

COMMITTEE AGENDA



CONSOLIDATED AS OF FEBRUARY 27, 2015

TO **Public Services Committee**

DATE March 2, 2015

LOCATION Council Chambers, Guelph City Hall, 1 Carden Street

TIME 5:00 p.m.

DISCLOSURE OF PECUNIARY INTEREST AND GENERAL NATURE THEREOF

CONFIRMATION OF MINUTES - Public Services Committee February 5, 2015
open and closed meeting minutes

APPOINTMENT OF THE VICE-CHAIR

OPEN MEETING

PRESENTATIONS (Items with no accompanying report)

- a) Ms. Gabriella Currie-Ziegler, Executive Director Guelph Youth Music Centre – Guelph Youth Music Centre Update
- b) Mr. Derrick Thomson, Deputy CAO, Public Services – Departmental Overview

CONSENT AGENDA

The following resolutions have been prepared to facilitate the Committee's consideration of the various matters and are suggested for consideration. If the Committee wishes to address a specific report in isolation of the Consent Agenda, please identify the item. The item will be extracted and dealt with separately. The balance of the Public Services Committee Consent Agenda will be approved in one resolution.

ITEM	CITY PRESENTATION	DELEGATIONS	TO BE EXTRACTED
PS-2015.4 Highways within the City of Guelph's Jurisdiction Located Outside City limits			

Resolution to adopt the balance of the Public Services Committee Consent Agenda.

ITEMS EXTRACTED FROM THE CONSENT AGENDA

Once extracted items are identified, they will be dealt with in the following order:

- 1) delegations (may include presentations)
- 2) staff presentations only
- 3) all others.

STAFF UPDATES AND ANNOUNCEMENTS

ADJOURN

NEXT MEETING: April 7, 2015



1981 – The Journey Begins

In 1981, the Suzuki String School of Guelph was looking for a permanent home. The idea grew to encompass the many performing arts activities for children and young people in the city.

1995– 2001

Perseverance and Hard Work

- 1995 – The City of Guelph purchased the old Seed Company building located near the Goldie Mill Ruins.
- 6 years of renovations, more than 20,000 volunteer hours, and \$1.4 million dollars raised.
- 2001 – The Guelph Youth Music Centre opened its doors to the community.

