Charges laid
- \$1,200,000 in stolen property recovered
- \$380,000 in illegal substances seized

# Gueph Police Service | Staffing and Service Delivery Study GPS is Affordable relative to Similar-Sized Services

To assess the affordability of the police service, KPMG utilized the cost per \$100,000 current value assessment (CVA) found in the BMA Municipal studies over the cost per capita. In this affordability analysis, KPMG included Guelph and 11 other comparators. The additional comparators are included to provide insights on different sized communities.

The graph on the right suggests that larger centres with higher assessed property values are more capable of affording policing services than smaller communities with lower assessed property values. This graph indicates that the impact on cost per citizen in Toronto is different than the cost per citizen in Windsor thereby making the larger police budget in Toronto more affordable for citizen's than Windsor's police budget.

Source: BMA Municipal Study 2016 to 2021

Guelph's average net costs per \$100,000 CVA excl. amortization from 2016 to 2021.



the difference (lower) between Guelph's 2021 net costs per \$100,000 CVA excl.

amortization and the group average.



2021 EVAMunicipal Study of CVA

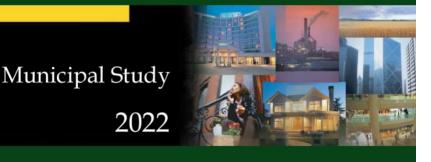
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## 2022 BMA Municipal Study



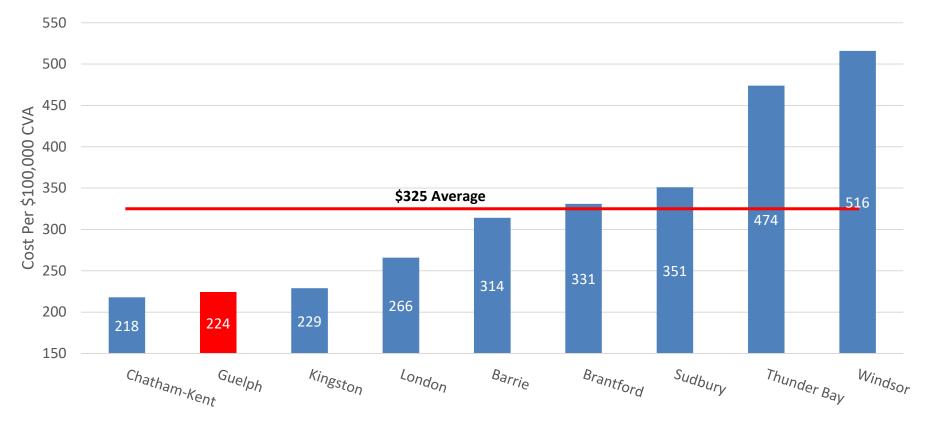


 Link can be found at: <u>https://guelph.ca/city-</u> <u>hall/budget-and-</u> <u>finance/financial-reports/</u>



## 2022 BMA Municipal Study Policing Comparison

#### Policing Cost Comparison Single Tier Municipalities (100-500K Population) Current Value Assessment Basis

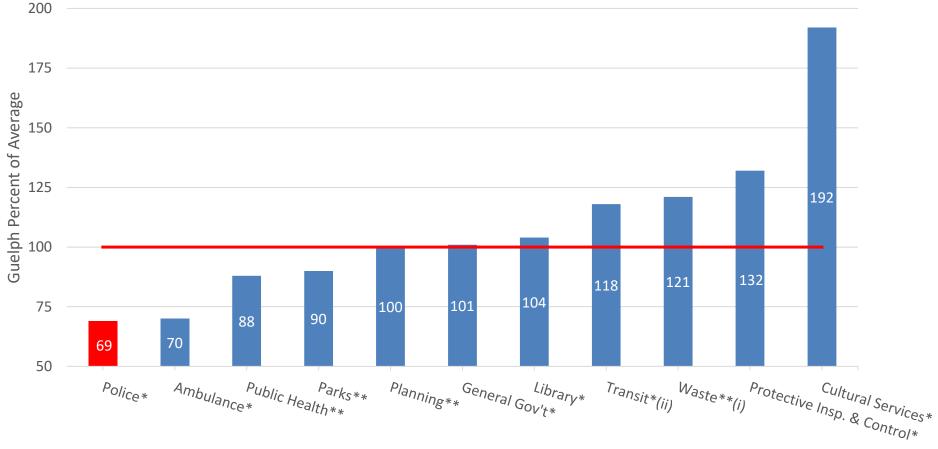


Source is BMA Municipal Study 2022. Net cost per \$100,000 current value assessment (CVA) including amortization for single tier 100 – 500k population



## 2022 BMA Municipal Study Community Comparison

City of Guelph Municipal Services Cost Comparison (100K-500K Population Single Tier) Current Value Assessment Basis

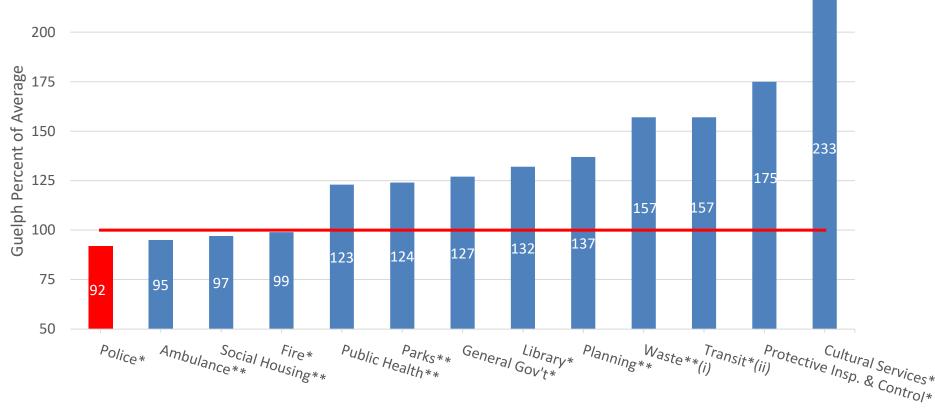


Source is BMA Municipal Study 2022. \* and \*\* are net cost per \$100,000 current value assessment (CVA) including and excluding amortization, respectively. (i) Waste includes collection, disposal and diversion. (ii) Transit is conventional transit only (excludes specialized mobility)



