

Week Ending February 2, 2012

**ITEMS FOR INFORMATION OF COUNCIL**

The following items have been copied for your information.

<b>INFORMATION REPORTS</b>	<b>CORRESPONDENCE</b>
1. Community Investment Strategy Project Update	1. AMO – 2012 AMO Urban Symposium
2. 8-80 Cities Grant Approval for Skatepark	2. Ministry of Finance – Regarding Ontario Municipal Partnership Fund (OMPF) allocations for 2012.
<b><i>INFORMATION RECEIVED FROM BOARDS/COMMITTEES/COMMISSIONS</i></b>	
<b><i>THE FOLLOWING ITEMS ARE AVAILABLE IN THE CLERKS OFFICE:</i></b>  1. GRCA – Meeting Minutes – January 12, 2012 2. Ministry of Transportation – Consolidated Version of the Growth Plan for the Greater Golden Horseshoe, 2006	

# INFORMATION REPORT



TO **Guelph City Council**

SERVICE AREA Community & Social Services Department  
Community Engagement and Social Services Liaison

DATE February 2, 2012

**SUBJECT Community Investment Strategy Project Update**

REPORT NUMBER CSS-CESS-1205

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## SUMMARY

This information report provides an update on the City's Community Investment Strategy Project and the Phase 1 Interim Report.

## BACKGROUND

The development of the Community Investment Strategy (CIS) aims to build on the City's long history of working with and supporting a variety of organizations that carry out critical work in the community.

Once created, the CIS aims to improve how the City provides funds, supports and partners with organizations to achieve **social and community goals**. The focus of the CIS is on external organizations (largely community organizations) that work to improve the lives of all Guelph residents in areas such as arts and culture; social and health; recreation, sport and leisure; special events; community engagement and development; newcomer services; older adults; children and youth; accessibility and inclusion.

The project is being undertaken in two phases:

Phase 1 – Creation of the overarching **Strategic Policy Framework** (estimated completion date April 2012)

Phase 2 – Development of the **Investment Program Framework and Tools** that include a portfolio of 'investment' and partnership opportunities and programs, each with clearly stated intentions, goals priority outcomes and criteria. This phase will also produce a detailed implementation plan that will outline timescales for transition from the current approach to the new (estimated completion of program framework and implementation plan, July 2012).

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## REPORT

The CIS project consultants have produced a draft Phase 1 Interim Report which includes an overarching summary report and three supporting background research reports. These reports, and the findings from the community engagement activity (taking place throughout January/early February), will be used to inform the development of the Strategic Policy Framework. The background research included in the Phase 1 reports are:

1. Promising Practices in Municipal Community Investment
2. Inventory of Guelph's Investment Policies & Practices
3. A portrait of Guelph's Community Sector

The draft Phase 1 Interim Report is now available for Councillors to view on the Councillor infonet via the following link.

[http://ernie/Infonet2/Documents/DRAFT\\_Phase1CISInterimReport.pdf](http://ernie/Infonet2/Documents/DRAFT_Phase1CISInterimReport.pdf)

The three supporting research reports are currently being finalized and the data verified. These reports will be available following this process, in early February.

In summary, some of the key areas explored in the reports are:

- Community organizations play a vital role in contributing to quality of life in Guelph. Provincially 'the community sector employs 15% of Ontario's workforce and generates \$34 billion in value to the economy'. The research highlights that 'trends indicate that community organizations are exploring different ways of working, in order to address increasing service demands and the current economic climate'. The City's role and approach in supporting and working with the community sector needs to reflect these trends and demands.
- The extent of the City's investment in community organizations is much broader than simply providing community grants. Investment types include: capital funding, facility use subsidies, leasehold agreements, fee waivers, and various types of staff support. However, these 'other types of community investments opportunities are not well known or widely communicated'.
- The difficulty in quantifying the true extent of the City's community investment work is that investment activity is not tracked consistently across the corporation. In some instances, the expense may actually be of net benefit to the City as community organizations are often able to deliver the program/services for less cost.
- The lack of policy guiding City investments and those policies that do exist are typically 20 years old or more. The way that community investments are allocated is inconsistent, with little explanation as to why some things are supported/funded and others are not.

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- There is 'limited monitoring and evaluation of the impact and benefits of City investments'. There are limited ways for organizations to provide information demonstrating the impact and benefits on the community.
  - The Community Investment Strategy offers an opportunity to explore innovative models of community investment. However before the City can consider these options, 'it needs to be realistic about its own capacity to innovate, and to ensure that there is the appropriate political will, culture and structure within City Hall to not only enable social innovation, but also to sustain it'.