Guelph Youth Music Centre

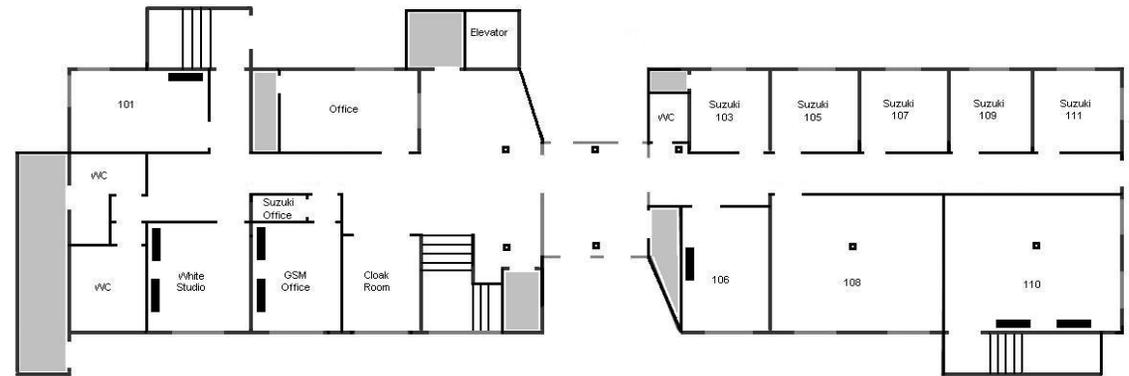


6000 Square Feet of Community Use Space

- 15 Studios
- Recital Hall
- Upper foyer
- Kitchen
- Dance Studio

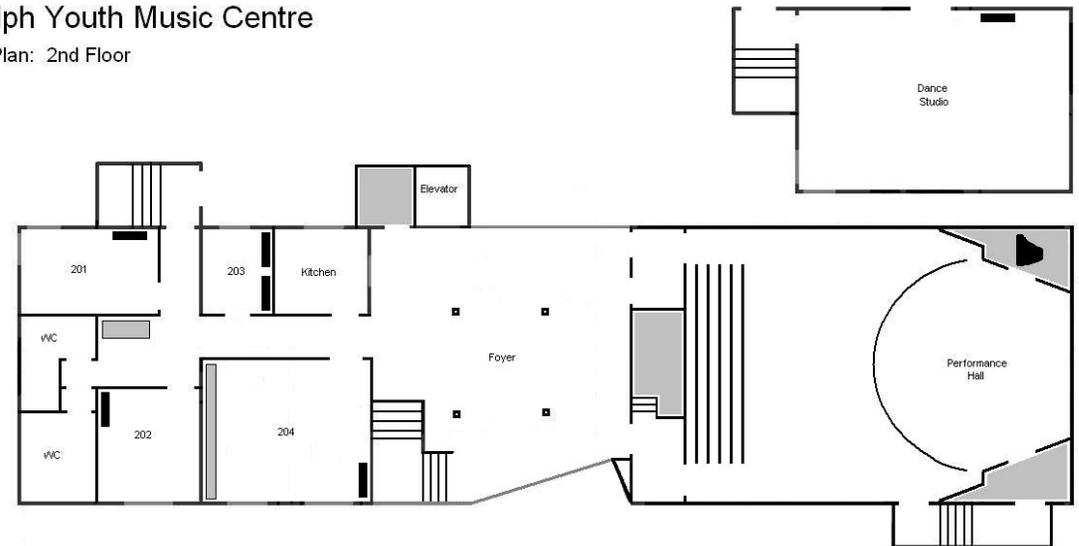
Guelph Youth Music Centre

Floor Plan: 1st Floor



Guelph Youth Music Centre

Floor Plan: 2nd Floor



A Beautiful Space A Versatile Community Space



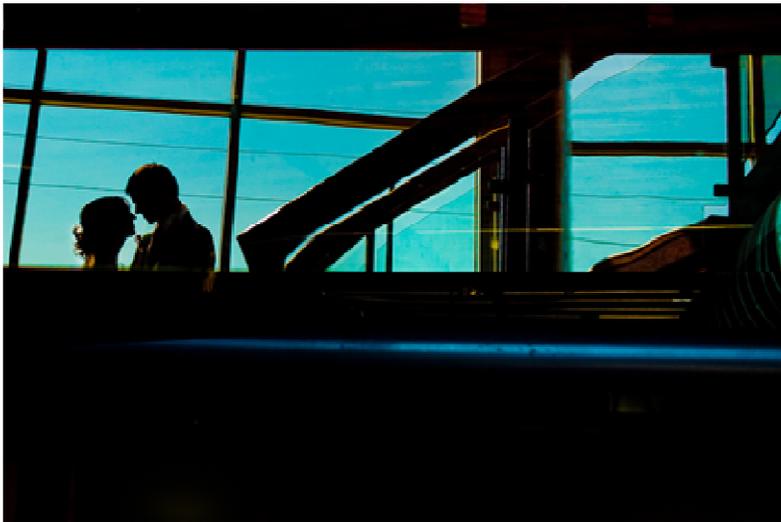
A Community Hub where we meet to learn, play ...



... and laugh



... and celebrate special events



GYMC Recital Hall



Do Re Mi In-school Music Program



Guelph Youth Symphony Orchestra



The GYMC String Orchestras



High Notes Choir for Children with Special Needs



Music for Children with Special Needs



Kids' Chorus



Medieval Madness



Ye olde school art

Grade 4 student Lily Copp uses a silver crayon to create a brass rubbing image of a medieval lady during Medieval Madness at the Guelph Youth Music Centre. The Tuesday event brought several elementary schools to the centre to take part in activities that give them the chance to learn about medieval times. In addition to creating brass rubbings, the students get to take part in medieval dance and try out different types of armour that knights of olde might have worn.

TRIBUNE PHOTO
BY JESSICA LOVELL



The Coleman Heritage Instrument Collection



Looking Forward

EMPOWER THE FUTURE



LIGHT UP THE SOLAR PANELS AT THE GYM

The GYM has installed 40 solar panels on its roof to help create a better environment for our future. Our fundraising goal is \$45,000 to pay for the panels, and we need your help!

Just \$20 supports a solar cell

75 Cardigan Street, Guelph
519.837.1119 gymc.ca



We Matter



GUELPH SCHOOL
OF MUSIC

“The Guelph Youth Music Centre is the unequivocal musical heart of Guelph.”

- Tracey Clarke-Rankine

We Matter

PWMC

“The GYMC is a huge part of my art programs
...the facilities are second to none...the artistic
vibe is just all over the building.”

Pablo Suarez

We Matter

“The GYMC has given the children I work with the opportunity to experience music-making in a real, professional and beautiful facility. It means so much to them to be surrounded by other musicians, children and parents who welcome and include them.”

Katie Hampton, Music Therapist

We Matter

“From the beginning, the philosophy was that every young person deserves the opportunity to engage in a recreational activity which makes them feel good about themselves. TheGYMC provides a level playing field for young people to choose music, dance or any one of the arts.

One need only visit it at almost any time to see that it is very busy and clearly realizing that goal and that is has become an essential component in the quality of life for which Guelph is widely recognized.”