## 2022 BMA Municipal Study Community Comparison

#### City of Guelph Municipal Services Cost Comparison (100K-500K Population Single Tier) Cost Per Capita Basis



Source is BMA Municipal Study 2022. \* and \*\* are cost per capita including and excluding amortization, respectively. (i) Waste includes collection, disposal and diversion. (ii) Transit is conventional transit only (excludes specialized mobility)



### Investment Comparison Guelph vs Barrie

**Ontario Financial Information Return (F.I.R.)** 

Between 2009-2022 (Inclusive)

- Schedule 10 CONSOLIDATED STATEMENT OF OPERATIONS: REVENUE TOTAL (Line 9910) <u>Guelph \$ 555,924,969.00 more than Barrie</u>
- Schedule 40 CONSOLIDATED STATEMENT OF OPERATIONS: EXPENSES TOTAL (Line 9910) – <u>Guelph \$ 760,300,117.00 more than Barrie</u>
- Schedule 40 CONSOLIDATED STATEMENT OF OPERATIONS: EXPENSES Police (Line 0499) <u>Guelph \$ 200,186,852.00 less than Barrie</u>



## Community Profiles Guelph vs. Barrie

Census Profile, 2021 Census of Population

### Data table

	Guelph, City (CY) 🕄 Ontario [Census subdivision] 🗙 Remove	Barrie, City (CY) 🕄 Ontario [Census subdivision] X Remove Counts						
	Counts							
Characteristic	Total	Total						
Population and dwellings								
Population, 2021 <sup>1</sup>	143,740	147,829						
Population, 2016 <sup>1</sup>	131,794	141,434						
Population percentage change, 2016 to 2021	9.1	4.5						

# Policing Resources in 2023:

- Guelph 223.5 Sworn / 119 Civilian
- Barrie 250 Sworn / 123 Civilian
- <u>30.5 Fewer GPS</u>
   <u>Members</u>
   26.5 Sworn/4 Civilian



Supportive Staffing Implementation

- 2024 will see the completion of our Supportive Staffing process that the Board initiated in 2023 with the mid-year approval of 4 Sworn FTE's
- This will include the immediate investment of 8 Sworn and 2 Civilian member FTE's to support our front-line response and communications team



## Supporting Ontario's First Responders Act – April 5, 2016

"We know PTSD is a serious and debilitating injury and that Ontario's dedicated first responders are more than twice as likely to suffer from it. They put themselves in harm's way each and every day to ensure our safety, and we need to be sure they have the resources and treatment they need to heal and return to work safely. Coupled with the prevention and resiliency training the province is putting in place, this Act is an important step forward in recognizing the importance of psychological health in the workplace, and it will provide first responders and their families with peace of mind."

- Kevin Flynn Minister of Labour

https://news.ontario.ca/en/release/36382/ontario-passes-legislation-to-support-first-responders-with-ptsd



## Traumatic Events January 2017 to July 31, 2023

- Over 1000 Sudden Deaths/Homicides including:
  - $\,\circ\,$  11 cases involving children under 5 years old
  - $\circ$  77 Deaths by Suicide
  - 106 Accidental Overdoses
  - Over 800 deaths involving pre-existing medical conditions or where no foul play was involved
- In 2023 members investigated the deaths of 2 children under 5 years within a three-week period and attended 3 deaths by suicide in a 48-hour period in our community.



## Traumatic Events January 2017 to July 31, 2023

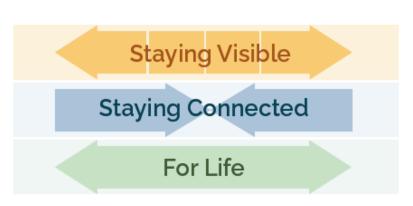
- GPS members have investigated:
  - o over 11,000 Domestic Disputes
  - $\circ$  1,100 Sexual Assaults
  - $\circ$  Over 700 cases involving victims under 16 yrs
  - Multiple Serious/Fatal Motor Vehicle Collisions
- Over 200 investigations involving Assaults on Police/Peace Officers



## WSIB Obligations

- Despite enduring numerous traumatic events in service to our citizens, our WSIB budget has not increased adequately to support our members.
- This has resulted in a situation where fewer and fewer members must take on an ever-increasing amount of work so we can support those who, understandably, need time away from work.
- This is not safe or sustainable for our members or our citizens.





Report of the Expert Panel on Police Officer Deaths by Suicide

September 2019



## Report of the Expert Panel on Police Officer Deaths by Suicide

"Nonetheless, it appears to us as a panel that police resources in Ontario are strained to a breaking point in many locations around the province. It follows that mental health impact can be expected to continue and perhaps even grow in frequency and intensity if this situation is not somehow addressed."

"These resource shortages may be real or perceived. They may be due to an inability or unwillingness to implement new models and re-engineered practices as some might suggest. They may be due to an unwillingness of local, provincial and federal governments to meet the real budget requirements as others would argue. They may be due in part to a vicious circle where each new accommodation of a member with mental health issues further aggravates already diminished staffing levels. But, while decision makers grapple with these arguments, police members are burning out, many are becoming ill, and some are dying."



### Report of the Expert Panel on Police Officer Deaths by Suicide

"The authorized strength model is built on the premise that all the police positions are filled, and all members are at work. The model does not adequately consider that staffing vacancies occur when recruitment numbers fall short, and also when members are away from the workplace on medical leave. This gap translates to an additional workload for members who are working. Through intensified workload demands in regular deployment, and often through increased overtime levels, essentially it falls to the members to subsidize the shortfall in the authorized strength."

"...staffing gaps contribute to an ongoing systemic deterrent to disclosure of mental health issues, create a significant barrier to those who need to access and maintain proper care paths, and uphold a false expectation of fit-for-duty capacity that perpetuates stigma and self-stigma surrounding mental health and occupational stress injuries. The reality of staffing gaps must be confronted."