### **Next Steps**

Currently the project focus is on engaging stakeholders, both those within City Hall and beyond. Some of the engagement activity has already been undertaken (e.g. local funders' group, an on-line survey of local community organizations, key informant interviews, staff groups and attendance at local community gatherings and committees (e.g. The ED Network and Arts and Cultural Advisory Committee). More opportunities to engage stakeholders are still rolling out over the coming months.

Phase 1 is estimated for completion in April 2012 and Phase 2 in July 2012. Full implementation of the CIS will take place over a longer time period.

### **CORPORATE STRATEGIC PLAN**

Goal 1: An attractive, well-functioning and sustainable city

Goal 2: A healthy and safe community where life can be lived to the fullest

Goal 3: A diverse and prosperous local economy

Goal 4: A vibrant and valued arts, culture and heritage identity

### **FINANCIAL IMPLICATIONS**

None at this time. Forthcoming end of phase reports will outline any financial considerations and implications of the CIS and subsequent implementation.

### **DEPARTMENTAL CONSULTATION/CONCURRENCE**

The Phase 1 Interim Report and supporting research reports have been presented to General Managers from Financial Services, Community & Social Services, Operations & Transit, Corporate Administration, Legal Services.

### **Prepared By:**

Jenny Smith

Research Policy Analyst

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*Bar Powell*

*Colleen Bell*

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# INFORMATION REPORT



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**TO** Guelph City Council

**SERVICE AREA** Community & Social Services Department  
Community Engagement and Social Services Liaison

**DATE** February 2, 2012

**SUBJECT** 8-80 Cities Grant Approval for Skatepark

**REPORT NUMBER** CSS-CESS-1207

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## SUMMARY

The purpose of this report is to provide Council with an update on the City of Guelph's successful application for 8-80 Cities "Make a Place for People" Project funding and provide an overview of next steps in the project.

## BACKGROUND

8-80 Cities is a non-profit organization skilled in the creation of vibrant cities and healthy communities, where residents live happier and enjoy great public places. Part of their mandate includes the promotion of walking and bicycling (and other non-motorized pursuits) as activities and urban parks, trails and public spaces as a way to fulfill these goals. <http://www.8-80cities.org/>

8-80 Cities believes that these activities and public spaces improve our environment, advance economic development, boost and complement our transportation systems, make better recreation for all, and enhance our personal and public health.

On December 2, 2011, Parks Maintenance and Development and Community and Social Services staff jointly submitted an application for 8-80 Cities "Make a Place for People" funding. City staff selected the North-West corner of Silvercreek Park (West of Edinburgh Rd., South of Wellington St.) as the recommended site for 8-80 Cities planning, public consultation and evaluation. This site currently houses green space, a picnic shelter, four beach volleyball courts and a service road. It is the recommended site for Guelph's permanent skateboard facility. It is also included in trail planning to connect the city's core with its west end.

On December 19, 2011, the City of Guelph was selected as one of six provincial sites to participate in the 8-80 Cities "Make Places for People" project.

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## REPORT

City staff will be working with 8-80 Cities to implement a process that focuses on authentic community participation/engagement ([Authentic Community Engagement Model](#)) to develop a strategy for the design, programming and management of the public space in the North-West corner of Silvercreek Park. Funding will be provided by the Ontario Ministry of Health Promotion and Sport.

The value of the service provided by 8-80 Cities is \$25,000 and includes: project planning, site assessment (physical infrastructure and use, activities and management), community engagement, data collection and analysis, final report and action plan. This process will span from February 2012 (first site visit) – August 2012 (Launch of Final Report).

Project Schedule:

### **Project Planning – January/February 2012**

- Identify stakeholders
- Site research and assessment
- On-site visits
- Community Outreach and Promotion
- Development of content & materials for community engagement sessions

### **Site Assessment – February/March 2012**

- Independent and Stakeholder site assessments
- City Staff Interviews and consultation
- Photograph and Document Site
- Understand site in community context
- Develop baseline information for future assessment/evaluation

### **Community Engagement – April/May 2012**

- Data collection from community sessions
- Analyze data and findings
- Identify needs and challenges of site
- Incorporate community feedback into planning process
- Develop outreach and activities promoting the importance of public space

### **Data Collection and Analysis – May/June 2012**

- Assemble information from focus groups, workshops, interviews and qualitative/quantitative data through site assessments.
- Identify themes and trends
- Identify and address gaps in data
- Begin planning and vision for the site

### **Reporting and Action Planning – July/August 2012**

- Analyze all data and document initial findings
- Develop vision and action plan for site
- Draft report issued to local partners and key stakeholders for review
- Feedback incorporated into final report
- Launch final report, recommendations and action plan

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Extensive community engagement and assessment of the Silvercreek site will prepare City staff to move forward with a skatepark development plan that incorporates the needs of local skateboarders, regular park users, Silvercreek Park neighbours and other community stakeholders. It is also expected that this process will provide recommendations regarding “walkability” (biking, running and skateboarding), trail planning and accessibility to this site.