Virginia Gillham, Founding Member





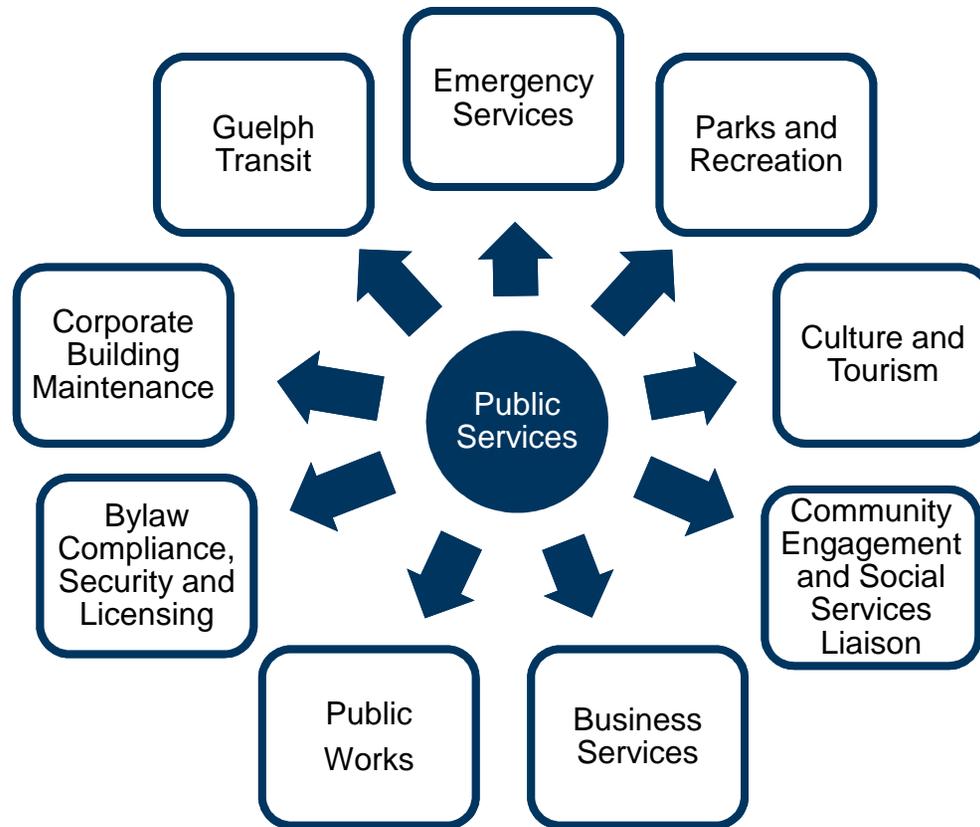
Making a Difference

Public Services

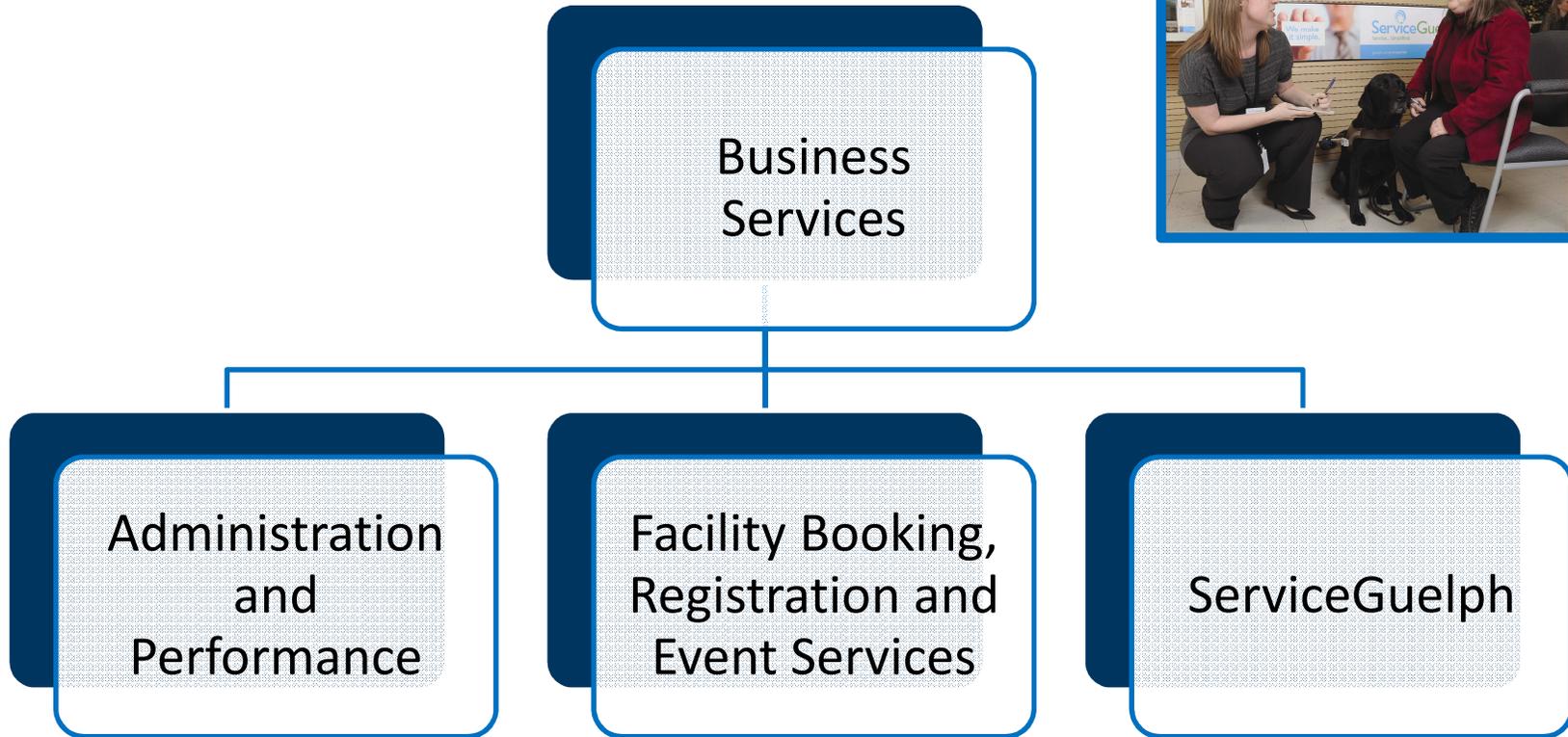
Department Overviews

March 2, 2015





Public Services



Business Services

Administration and Performance

- Affordable bus pass and fee assistance in recreation
- City Hall back office clerical support
- Data analysis and continuous improvement
- Service Area budget coordination

ServiceGuelph

- Central service counter at City Hall
- City's main switchboard
- Corporate mail services

Booking, Registration and Event Services