Required Resource Enhancements

KMPG Resource Recommendations are to be phased in over the next 4 years.

- This will see the introduction of 6 Sworn and 2 Civilian member FTE's in each of the next 4 years.
- This is a responsible/balanced approach to address staffing deficits and ongoing growth of our City.



### 2024 – 2027 Operating Budget Pressures

- Pressures across the 4-year budget include:
  - Contractual / Collective Bargaining responsibilities
  - $\,\circ\,$  Legislative & Inflationary pressures
    - NG911 Implementation
    - WSIB Obligations
    - Increased cost of operating goods & services since last MYB
  - Resource enhancements & annualization of hiring decisions
  - Capital financing to fund debt & maintain GPS facilities / assets
  - Minimal revenue growth opportunities



### **Resource Optimization**

Staffing	<ul> <li>Call Management Strategy</li> <li>CCTV &amp; Real time Operations Centre</li> <li>KPMG Recommended Realignments</li> </ul>
Technology	<ul> <li>Hybrid Vehicles &amp; EV Consultant</li> <li>BWC's / DEMS / ALPR's / E-Notes</li> <li>BI Tools</li> </ul>
Process	<ul> <li>Patrol Zone Management</li> <li>Record Check Software</li> <li>Employee Development</li> </ul>



# 2024 – 2027 Proposed Operating Request

2024	
2027	

- Net Request \$61.4M
- Incremental \$3.5M or 6.06%
- Additional Staff 8.0 FTEs

2	<b>N</b> '	
	U	20

- Net Request \$66.4M
- Incremental\$4.3M or6.99%
- Additional Staff 8.0 FTEs

### 2026

- Net Request \$70.9M
- Incremental \$3.8M or 5.74%
- Additional Staff 8.0 FTEs

### 2027

- Net Request \$75.4M
- Incremental \$3.8M or 5.42%
- Additional Staff 8.0 FTEs



## Conclusion

- We are committed to working with our community to make Guelph the safest and healthiest city possible
- We must continue to proactively invest in the safety of our community and the wellness of our members
- The trends observed demonstrate what is possible when we invest and what is probable when we don't



### Questions?



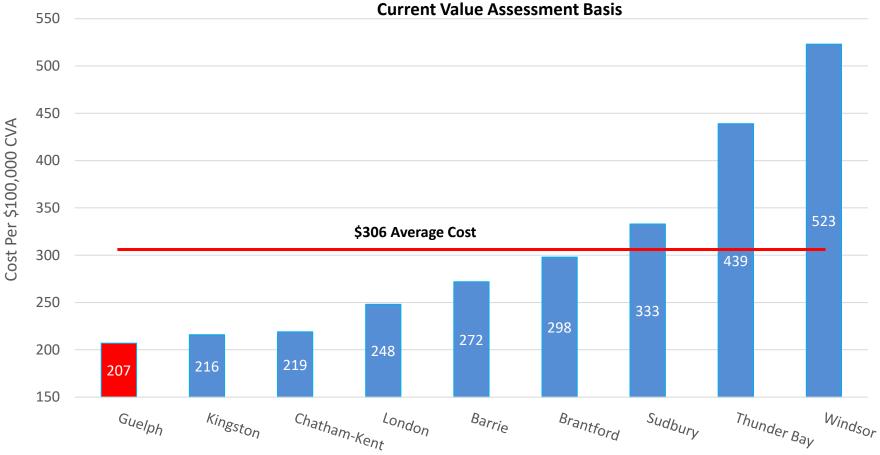
# **Reference** Material

- 2020/21 BMA Municipal Study Policing Comparison
- 2020/21 BMA Municipal Study Community Comparison – Current Value Assessment
- 2020-21 BMA Municipal Study Community Comparison – Per Capita
- 2009 to 2022 Guelph vs. Barrie Ontario F.I.R. Comparison



# 2020 BMA Municipal Study Policing Cost C Policing Comparison

### Policing Cost Comparison Single Tier Municipalities (100K-500K Population)

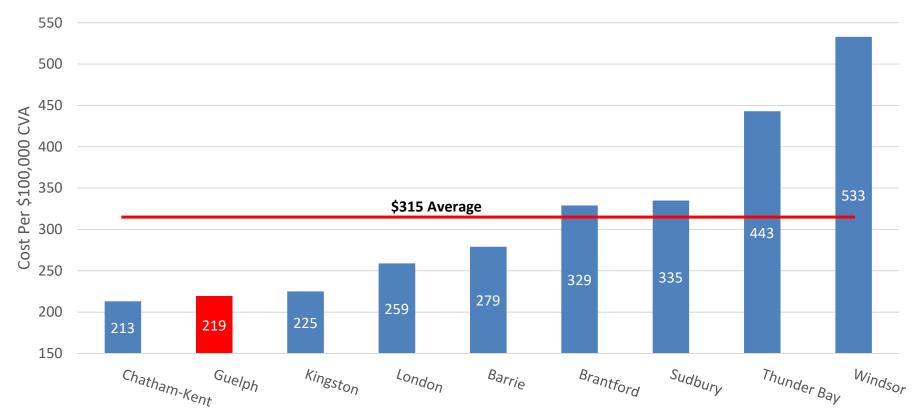


Source is BMA Municipal Study 2020. Net cost per \$100,000 current value assessment (CVA) including amortization for single tier 100 – 500K population