## **CORPORATE STRATEGIC PLAN**

Goal 1: An attractive, well-functioning and sustainable city.

Goal 2: A healthy and safe community where life can be lived to the fullest.

Goal 5: A community-focused, responsive and accountable government.

Goal 6: A leader in conservation and resource protection/enhancement.

## **FINANCIAL IMPLICATIONS**

8-80 Cities and the Ontario Ministry of Health Promotion and Sport are contributing \$25,000 towards the cost of the project. Parks Maintenance & Development and Community & Social Services Departments are contributing \$5,000 towards the total project cost. These funds have been allocated for skatepark design and planning purposes.

## **DEPARTMENTAL CONSULTATION/CONCURRENCE**

Community & Social Services

Operations & Transit, Parks Maintenance & Development

Office of the CAO, Communications

## **COMMUNICATIONS**

City staff (Community & Social Services, Parks Maintenance & Development and Communications) and the 8-80 Cities Project Team will work with Corporate Communications to develop a communications plan for this project.

## **ATTACHMENTS**

N/A

### **Prepared By:**

Adam Rutherford

Youth Services Coordinator

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*Bar Powell*

*Colleen Bell*

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# The Art of the Possible

2012 AMO Urban Symposium  
April 19 & 20 | Thompson Hotel, Toronto



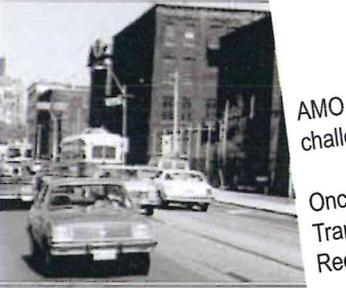
## The Bold Canvas of King West.

AMO kicks-off the Urban Symposium on April 19th with a hands-on case study and tour. From challenges to opportunities, discover what it takes to bring vibrancy to a downtown neighbourhood.

Once a gritty industrial zone, King West has had a spectacular makeover in the last decade. Transformed by economic shifts, inspired developers, and the City's 1996 King-Spadina Redevelopment Plan, today's King West will inspire any urbanite seeking renewal for their community.

Join us for a dynamic tour of this neighbourhood's retail, office, and residential spaces concluding with dinner and discussion at the new social and residential staple, the Thompson Hotel.

For details on the full program please visit [www.amo.on.ca](http://www.amo.on.ca)



**Just added!** John Tory, Chair, CivicAction and former Leader of the Official Opposition. Come hear his perspectives on the changing Ontario political environment and the new realities marked by the Don Drummond Report and the 2012 Provincial Budget on Friday, April 20th.



# 2012 AMO Urban Symposium Registration Form

April 19 & 20, 2012

Thompson Hotel, Toronto, Ontario.

PLEASE PRINT IN BLOCK LETTERS

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Title or Function: \_\_\_\_\_

Municipality/Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_ E-mail: \_\_\_\_\_

REGISTRATION FEES (does not include hotel accommodation)

	Full Registration includes Dinner on April 19	Amount
AMO Member	\$450.00	_____
Provincial/Federal Government and Non-Members	\$550.00	_____
	add 13% HST \$	_____
	TOTAL DUE \$	_____

## PAYMENT METHOD

<input type="checkbox"/> <p>Cheque Payable to: Association of Municipalities of Ontario 200 University Avenue, Suite 801 Toronto, Ont., M5H 3C6</p>	<input type="checkbox"/> MasterCard <input type="checkbox"/> Visa
Card Number: _____	
Name on Card: _____	
Expiry Date: _____	
Signature: _____	

**Refund Policy:** Cancellations must be made in writing and received by AMO no later than March 16, 2012. An administration fee of \$75.00 plus 13% HST (\$84.75) will apply. Cancellations received after March 16, 2012 will not be refunded.

PLEASE SEND COMPLETED REGISTRATION FORM TO:

Association of Municipalities of Ontario  
200 University Avenue, Suite 801,  
Toronto, ON., M5H 3C6  
Fax: 416.971.6191

The official venue and hotel for the Urban Symposium is the Thompson Hotel located at 550 Wellington Street West, Toronto, ON M5V 2V4. The AMO room rate is \$219.00 per night for a King Superior room. Reservations can be made by contacting the hotel directly at 416.640.7778.