- Permits and reservations for arenas, community rooms and outdoor sports fields
- Guelph Community Guide recreation, culture and leisure program registration
- Special events such as weddings, festivals, parades, tournaments, street parties



Bylaw
Compliance,
Security and
Licensing

Licensing

Bylaw Compliance
and Security

Administration

Bylaw Compliance, Security and Licensing

Bylaw Compliance and Security

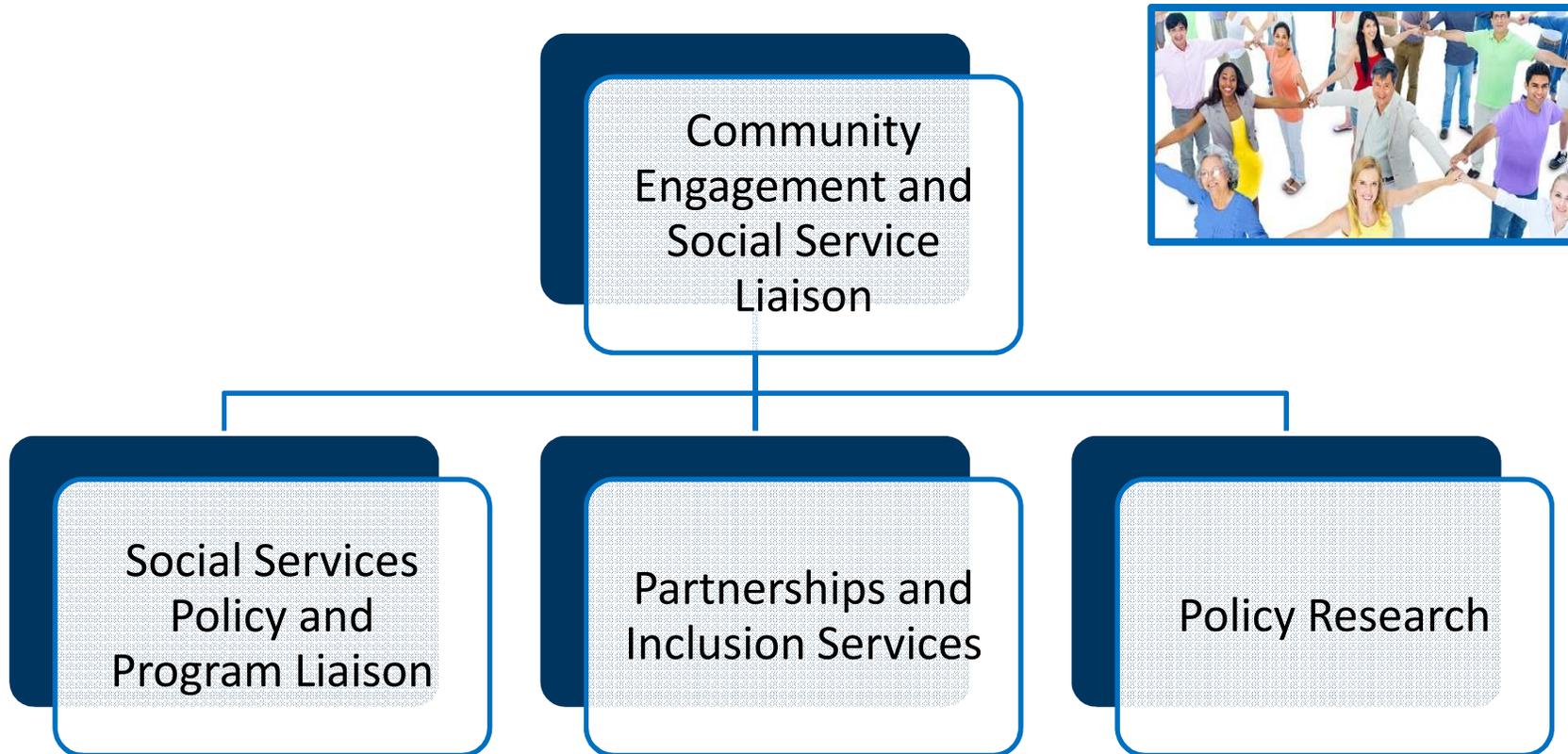
- 24-hour enforcement of City by-laws
- 24-hour Corporate Security and Response for City facilities and staff