# 2021 BMA Municipal Study Policing Comparison

### Policing Cost Comparison Single Tier Municipalities (100-500K Population) Current Value Assessment Basis



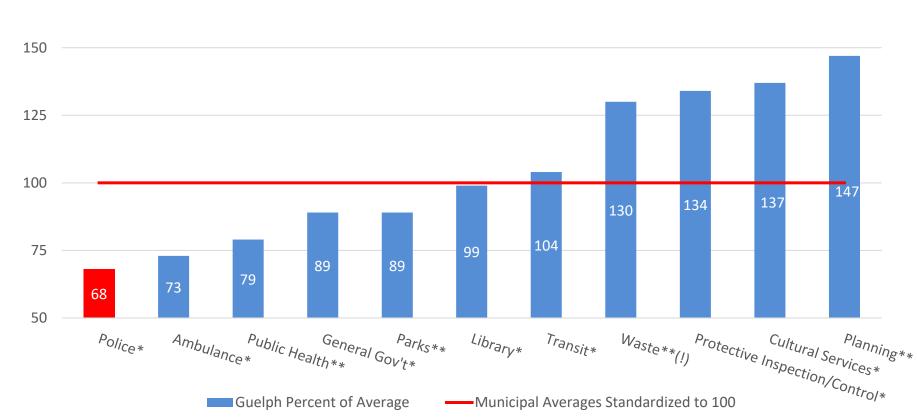
Source is BMA Municipal Study 2021. Net cost per \$100,000 current value assessment (CVA) including amortization for single tier 100 – 500k population



175

# 2020 BMA Municipal Study

#### City of Guelph Municipal Services Cost Comparison (100K-500K Population Single Tier) Current Value Assessment Basis

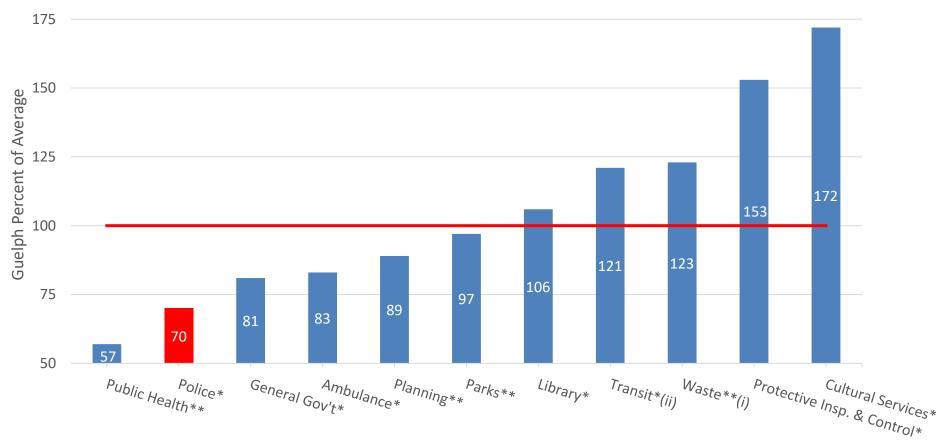


Source is BMA Municipal Study 2020. Note: \* and \*\* are net cost per \$100,000 current value assessment (CVA) including amortization and excluding amortization, respectively.



## 2021 BMA Municipal Study Community Comparison

City of Guelph Municipal Services Cost Comparison (100K-500K Population Single Tier) Current Value Assessment Basis

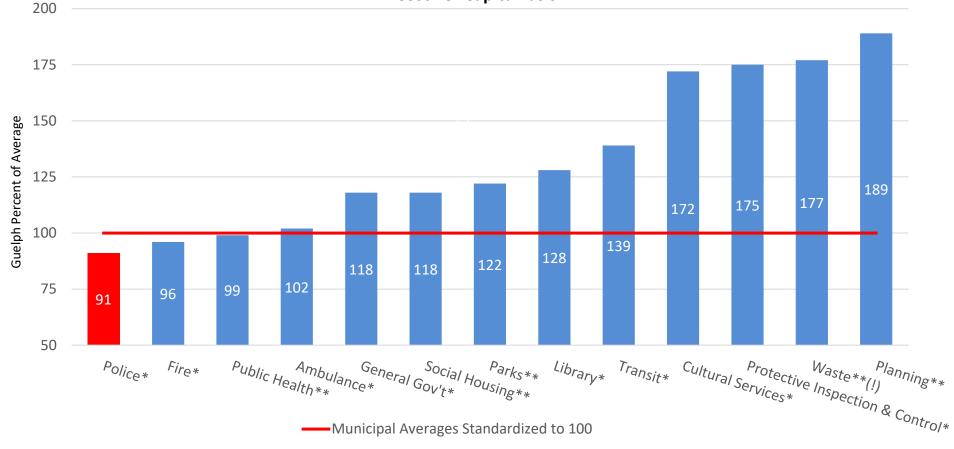


Source is BMA Municipal Study 2021. \* and \*\* are net cost per \$100,000 current value assessment (CVA) including and excluding amortization, respectively. (i) Waste includes collection, disposal and diversion. (ii) Transit is conventional transit only (excludes specialized mobility)



## 2020 BMA Municipal Study Community Comparison

#### City of Guelph Municipal Services Cost Comparison (100K-500K Population Single Tier) Cost Per Capita Basis

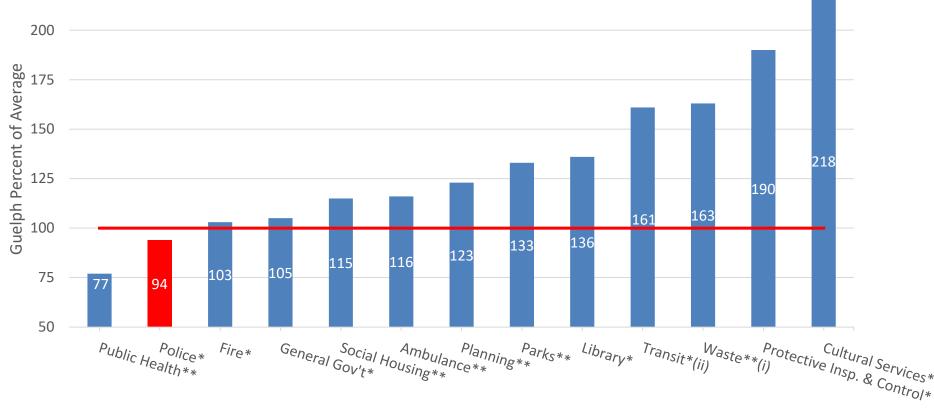


Source is BMA Municipal Study 2020. Note: \* and \*\* are net cost per capita including amortization and excluding amortization, respectively.