AMO collects, uses and discloses the information requested to promote the interests of the municipal sector. It may also be shared with selected third parties to generate operating revenues for AMO. Under the Federal Personal Information Protection and Electronic Documents Act (PIPEDA) some of the information may constitute personal information. By filling out this form you agree that all personal information provided by you on the form may be collected, used and disclosed by AMO for all purposes described above. Please note as an attendee at the conference your likeness may be used in promotional materials and on our website for subsequent events. *Image note: black and white images on flyer are courtesy of the City of Toronto archives, series 1465, colour images are courtesy of Images Ontario (OTMPC)*

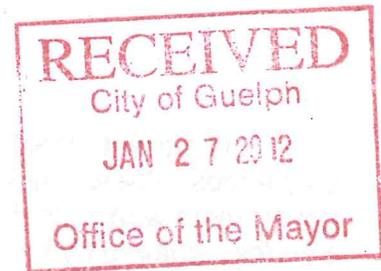


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January 23, 2012



Dear Head of Council:

We are writing to announce the release of the Ontario Municipal Partnership Fund (OMPF) allocations for 2012.

We are pleased to confirm that we remain committed to the upload of municipal costs in accordance with the timetable agreed to through the Provincial-Municipal Fiscal and Service Delivery Review.

In 2012, we will continue the phased upload of Ontario Works (OW) benefit costs and begin to phase in the upload of court security and prisoner transportation costs. This builds on our previous uploads of Ontario Drug Benefits (ODB) and Ontario Disability Support Program (ODSP). In addition, we have also uploaded over \$170 million in support of municipal OW administration costs. These uploads have ensured that more property tax dollars are available for important municipal priorities, including investments in infrastructure and economic development.

In 2012, we will provide over \$1.8 billion to municipalities through the combined benefit of OMPF and provincial uploads. The OMPF will total \$583 million in 2012. Combined with the \$1.2 billion in provincial uploads, this is almost three times the level of funding provided under the previous program.

In addition, we will also provide \$15 million in transitional assistance to municipalities to ensure a guaranteed level of support for 2012.

The Ministry of Finance's (MOF) Provincial-Local Finance Division will be providing your municipal Treasurers and Clerk-Treasurers with further details on the 2012 OMPF, including the provision of transitional assistance. This information and other supporting materials will be posted in both English and French on the MOF website:

<http://www.fin.gov.on.ca/en/budget/ompf/2012/>  
<http://www.fin.gov.on.ca/fr/budget/ompf/2012/>

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Week Ending February 8, 2012

**ITEMS FOR INFORMATION OF COUNCIL**

The following items have been copied for your information.

<b>INFORMATION REPORTS</b>	<b>CORRESPONDENCE</b>
1. Cross Border Billing Agreement	1. Town of Halton Hills – Resolution regarding Private Members Bill to Pave Highway Shoulders
2. Community Grants 2012: Rotary Club of Guelph Request	
<b><i>INFORMATION RECEIVED FROM BOARDS/COMMITTEES/COMMISSIONS</i></b>	
<b><i>THE FOLLOWING ITEMS ARE AVAILABLE IN THE CLERKS OFFICE:</i></b>	

# INFORMATION REPORT



**TO** Guelph City Council

**SERVICE AREA** Emergency Services  
**DATE** February 2<sup>nd</sup>, 2012

**SUBJECT** Cross Border Billing Agreement  
**REPORT NUMBER**

## SUMMARY

### Purpose of Report

To provide information on a proposed EMS Cross Border Billing agreement relevant to Guelph Wellington EMS.

## BACKGROUND

The EMS system in Ontario has been developed legislatively on the principle of seamless delivery of service. Through this principle, the closest available ambulance is to be dispatched to life-threatening EMS calls regardless of municipal geographical boundaries. As a result there are occasions where EMS responses are provided in a municipality by EMS providers that are operated and funded by another municipality.

There is recognition in legislation that an expense to the municipality that provides cross border services exists. Specifically, the Ambulance Act allows municipalities to enter into agreements with respect to the costs associated with the provision of cross border services.

*6.(3) If an ambulance is dispatched from an ambulance service situated in an upper-tier municipality or in a local municipality to an area situated in another upper-tier municipality or local municipality, the affected upper-tier and local municipalities may enter into an agreement with respect to the costs associated with the provision of land ambulance services in both municipalities. 1997, c. 30, Sched. A, s. 6.*

The Ministry of Health and Long-Term Care (MOHLTC) EMS grant funding template also recognizes cross border costs as part of the financial process for municipalities and adjusts Provincial grants accordingly. Thus, the intent of cross border billing is to provide compensation for incurred expenses to the property tax levy component of EMS funding from the property tax levy in the municipality in which the service was provided. The legislative

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mechanism by which these costs are determined and recovered is through the adoption of cross-border agreements between municipalities.

Prior to 2008 Ontario Regulation 129/99 - Costs Associated with the Provision of Land Ambulance Services contained a default formula for the calculation of cross border costs. These calculations were based on a municipality's "cost per call" formulation which could vary significantly between municipal jurisdictions. Further, there wasn't a clear set of criteria that defined what costs could be included in determining a municipality's cost per call (eg. Reserve transfers). As a result there was reluctance amongst municipalities to utilize this formula as a basis for reconciling accounts. The default formula provisions in the regulation were rescinded in 2008. Currently, the determination of costs for cross border service relies on the process of negotiation and mutual agreement between municipalities.