Licensing

- Business licensing
- Lottery eligibility and licensing
- Group home registrations
- Municipal Liquor license clearances

Administration

- Administer Animal Control contract to Guelph Humane Society
- Process by-law exemption requests and ticket concerns
- Maintain access and alarm codes for City facilities



Community Engagement and Social Services Liaison

Accessibility Services

- Ensure services, programs and facilities are inclusive, and compliant with the Accessibility for Ontarians with Disabilities Act

Community Engagement

- Train, & facilitate community groups to provide inclusive events and programs
- Support the Corporation through consistent community engagement planning and activities

Local Immigration Partnership

- Support 90+ community partnerships to promote economic and social inclusion of immigrants including on line portal www.guelphwellingtonlip.ca

Youth Services

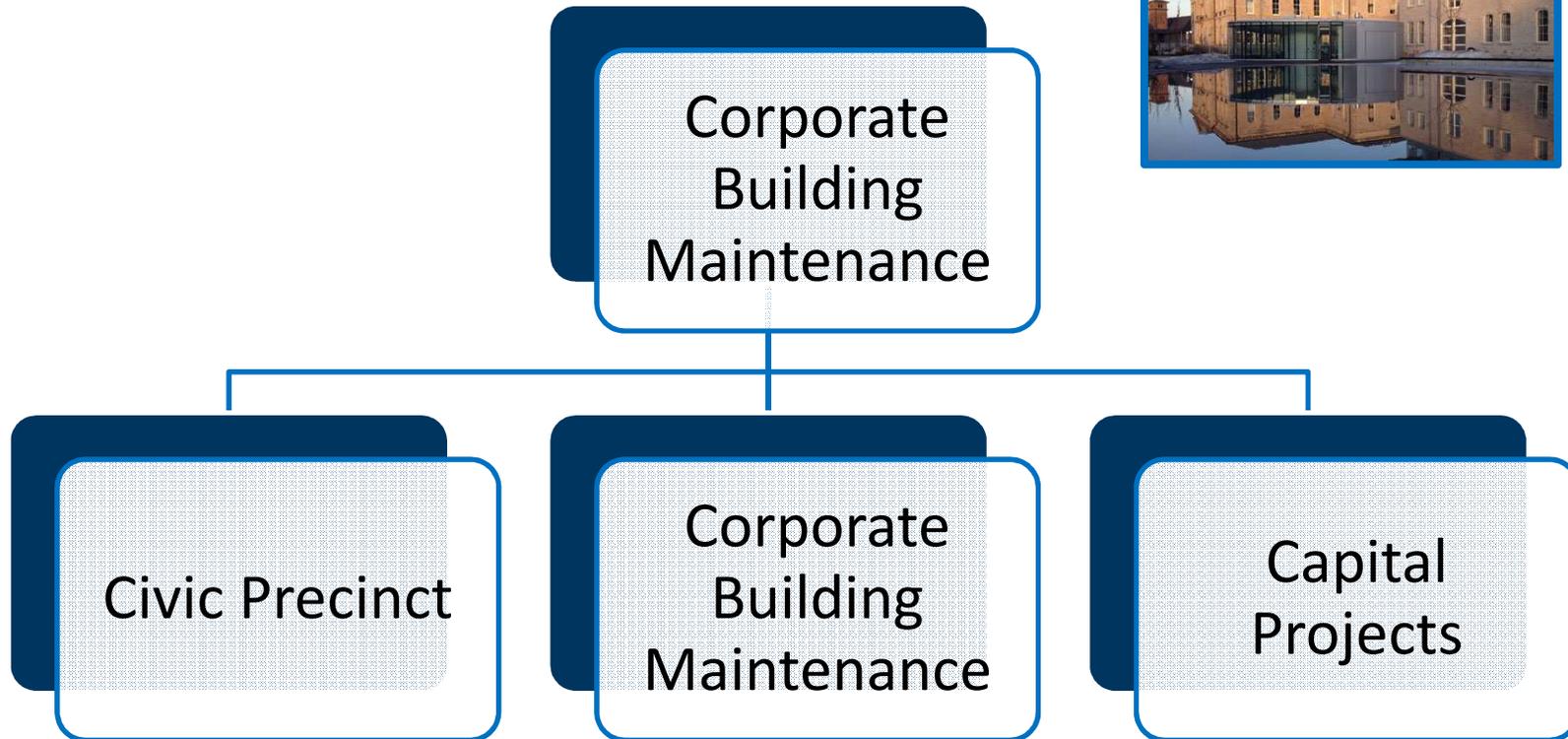
- Develop youth services, programming and policies
- Implement Guelph's Youth Strategy