# 2021 BMA Municipal Study Community Comparison

### City of Guelph Municipal Services Cost Comparison (100K-500K Population Single Tier) Cost Per Capita Basis



Source is BMA Municipal Study 2021. \* and \*\* are cost per capita including and excluding amortization, respectively. (i) Waste includes collection, disposal and diversion. (ii) Transit is conventional transit only (excludes specialized mobility)



# Ontario Financial Information Return (F.I.R.)

Ontario	Finance Finance	cial Information Return Contact Us	Français
FIR Home	Municipal Reporting - Reports and Dashboards	▼ Open Data ▼ News FAQ	P Search
*	FIR 2022 Template	FIR Reports by Municipality	
õ	Download Template	View 2022 Reports	
3	View templates for other years	View reports for other years 37.91% 31.86% 30.23%	

### **About The Financial Information Return**

Note: For a better viewing experience on the FIR website, please use Chrome or Firefox.

The Financial Information Return provides a standardized reporting of a municipality's financial activities in the previous fiscal year (January to December).

Section 294 (1) of the Municipal Act states that *the treasurer of a municipality shall in each year provide the Minister with a return containing information designated by the Minister with respect to the financial affairs of the municipality*. This takes the form of the annual Financial Information Return (FIR). Municipalities must submit FIRs annually to the Ministry of Municipal Affairs and Housing by May 31.



## City of Guelph 2022 F.I.R.

rio - Minist		02.08.2023
	2022 FINANCIAL INFORMATION RETURN	
Tier	: Guelph C :: Single-Tier :: Wellington Co	MSO Office: Western Asmt Code: 2308 MAH Code: 75101
		Submitting: FIR Schedul Version: 2022.0
	ATION OF THE MUNICIPAL TREASURER	
	the information required by the Province of Ontario under the Municipal Affairs Act, the following schedules are attached:	
chedule		Completion
10	CONSOLIDATED STATEMENT OF OPERATIONS: REVENUE	
12 20	GRANTS, USER FEES AND SERVICE CHARGES	
20	TAXATION INFORMATION	
22	MUNICIPAL AND SCHOOL BOARD TAXATION PAYMENTS-IN-LIEU OF TAXATION	
24	TAXATION AND PAYMENTS-IN-LIEU SUMMARY	
28	UPPER-TIER ENTITLEMENTS UPPER-TIER ONLY	
40	CONSOLIDATED STATEMENT OF OPERATIONS: EXPENSES	
42	ADDITIONAL INFORMATION	
51	SCHEDULE OF TANGIBLE CAPITAL ASSETS	
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74	LONG TERM LIABILITIES AND COMMITMENTS	
76	GOVERNMENT BUSINESS ENTERPRISES (GBE)	
77	OTHER ENTITIES (DSSAB, HEALTH UNIT, OTHER AND TOTAL ALL)	
79	COMMUNITY IMPROVEMENT PLANS	
80	STATISTICAL INFORMATION	
81	ANNUAL DEBT REPAYMENT LIMIT	
83	NOTES	