## **REPORT**

The resolution of EMS cross border service billing issues for the municipalities that comprise the South West Zone of the Association of Municipal Emergency Service Services of Ontario (AMEMSO) has been problematic.

There has been settlement of outstanding accounts between some municipalities for differing fiscal periods and utilizing differing calculation formula but a coordinated approach to municipal agreements has been elusive to date.

Beginning in 2010 a CAO working group of the Western Ontario Warden's Caucus (WOWC) and the South West Ontario Ambulance Group (SWOAG) began a joint dialogue on the issue. As a result of these discussions a consensus was reached by the EMS Chiefs on a consistent financial formula and principles through which the issue can begin to be worked into a standard agreement.

Financially, the agreement would recognize cost per call rates established by the Single-Tier and Regional Treasurer's Group. (See attached rates in appendix 1) The methodology utilized is a "cost per staffed hour" calculation which subject to modest variations is very similar between all municipalities.

Staff agrees that the call rates do not capture all hourly costs related to the provision of all cross border tasks however it does provide some recompense for ambulance usage while supporting the overall service principle of seamless ambulance service.

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## **CORPORATE STRATEGIC PLAN**

2.4 - The lowest crime rate and best emergency services record of any comparable-sized Canadian city.

5.3 - Open, accountable and transparent conduct of municipal business

## **FINANCIAL IMPLICATIONS**

Potentially be able to recover some costs of providing ambulance services to residents of neighbouring municipalities.

## **DEPARTMENTAL CONSULTATION / CONCURRENCE**

N/A

## **COMMUNICATIONS**

Summary report prepared for Wellington County Social Services Committee

## **ATTACHMENTS**

Ontario Regional and Single Tier Treasurer's Group – Emergency Medical Services Cross Border Billing Calculation of Fix Cost per Call



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**EMERGENCY MEDICAL SERVICES  
CROSS BORDER BILLING  
CALCULATION OF FIXED COST PER CALL**

	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	% Increase
PCP Hourly Rate	\$ 22.83	\$ 24.08	\$ 25.10	\$ 26.45	\$ 27.76	\$ 29.96	\$ 30.48	\$ 31.71	\$ 32.43	\$ 33.49	
ACP Hourly Rate	\$ 25.12	\$ 26.67	\$ 27.58	\$ 29.67	\$ 31.44	\$ 33.12	\$ 34.09	\$ 35.47	\$ 36.25	\$ 37.13	
Average Rate Per Hour	\$ 23.98	\$ 25.38	\$ 26.34	\$ 28.06	\$ 29.60	\$ 31.54	\$ 32.29	\$ 33.59	\$ 34.34	\$ 35.31	
Benefit Costs	20%	20%	20%	20%	20%	20%	20%	20%	20%	20%	
Staffing Cost per Hour	\$ 28.78	\$ 30.46	\$ 31.61	\$ 33.87	\$ 35.72	\$ 37.85	\$ 38.75	\$ 40.31	\$ 41.21	\$ 42.37	
Number of Staff	2	2	2	2	2	2	2	2	2	2	
Total Staffing Cost	\$ 57.50	\$ 61.00	\$ 63.00	\$ 68.00	\$ 71.70	\$ 75.70	\$ 77.50	\$ 80.62	\$ 82.42	\$ 84.74	2.8%
Supplies	\$ 9.00	\$ 10.00	\$ 11.00	\$ 12.00	\$ 13.00	\$ 15.00	\$ 16.00	\$ 17.00	\$ 17.50	\$ 18.00	2.9%
Station Cost Allocation	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00	\$ 11.00	\$ 11.50	\$ 12.00	4.3%
Vehicle Cost Allocation	\$ 20.00	\$ 21.00	\$ 22.00	\$ 25.00	\$ 28.00	\$ 30.00	\$ 32.50	\$ 36.00	\$ 37.00	\$ 38.00	2.7%
Total Cost per Hour	\$ 96.50	\$ 102.00	\$ 106.00	\$ 115.00	\$ 122.70	\$ 130.70	\$ 136.00	\$ 144.62	\$ 148.42	\$ 152.74	2.9%
Average Call Length	80	80	80	80	80	80	80	80	80	80	
Cost per Call	\$ 129.00	\$ 137.00	\$ 142.00	\$ 154.00	\$ 164.00	\$ 175.00	\$ 182.00	\$ 193.00	\$ 198.00	\$ 204.00	2.6%