Seniors Services - Evergreen Seniors Community Centre

- Manage the Evergreen Seniors Community Centre
- Support Guelph Wellington Seniors Association
- Implement Guelph's Older Adult Strategy

Social Services Policy and Liaison

- Coordinate the Community Wellbeing Grants
- Provide research and program expertise in the analysis of social services



Corporate Building Maintenance

General Building Maintenance

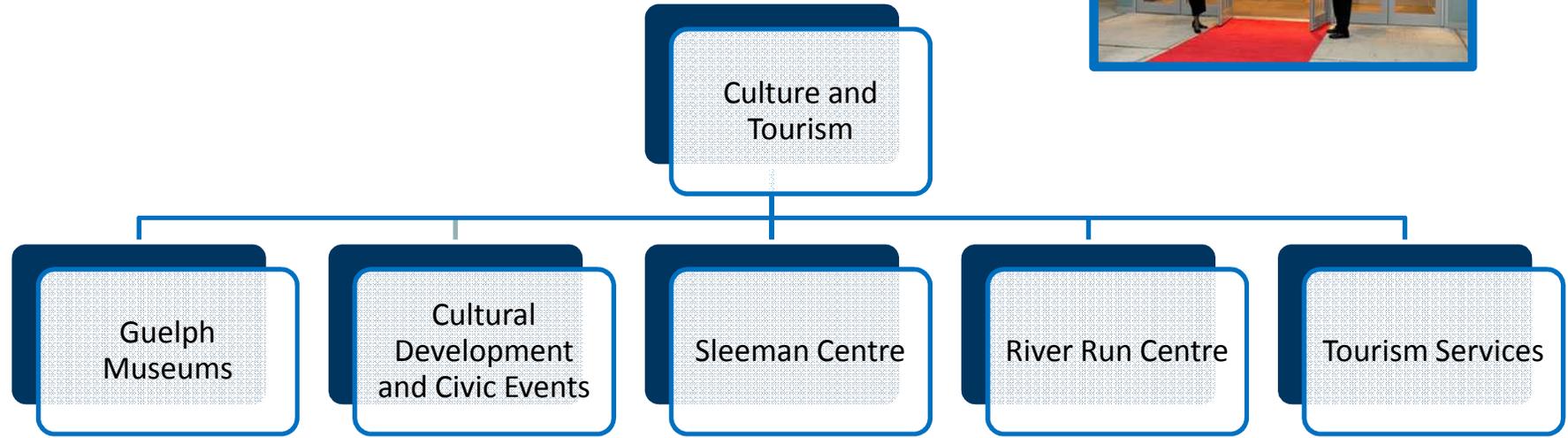
- Involved in both 'demand' and 'preventative' maintenance activities in more than 80 City of Guelph facilities representing approximately 1.1 million square feet of gross floor area
- Manage all 'building trades' work such as electrical, plumbing, HVAC and carpentry

Civic Precinct

- Property management functions at City Hall, POA, Transit Terminal, Farmers Market and Museum; including operation of the rink and interactive water feature

Capital Projects

- Administer 'life cycle' replacement program for City facilities
- Lead the design and construction reviews for many of the corporation's new facilities



Culture and Tourism

Tourism

- Provide destination marketing programs to our partner organizations
- Operate visitor information centre and maintain visitguelphwellington.ca

Culture

- Oversee arts and culture programs as well as marketing and fundraising support
- Provide civic programming for Market Square