### City of Guelph 2022 F.I.R. Schedule 40

Province of	of Ontario - Ministry of Municipal Affairs and Housing											02.08.2023 10:51
Asmt	2022: Guelph C Code: 2308 Code: 75101						CON	SOLIDATE	D STATEME			
		Salaries, Wages and Employee Benefits	Interest on Long Term Debt	Materials	Contracted Services	Rents and Financial Expenses	External Transfers	Amortization	Total Expenses Before Adjustments	Inter-Functional Adjustments	Allocation of Program Support *	Total Expenses After Adjustments
		1 5	2 \$	3 \$	4 5	5 \$	6 \$	16 5	7 \$	12 \$	13 \$	11 5
	General government					1						
0240	Governance	2,400,472 3,795,878	0 542,254	106,718	2,572,146	259,094 193,697	0 2.582.144	0 5,075,905	5,338,430 13.267.594	43,975	445,901 8,464,856	5,828,30 20,192,21
0250 0260	Corporate Management	20.636.027	042,234	-52,010 822,769	7,409,062	4.819.097	2,302,144	5,0/5,905	33.837.874	-1,940,232	-24,185,304	20,192,21
0299	Subtotal	26,832,377	542,254	876,809	11,111,602	5,271,888	2,733,063	5,075,905	52,443,898	-10,997,908	-15,274,547	26,171,44
	Protection services											
0410	Fire	30,081,581	0	708,714	1,012,256	1,073	0	1,229,653	33,033,277	780,147	2,699,376	36,512,80
0420	Police	47,910,082	487,967	1,171,648	4,510,738	112,003	0	2,495,294	56,687,732	-589,017	0	56,098,71
0421 0422	Court Security	1,692,765	0	0	0	0	0	0	1,692,765	0	0	1,692,76
0422	Conservation authority	0	0	0	0	0	1,702,688	0	1,702,688	0	0	1,702,68
0440	Protective inspection and control	4,141,817	0	128,267	529,657	5,181	662,753	76,332	5,544,007	-913,101	377,320	5,008,22
0445	Building permit and inspection services	2,741,991	0	34,567	280,423	35,810	0	0	3,092,791	393,251	0	3,486,04
0450	Emergency measures	0	0 152.943	337 111.098	38,633 370,455	0	0 531,901	0 443.375	38,970 2,800,873	690,419	60,426	789,81 4,250,55
0460	Provincial Offences Act (POA)	1,176,081	152,943	111,098	3/0,455	15,020	531,901	443,3/5	2,800,873	1,449,584	0	4,250,55
0498	Subtotal	87,758,309	640,910	2,154,631	6,742,162	169,087	2,897,342	4,244,654	104,607,095	1,811,383	3,137,122	109,555,600
0611	Transportation services Roads - Paved	5,194,369	310,722	551,242	1,619,727	265,255	0	10,943,595	18,884,910	-1,606,960	524,764	17,802,714
0612	Roads - Unpaved .	0	0	0	0	0	0	0	0	0		
0613	Roads - Bridges and Culverts	44,440	0	0	372,799	0	0	0	417,239	0	34,566	451,80
0614	Roads - Traffic Operations & Roadside	9,011,998	0	5,588,242	2,133,868	94,667	0	1,509,409 144,291	18,338,184 214,840	-8,272,857	708,808	10,774,13
0621	Winter Control - Except sidewalks, Parking Lots	55,999 24,590	0	1,072,197	14,550	529.657	0	144,291 229,658	214,840	2,820,544	5,645	5.218.92
0631	Transit - Conventional	23,361,063	17,561	7,354,161	3,525,387	228,197	0	3,919,038	38,405,407	1,336,314	2,967,702	42,709,42
0632	Transit - Disabled & special needs	973,804	0	4,299	2,095	29,022	0	244,116	1,253,336	603,181	133,578	1,990,09
0640	Parking	1,784,614	297,013	324,813	621,173	56,007	0	1,022,927	4,106,547	-875,999	182,889	3,413,43
0650	Street lighting	0	0	535,728	314,561	0	0	777,171	1,627,460	0	70,442	1,697,90
0660	Air transportation	0	0	0	0	0	0	0		0	0	
0699	Subtotal	40,450,877	625,296	15,430,682	8,764,725	1,202,805	0	18,790,205	85,264,590	-5,995,777	5,010,303	84,279,11
	Environmental services											
0811	Wastewater collection/conveyance.	2,897,691	0	2,188,960	3,325,574	1,078,683	0	2,075,920	11,566,828	2,830,403	0	14,397,23
0812	Wastewater treatment & disposal	3,391,098	0	2,300,145	1,510,405	1,263,406	0	2,767,374	11,232,429	1,830,970	0	13,063,39
0821	Urban storm sewer system	881,805	3,506	34,071	1,706,262	2,980,625	0	2,860,593	8,466,862	896,977	0	9,363,83
0822 0831	Rural storm sewer system	6.967.631	0	2.199.606	3.383.084	964.682	0	3,909,379	0 17.424.382	2.129.549	0	19.553.93
0831	Water treatment	1,656,228	0	2,199,000	2,673,768	904,002 114,828	0	2,880,241	7,604,354	-362,884	0	7,241,47
0840	Solid waste collection	5,859,654	0	1,231,165	604,881	172,752	0	11,553	7,880,005	2,026,378	819,729	10,726,112
0850	Solid waste disposal	1,459,469	0	87,092	4,413,680	560	2,078,066	111,372	8,150,239	-778,336	601,493	7,973,39
0860	Waste diversion	4,286,833	22,203	1,398,418	3,771,134	413,507	0	2,747,950	12,640,045	1,435,743	938,446	15,014,234
8680 8680	Other	27,400,409	25,709	9,718,745	21.388.789	6,989,043	2.078.066	17,364,382	0 84,965,144	10.008.800	2.359.668	97.333.61
											,	
1010	Health services Public health services	11.558.000	28,901	461.000	2.084.811	44.000	0	646.000	14,822,712	0	0	14,822,71
1020	Hospitals	0	0	0	0		0	0	0	0	0	
1030	Ambulance services	24,815,029	0	1,990,081	1,069,073	566,532	0	975,985	29,416,700	2,679,285	-	32,095,985
1035	Ambulance dispatch	0	0	0	0	0	0	0	0	0	0	0
1040	Cemeteries	0	0	0	0	0	0	0	0	0	0	(
1098	Other	0 36.373.029	0 28.901	0 2,451,081	0 3.153.884	610.532	0	0	0 44,239,412	2.679.285	0	46.918.697
1099	Subtotal	30,373,029	28,901	2,451,081	3,153,884	010,532	0	1,021,965	44,209,412	2,6/9,265	0	40,918,697



### City of Guelph 2022 F.I.R. Schedule 40 – Cont.

	of Ontario - Ministry of Municipal Affairs and Housing											02.08.2023 10:51
Asmt (	Schedule 40         Schedule 40         Asmt Code:       2308         MAH Code:       75101											
		Salaries, Wages and Employee Benefits	Interest on Long Term Debt	Materials	Contracted Services	Rents and Financial Expenses	External Transfers	Amortization	Total Expenses Before Adjustments	Inter-Functional Adjustments	Allocation of Program Support *	Total Expenses After Adjustments
		1 \$	2 \$	3 \$	4 5	5 \$	6 \$	16 \$	7 \$	12 \$	13 \$	11 \$
	Social and family services						1					
1210	General assistance	4	4	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	<u>۳</u>	11,279,917		11,279,917		L	11,279,917
1220	Assistance to aged persons	13,601,981		2,721,750	2,015,921			1,028,894		6,259		
1230	Child care		· · · ·	0	0	0		8,656	20,108,926	0		20,108,926
1298	Other	13.601.981	· · · · · · · · · · · · · · · · · · ·	2.721.750	•		-	1.037.550	50.917.057	6.259		50.977.960
1299	Subtotal	10,001,001	104,911	2,121,130	2,010,321		31,300,101	1000,1001		0,205		00,917,900
	Social Housing											
1410	Public Housing	0	0,	0	0'	· · · · · · · · · · · · · · · · · · ·	30,011,736	0	30,011,736	0	0	30,011,736
1410	Non-Profit/Cooperative Housing	0		-	-	0				0	-	
1430	Rent Supplement Programs	0		0	-	0	1 0'	/ 0'	0	0	-	0
1497	Other	0	10	0	1 0	0	0	/ 0'	0	0	0	0
1498	Other Youth Shelter	0	0	0			0			348		
1499	Subtotal	0	0	0	23,311	0	30,011,736			348	0	30,059,128
1610	Recreation and cultural services	7,022,155		1.723.133	1.724.840	315,179	46.500	3.122.045	13.953.852	1.515.586	1.022.910	16,492,348
1610	Parks	5.002,459		215.872					5,591,242	33,909		6,091,162
1620	Rec. Fac Golf Crs. Marina, Ski Hill		. <del> </del> +					it o	1 0		0	0
1634	Rec. Fac All Other	4.683.160	951.218	2444.340	1.098.275	64,788	1.004	2.042.996	11,285,781	267.725	787.891	12.341.397
1640	Libraries	6,844,683		850,853						135,078		
1645	Museums	1,050,372		128,365				467,360		26,516		
1650	Cultural services	2,930,127	0	280,546	1,390,536	74,853	4,741,839	444,848	9,862,749	371,176		
1698	Other	0	•	0	-	0	-			0	-	0
1699	Subtotal	27,532,956	i 1,119,149	5,643,109	5,573,330	1,446,918	4,796,795	5 7,270,205	53,382,462	2,349,990	4,014,816	59,747,268
	Planning and development											
1810	Planning and zoning	2,903,181	07	18,492	799,157	0'	17,114	0	3,737,944	107,805	318.598	4,164,347
1820	Commercial and Industrial	1,925,653				17,742				29,815		5,181,542
1830	Residential development	0			0			0 0		0	0	0
1840	Agriculture and reforestation	0	0	0	0	0	0	. 0'	0	0	0	0
1850	Tile drainage/shore/ine assistance		4 0						0			0
1898	Other		0		·'		'	0'	0	0	0	0
1899	Subtotal	4,828,834	5,616	157,801	2,033,189	17,742	1,244,583	3 222,510	8,510,275	137,620	697,994	9,345,889
1910	Other	0	0	0	0	0	0			0	0	0
9910	TOTAL	264,778,772	3,172,346	39,154,609	60,806,913	15,683,172	75,141,772	2 55,651,129	514,388,713	0'	0	514,388,713