	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
ERU RATE										
ACP Hourly Rate	\$ 25.12	\$ 26.67	\$ 27.58	\$ 29.67	\$ 31.44	\$ 33.12	\$ 34.09	\$ 35.47	\$ 36.25	\$ 37.13
Benefit Costs	20%	20%	20%	20%	20%	20%	20%	20%	20%	20%
Staffing Cost per Hour	\$ 30.14	\$ 32.00	\$ 33.10	\$ 35.80	\$ 37.93	\$ 39.74	\$ 40.91	\$ 42.56	\$ 43.50	\$ 44.56
Number of Staff	1	1	1	1	1	1	1	1	1	1
Total Staffing Cost	\$ 30.08	\$ 32.08	\$ 32.88	\$ 36.06	\$ 38.19	\$ 39.74	\$ 40.91	\$ 42.56	\$ 43.50	\$ 44.56
Supplies	\$ 9.00	\$ 10.00	\$ 11.00	\$ 12.00	\$ 13.00	\$ 15.00	\$ 16.00	\$ 17.00	\$ 17.50	\$ 18.00
Station Cost Allocation	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00	\$ 10.00	\$ 11.00	\$ 11.50	\$ 12.00
Vehicle Cost Allocation	\$ 20.00	\$ 21.00	\$ 22.00	\$ 25.00	\$ 28.00	\$ 30.00	\$ 32.50	\$ 36.00	\$ 37.00	\$ 38.00
Total Cost per Hour	\$ 69.08	\$ 73.08	\$ 75.88	\$ 83.06	\$ 89.19	\$ 94.74	\$ 99.41	\$ 106.56	\$ 109.50	\$ 112.56

# INFORMATION REPORT



**TO** Guelph City Council

**SERVICE AREA** Finance  
**DATE** February 27, 2012

**SUBJECT** Community Grants 2012: Rotary Club of Guelph Request

**REPORT NUMBER** FIN-12-10

## SUMMARY

### Purpose of Report

The purpose of this report is to clarify the decision to decline the Rotary Club of Guelph's grant request through the Community Grant process as reported in Council Report # FIN-12-01, dated January 30, 2012

### Council Action

To receive the report

## SUMMARY

The annual Community Grants program is one method that the City uses to support and fund local organizations in the community to improve the wellbeing of Guelph residents. For the 2012 grants, the Rotary Club of Guelph submitted an application requesting support for the Rotary Forest Project. The Rotary Club requested mulch and bus transportation, valued at \$10,500 in-kind support, for the club's annual Earth Day event.

Support for this event was approved in the 2012 operating budget of the Operations and Transit Department which directly provides the in-kind supplies and services. Since this project was supported through another budgeting process, the community grant application was redundant and denied.

## BACKGROUND

The City works with and supports many local organizations in the community to improve the wellbeing of Guelph residents. The City provides funding and in-kind support (e.g. in the form of fee waivers), to local non-profit organizations to achieve a variety of community and social goals. These organizations deliver a range of services from organizing sports and recreational activities, staging vibrant arts and culture events to meeting the most basic human needs of securing food and shelter.

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One method of funding these community groups is provided through the annual grant program, approved as part of the City of Guelph's annual budget process. Community Grant applications are considered under the categories of:

- Health & Social Services
- Arts and Cultural Activities
- Civic Activities/Special Community Events

The City is currently examining the methods by which it provides community support through the Community Investment Strategy (CIS). The CIS framework is scheduled to be completed April 2012, with implementation to follow. The implementation plan for the framework will provide a range of tools to support community groups, one of which could be a streamlined grant process which eliminates the risk of duplicate funding.

## **REPORT**

The Community Grant Program is intended to provide support to local non-profit organizations working towards improving community and social well-being. However there are situations where community groups receive City support outside the grant allocation process.

One such situation is the Rotary Forest Project of the Rotary Club of Guelph. This 12-year project was launched in 2008 with the following goals:

- Catalyze a significant increase to the urban forest canopy of Guelph and environs, with an ultimate objective of achieving a 40% tree canopy coverage by year 2020
- Create a 40 hectare "Rotary Forest" at the Guelph Lake Nature Centre by planting 5,000 trees annually
- Enhance the educational opportunities of approximately 16,000 students by receiving instruction from the Grand River Conservation Authority (GRCA) on land stewardship and the environment.

The City of Guelph has been a partner in this project since its inception.

As part of the 2012 Community Grant Program, the Rotary Club submitted an application to request \$10,500 of in-kind support. Specifically, the request was for mulch and bus transportation for the club's annual Earth Day Event scheduled for April 21, 2012.

In reviewing the application, the sector review team determined that a parallel budgeting process existed and that the requested support was already approved in the 2012 operating budget. As a result, the Rotary Club application was not eligible for a 2012 Community Grant funding allocation. Consistent with the Community Grants policy, a refusal letter was sent to the Rotary Club. Council Report # FIN-12-01, dated January 30, 2012 reflected this information. The Rotary Club will continue to receive in kind support from Operations and Transit consistent with the City's past practice and which is already approved in the 2012 operating budget.