River Run Centre

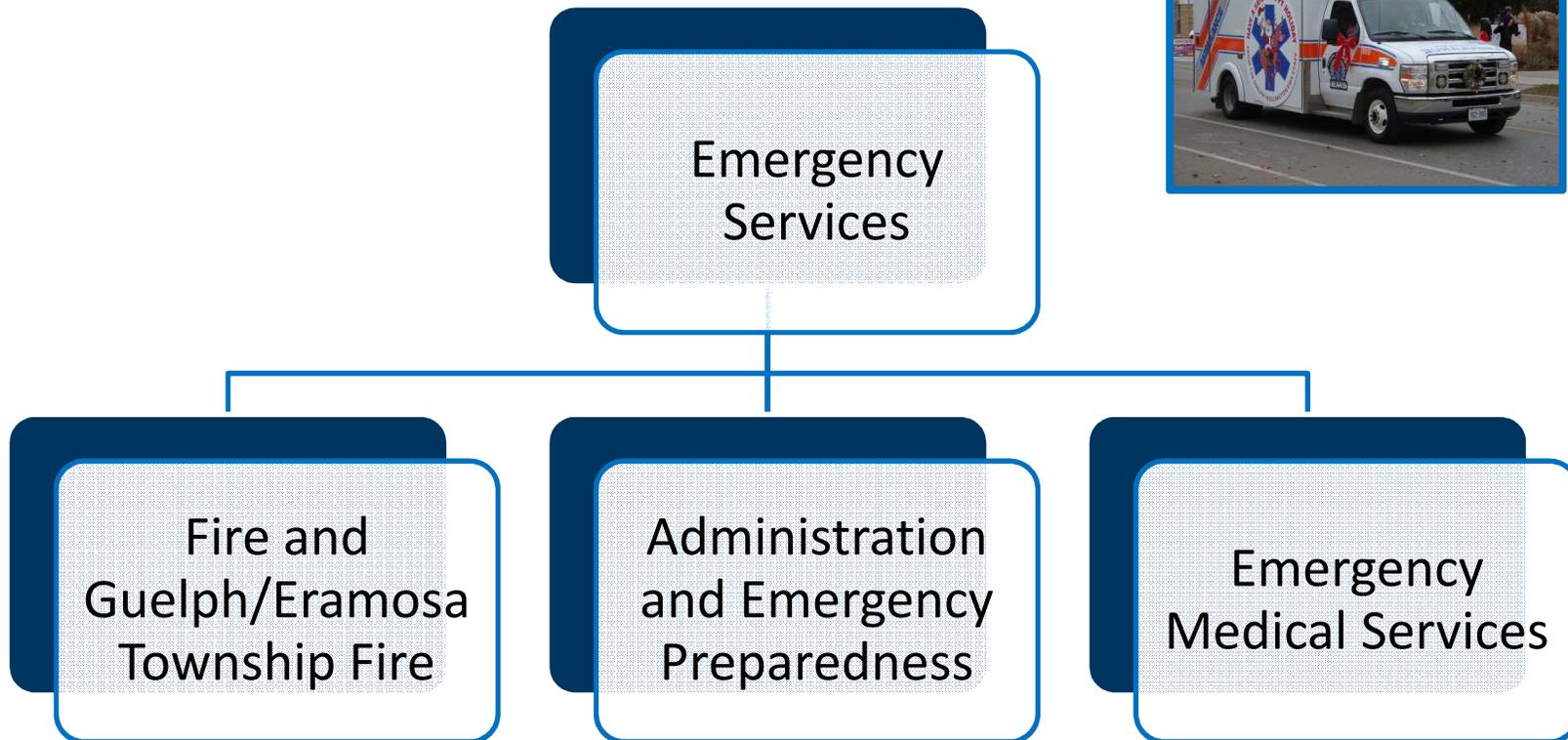
- Operate and maintain performance facility with 785-seat and 225-seat theatres
- Coordinate rental activity and program season of public and school performances

The Sleeman Centre

- Operate and maintain arena for ice events and concerts, capacity of 4,500 – 5,000
- Home of the Guelph Storm OHL team

Guelph Museums

- Manage collection of over 30,000 museum artefacts
- Operate and maintain three sites - Guelph Civic Museum, McCrae House and Locomotive 6167



Emergency Services

Guelph-Wellington Emergency Medical Services

- Provide emergency pre-hospital medical care to 200,000 residents in Guelph and all of Wellington County in an approximately 2,600 square-kilometre area
- Participate in injury and illness prevention strategies and initiatives

Emergency Preparedness and Administration

- Administer and coordinate the Incident Management System and liaise with Provincial and Regional counterparts
- Business continuity planning

Guelph Fire Department

- Provide fire protection/prevention/investigations, hazardous material response and rescue services from six fire stations
- Provide fire protection/prevention/investigation, hazardous material response and rescue services to the former Guelph Township
- Provide the Fire Chief and administration services to the Guelph-Eramosa Fire Department



Parks and
Recreation

Parks
Operations

Open Space
Planning

Recreation

Parks and Recreation

Parks Operations

- Sportsfield & turf maintenance
- Horticulture
- Winter Control
- Special Event support

Open Space Planning

- Design and build new parks, trails and associated amenities
- Parks related development charge needs and costs

Recreation

- Operate and maintain all city-wide recreation facilities
- Develop and provide recreation programming for all ages and abilities



Public Works



Public Works

Roads and Right of Ways

- Maintain roads, storm collection systems, sidewalks and boulevards
- Downtown maintenance
- Winter control, spring road clean up and loose leaf collection