Year	Barrie	2	Guelph I	Difference +/ -		
Schedule 10 Total Revenue (Line 9910)	4					
2009			311,793,864.00			
2010			365,882,640.00			
2011			382,490,890.00			
2012			375,219,914.00			
2013			366,431,580.00			
2014		\$	408,864,939.00			
2015		\$	431,798,999.00			
2016	\$ 395,656,629.00	\$	447,426,166.00			
2017	\$ 480,041,107.00	\$	468,267,213.00			
2018	\$ 424,806,861.00	\$	484,508,861.00			
2019	\$ 440,588,749.00	\$	527,194,000.00			
2020	\$ 453,368,958.00	\$	490,946,966.00			
2021	\$ 474,553,568.00	\$	524,258,522.00			
2022	\$ 595,660,436.00	\$	559,799,076.00			
Sum Total	\$ 5,588,958,661.00	\$	6,144,883,630.00	\$ 555,924,9	969.00 More then Barrie	9.9%
Schedule 40 Total Operations expenses (9910)						
2009	\$ 248,435,564.00	ć	294,981,816.00			
2010 2011			306,692,951.00			
			317,839,613.00			
2012			335,581,074.00			
2013			379,889,976.00			
2014			374,841,685.00			
2015		-	385,610,264.00			
2016			396,478,178.00			
2017			405,156,189.00			
2018			428,939,324.00			
2019		\$	442,386,484.00			
2020	\$ 378,603,611.00	\$	444,346,376.00			
2021	\$ 401,575,419.00	\$	467,733,223.00			
2022			514,388,713.00			
Sum Total	\$ 4,734,565,749.00	\$	5,494,865,866.00	\$ 760,300,1	117.00 More then Barrie	16.1%



#### Schedule 40 Total Police (Line 0420)

Schedule 40 Total Tonce (Line 0420)							
	2009	\$ 38,652,197.00	\$	31,594,443.00			
	2010	\$ 41,466,629.00	\$	32,626,281.00			
	2011	\$ 45,628,939.00	\$	32,782,190.00			
	2012	\$ 46,497,171.00	\$	34,326,090.00			
	2013	\$ 47,286,636.00	\$	35,081,907.00			
	2014	\$ 49,829,752.00	\$	36,429,918.00			
	2015	\$ 51,582,950.00	\$	38,713,159.00			
	2016	\$ 54,697,788.00	\$	39,735,955.00			
	2017	\$ 57,013,358.00	\$	41,278,055.00			
	2018	\$ 58,791,629.00	\$	42,999,896.00			
	2019	\$ 65,664,709.00	\$	48,126,285.00			
	2020	\$ 67,873,103.00	\$	51,025,522.00			
	2021	\$ 76,427,165.00	\$	53,216,023.00			
	2022	\$ 72,809,265.00	\$	56,098,715.00			
Sum Total		\$ 774,221,291.00	\$	574,034,439.00 -	\$ 200,186,852.00	Less then Barrie	-25.9%
Schedule 40 Total Fire (Line 0410)							
. ,	2009	\$ 18,481,833.00	Ś	18,918,166.00			
	2010	20,549,767.00		19,060,033.00			
	2011	21,647,047.00		21,090,220.00			
	2012	\$ 24,765,755.00		23,662,061.00			
	2013	\$ 26,295,653.00	\$	23,910,271.00			
	2014	\$ 27,954,173.00		25,391,086.00			
	2015	\$ 30,510,111.00	\$	26,874,203.00			
	2016	\$ 30,633,639.00		27,734,253.00			
	2017	\$ 30,556,256.00		30,562,556.00			
	2018	\$ 31,537,187.00		31,576,705.00			
	2019	\$ 32,967,211.00	Ś	30,694,174.00			
	2020	33,305,286.00		33,604,256.00			
	2021	38,653,233.00		34,376,760.00			
	2022	\$ 39,729,585.00		36,512,800.00			
Sum Total		\$ 407,586,736.00	\$	383,967,544.00 -	\$ 23,619,192.00	Less then Barrie	-5.8%