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These types of partnerships are within the scope of the CIS and may change depending on Council's approval of the CIS framework in April 2012. The City will work with all groups impacted by the CIS framework to ensure a smooth transition.

## **CORPORATE STRATEGIC PLAN**

- 2.1 A complete community with services and programs for children, youth and adults of all ages
- 4.2 Numerous opportunities for artistic appreciation, expression and development
- 5.4 Partnerships to achieve strategic goals and objectives

## **FINANCIAL IMPLICATIONS**

N/A

## **DEPARTMENTAL CONSULTATION/CONCURRENCE**

This report was prepared in consultation with the following departments:

- Community and Social Services
- Corporate Administration
- Operations and Transit

## **COMMUNICATIONS**

Clarification has been provided to the Rotary Club of Guelph.

## **ATTACHMENTS**

N/A

### **Prepared By:**

Karen Kawakami  
Social Services Policy and Program Liaison

### **Prepared By:**

Christel Gregson  
Financial Analyst



### **Recommended By:**

Susan Aram  
Deputy Treasurer  
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### **Recommended By:**

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January 31, 2012

Mr. Norm Miller, M.P.P.  
17 James Street  
Parry Sound, ON  
P2A 1T4

Dear Mr. Miller,

**Re: Council Resolution regarding Ontario MPP Introduces Private Members Bill to Pave Highway Shoulders.**

Please be advised that Council for the Town of Halton Hills at its meeting of Monday, January 23, 2012, adopted the following:

**Resolution No. 2012-0025**

WHEREAS Muskoka M.P.P. Norm Miller has re-introduced his Private Member's Bill to Pave Highway Shoulders, which would enhance public safety for the motoring public, and promote active transportation in Ontario;

AND WHEREAS if Mr. Miller's bill is passed it would require a minimum one metre paved shoulder on certain provincially owned highways to improve public safety for cyclists pedestrians and motorists alike;

AND WHEREAS studies in other jurisdictions confirm that where paved shoulders exist accidents are drastically reduced;

AND WHEREAS there are obvious health benefits for individuals and society in general, as more opportunities are provided to cycle and walk for recreation, or for transportation;

AND WHEREAS the Township of Carling passed a resolution to support M.P.P. Norm Miller's Private Members Bill to pave highway shoulders;

AND WHEREAS the Township of Carling requested that all municipalities in the Province of Ontario consider supporting the resolution;

...2

NOW THEREFORE BE IT RESOLVED:

THAT the Town of Halton Hills supports the Private Members Bill to pave highway shoulders.

AND FURTHER THAT a copy of this resolution be forwarded to the Township of Carling, Mr. Norm Miller, M.P.P., and to all municipalities in Ontario.

Yours truly,



Ashley Mancuso  
Council and Committee Services Coordinator

c Ontario Municipalities

# INFORMATION ITEMS

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**Week Ending February 16, 2012**

## **REPORTS**

1. Habitat for Humanity Funding Request for 26 & 28 Huron Street and 439 York Road Projects

## **CORRESPONDENCE**

1. Town of Halton Hills – Resolution regarding Provincial Regulations regarding Commercial Fill Operations

## **ITEMS AVAILABLE IN THE CLERK'S OFFICE**

- 1, GRCA Membership Meeting Minutes – January 27, 2012

# INFORMATION REPORT



TO **Guelph City Council**

SERVICE AREA Planning & Building, Engineering and Environment  
 DATE February 16, 2012

**SUBJECT Habitat for Humanity Funding Request for 26 & 28 Huron Street and 439 York Road Projects**

REPORT NUMBER 12-06

## SUMMARY

Staff will prepare a report to Council evaluating Habitat for Humanity’s request for financial assistance under the Community Investment Strategy, Phase 1 Strategic Policy Framework. Also, a comprehensive policy for funding affordable housing projects will be developed for Council’s consideration.

## BACKGROUND

On October 27, 2011 Habitat for Humanity Wellington County (HFH) requested a grant from the City to offset development charges and other City fees associated with their recent affordable housing projects, specifically two semi-detached dwellings at 26 and 28 Huron Street, and a single detached dwelling at 439 York Road (see attachment). In support of this request, HFH identified \$134,242.57 in City fees.

HFH has requested City grants for their Guelph projects each year from 2007 to 2010. On each occasion the City provided grants offsetting some or all of the projects’ City fees as shown in Table 1.