Forestry

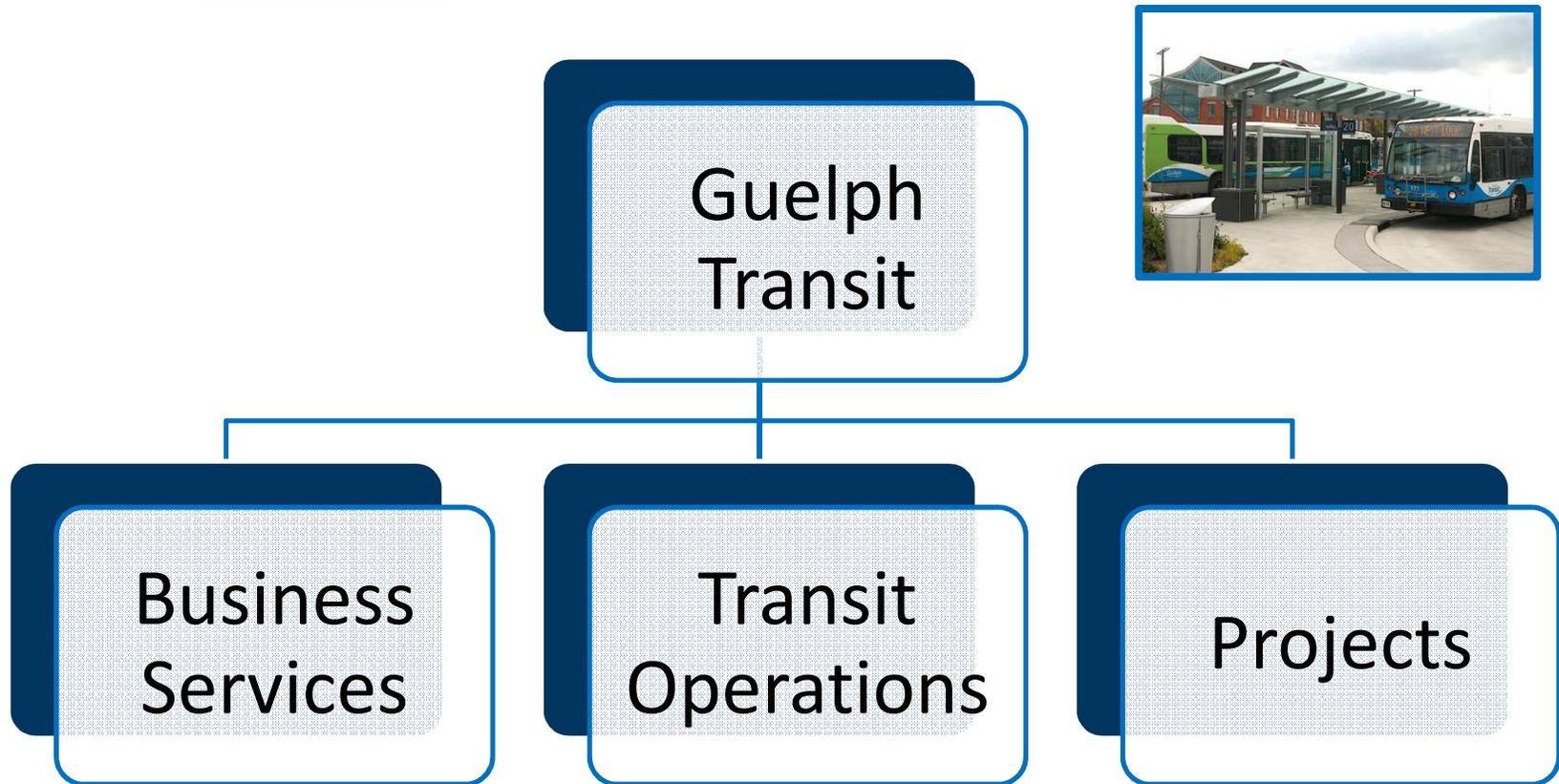
- Maintain Guelph's urban forest year-round, including street and park trees, and City-owned wood lots

Fleet Services

- Purchase, commission, assess, maintain, repair, decommission and dispose of all City vehicles and equipment including Guelph Transit

Traffic and Parking

- Install and maintain traffic signals and signs
- Investigate and analyze motorist, cyclist and pedestrian traffic and on-street parking
- Operate all Downtown and Delhi Street public parking facilities
- Administer Guelph's adult school crossing guard program
- Operate the Guelph Farmers' Market



Guelph Transit

Transit Business Services

- Customer Service & Marketing
- Marketing, Finance and Administration

Transit Operations

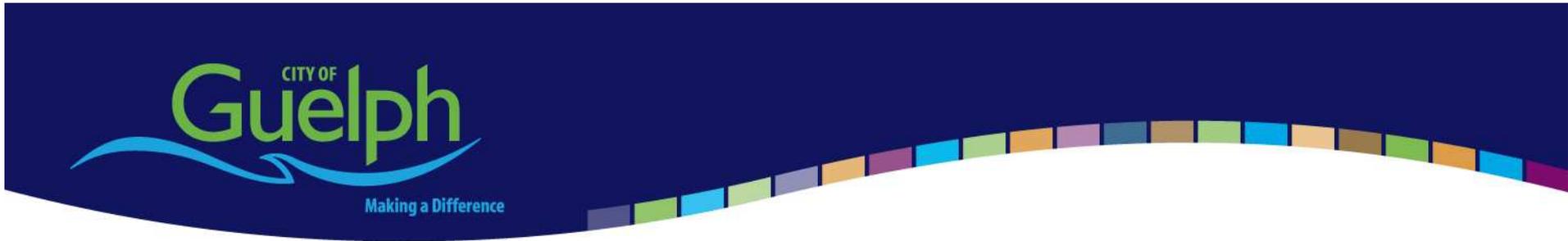
- Conventional service operates 73 fully accessible low-floor buses
- Mobility services operates 10 mobility buses providing door-to-door service

Planning and Scheduling

- Assess route performance, service levels and develop route and service adjustments

Quality Assurance and Continuous Improvement

- Maintain the facility used to repair, store, clean and fuel all conventional and mobility buses
- Operate Guelph Central Station



Questions