#### Schedule 40 Total Health Services (1099)

	2009	13,391,639	20,222,942		
	2010	3,650,399	20,785,695		
	2011	36,383,070	21,458,729		
	2012	18,218,590	22,411,082		
	2013	9,887,821	24,271,682		
	2014	7,906,278	27,521,897		
	2015	9,474,914	29,180,590		
	2016	9,340,875	30,181,870		
	2017	9,921,708	32,171,660		
	2018	9,006,977	34,226,136		
	2019	8,351,129	36,527,397		
	2020	9,756,417	40,076,715		
	2021	10,245,838	46,653,667		
	2022	11,259,015	46,918,697		
Sum Total		166,794,670	432,608,759 \$	265,814,089.00 More then Barrie	159.4%
Schedule 40 Social and Family	Services (1299)				
	2009	14,975,363	45,237,864		
	2010	14,343,262	46,880,929		
	2011	10,831,588	41,093,115		
	2012	10,733,496	43,772,948		
	2013	10,419,868	43,124,736		
	2014	9,000,441	54,042,980		
	2015	8,604,569	44,875,648		
	2016	8,201,416	45,558,182		
	2017	6,853,856	45,247,089		
	2018	5,798,380	40,474,627		
	2019	6,311,045	45,936,908		
	2020	6,597,197	43,706,509		
	2021	7,271,688	44,721,812		
	2022	8,377,737	50,977,960		
Sum Total		128,319,906	635,651,307 \$	507,331,401.00 More then Barrie	395.4%



#### Schedule 40 Social Housing (1499)

	2009	4,301,959	14,709,197		
	2010	4,617,029	17,474,744		
	2011	4,689,099	17,310,806		
	2012	4,725,704	17,216,901		
	2013	4,838,471	20,302,953		
	2014	4,824,151	20,458,985		
	2015	6,824,784	21,390,914		
	2016	6,219,971	23,760,621		
	2017	6,309,620	22,667,360		
	2018	7,304,607	23,682,856		
	2019	5,853,282	23,664,026		
	2020	7,845,345	25,519,343		
	2021	8,049,882	25,576,981		
	2022	9,775,272	30,059,128		
Sum Total		86,179,176	303,794,815 \$	217,615,639.00 More then B	arrie 252.5%
Schedule 40 Rec & Culture (1699)					
	2009	34,591,715	29,908,552		
	2010	35,202,969	32,335,001		
	2011	36,470,053	33,702,995		
	2012	41,102,455	37,436,580		
	2013	39,733,969	37,530,841		
	2014	41,604,666	40,732,210		
	2015	42,861,138	42,352,487		
	2016	43,364,476	43,720,077		
	2017	45,697,768	47,063,092		
	2018	47,075,774	49,512,014		
	2019	48,221,471	53,034,175		
	2020	39,856,994	49,049,913		
	2021	42,065,006	50,079,778		
	2022	47,683,361	59,747,268		
Sum Total		585,531,815	606,204,983 \$	20,673,168.00 More Then E	Sarrie 3.5%



Schedule 40 Planning & Development (1899)				
2009	3,620,951	6,695,454		
2010	3,948,162	6,568,363		
2011	5,346,904	5,791,057		
2012	5,312,713	7,323,790		
2013	5,993,603	7,361,293		
2014	5,043,577	6,422,197		
2015	5,188,098	7,601,291		
2016	5,608,292	8,403,469		
2017	6,671,883	7,159,216		
2018	6,518,330	19,506,340		
2019	6,661,757	9,525,294		
2020	8,663,152	7,094,759		
2021	7,267,455	8,040,487		
2022	13,089,369	9,345,889		
Sum Total	88,934,246	116,838,899 \$	27,904,653.00 More then Barrie	31.4%
General Government (Line 0299)				
2009	13,674,822	11,037,763		
2010	13,888,297	8,056,661		
2011	18,802,974	15,118,295		
2012	16,360,231	18,113,466		
2013	16,694,721	29,973,315		
2014	22,295,910	16,885,537		
2015	16,418,688	19,728,999		
2016	17,759,145	20,737,746		
2017	14,343,981	19,325,084		
2018	17,455,912	21,478,224		
2019	13,132,918	23,790,471		
2020	27,743,299	23,320,136		
2021	27,363,899	27,465,983		
2022	30,631,921	26,171,443		
Sum Total	266,566,718	281,203,123 \$	14,636,405.00 More then Barrie	5.5%



#### Protection Services (Line 0499)

	2009	69,962,495	59,334,458		
	2010	76,495,304	61,123,812		
	2011	81,642,368	65,935,505		
	2012	89,657,137	69,844,981		
	2013	90,076,975	72,529,022		
	2014	95,297,028	77,080,894		
	2015	101,040,308	80,729,745		
	2016	105,083,699	79,879,717		
	2017	105,779,966	84,210,637		
	2018	109,525,180	87,175,556		
	2019	117,480,417	92,396,495		
	2020	117,818,714	99,525,952		
	2021	129,881,276	102,274,717		
	2022	128,675,415	109,555,600		
Sum Total		1,418,416,282	1,141,597,091 <mark>-\$</mark>	276,819,191.00 Less then Barrie	-19.5%
Transportation Services (Line 0699)					
,	2009	42,232,538	48,376,609		
	2010	48,527,755	49,936,282		
	2011	52,316,268	53,547,388		
	2012	53,301,832	53,177,732		
	2013	58,424,455	75,465,993		
	2014	60,153,914	59,673,036		
	2015	61,969,559	62,352,877		
	2016	87,471,892	62,760,337		
	2017	64,728,341	67,655,420		
	2018	66,771,247	73,043,387		
	2019	69,597,705	74,802,076		
	2020	63,677,290	73,850,562		
	2021	71,605,198	73,378,718		
	2022	71,692,542	84,279,116		
Sum Total		872,470,536	912,299,533 \$	39,828,997.00 More then Barrie	4.6%



#### **Environmental Services (Line 0899)**

Sum Total

l		1,121,352,400	1,064,667,358 -\$	56,685,042.00 Less then Barrie	-5.1%
	2022	89,251,850	97,333,612		
	2021	97,825,177	89,541,080		
	2020	96,645,203	82,202,487		
	2019	92,084,056	82,709,644		
	2018	95,522,319	79,840,184		
	2017	97,619,259	79,656,631		
	2016	82,890,181	81,476,159		
	2015	80,749,184	77,397,713		
	2014	64,754,883	72,023,949		
	2013	80,137,590	69,330,141		
	2012	77,978,583	66,283,594		
	2011	62,632,087	63,881,723		
	2010	51,577,946	63,531,464		
	2009	51,684,082	59,458,977		