**Table 1 – Habitat for Humanity Grants: 2007-2010**

	Morris St. (2007)	Harris St & Alma St. (2008)	Johnson St. (2009)	Bagot St. (2010)
Development Charges	\$10,655	\$22,538	\$50,248	\$45,656
Water & Sewer Connection	14328	22672	\$26,720	\$27,866
Road and Boulevard Work	\$130	\$252	\$2,996	
Building Permit Fees	\$865	\$1,951	\$1,572	\$3,440
Planning Fees	-	-	-	\$5,055
Parkland Dedication & Tree Planting	-	-	-	\$2,500
<b>Total Grant Request</b>	<b>\$25,978</b>	<b>\$47,413</b>	<b>\$81,536</b>	<b>\$87,111*</b>
Grant Awarded	\$26,000	\$47,413	\$80,000	\$45,656
Grant Awarded per Unit	\$26,000	\$23,707	\$40,000	\$22,828

\* Unclear why reported request is \$87,111 and not the sum of the figures (\$84,517)

Along with its 2010 funding request, HFH asked that the City enter into an ongoing financial partnership with them. Through CDDS report 10-95 dated September 20,

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2010 (available on the City's website under Agendas and Minutes) staff did not recommend an ongoing partnership. Instead the report identified a next step of developing a comprehensive policy to guide affordable housing funding requests, and furthermore identified the inputs required to develop that policy. Staff intend to bring a Position Paper on Affordable Housing to deal with municipal funding priorities during this term of Council.

That report also indicated that should Council wish to enter into an ongoing financial partnership with HFH that, starting in the 2013 budget, additional funding would need to be added into the Affordable Housing Reserve.

## **REPORT**

### **ALTERNATIVES:**

Staff considered three approaches to addressing the current request for funding.

- Option 1: Develop a comprehensive policy to guide grant requests for affordable housing projects prior to responding to the current HFH request.
- Option 2: As in past years, consider the request on its own merit without the benefit of a policy to guide this decision.
- Option 3: Once the Community Investment Strategy (CIS) has been approved by Council use it as a framework to evaluate funding requests from HFH in the interim until a comprehensive policy for funding affordable housing projects is developed.

### **IMPLICATIONS:**

#### **Option 1 – Evaluate in the context of a future affordable housing policy**

On November 28, 2011 City Council passed the following resolution:

*"THAT the County of Wellington be advised that the City of Guelph is interested in being an active participant in the development of the 10 year Housing and Homelessness Plan required under the New Housing Services Act."*

As of February 2012, Wellington County's Affordable Housing Strategy report is under development. Wellington County has scoped this strategy into two parts. Part one is a needs analysis with additional scope to reflect post 2008 economic and other data trends beyond the 2006 Census findings that are reflected in the City's Affordable Housing Discussion paper (2009) and in the preparation of the affordable housing targets. Subject to receiving data from both City and County Planning departments, the County's Housing department expects to complete the needs analysis in the near future. The scope of part two outlining objectives, targets and strategies is being revised to address the requirements of the Growth Plan for the Greater Golden Horseshoe (2006), the Housing Services Act (2011), changes to the Planning Act and the Investment in Affordable Housing for Ontario program (2011). The housing and homelessness plan required by the Housing Services Act is due by January 2014.

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Development charges represent the largest share of City fees imposed on HFH projects. As part of its review of development charges, scheduled to commence in 2012, the City will consider the issue of development charge waivers for affordable housing. This review must be coordinated with an affordable housing funding policy.

Finally, staff are preparing to bring the Official Plan update to Council for adoption in May 2012. Implementing the Official Plan affordable housing policies will require the subsequent development of a City affordable housing implementation strategy in conjunction with Wellington County.

Since the above noted policy inputs are still under development, staff intend to bring forward a Position Paper on Affordable housing to deal with municipal funding priorities later in the current term of Council. Waiting until such a policy is completed before deciding on HFH's current funding request would result in long delays and would negatively affect HFH's ability to plan for new projects.

### **Option 2 - Evaluate on own merit without an affordable housing policy**

The last four HFH funding requests have been evaluated on their own merits and without a guiding policy. Responding to the current request without a guiding policy or framework would lead to the quickest recommendation from staff. However, the 2008, 2009 and 2010 reports to Council all identified that the case-by-case approach is not preferred, and that a more strategic approach is needed.

### **Option 3 – Use the CIS as an interim evaluation framework**

The City is in the process of developing a Community Investment Strategy. The Strategy is intended to provide direction on how the City should fund and support non-profit (community sector) organizations in pursuit of community and social goals. Organizations and partnerships have to work differently to address complex challenges within communities; however the City's current approach is not responsive enough to meet these challenges. The project aims to identify new and more effective investment and partnership tools and programs available to organizations which are clear, transparent and guided by effective policy.

The project is currently being undertaken in two phases:

- Phase 1 – Creation of the overarching **Strategic Policy Framework** (estimated completion date is April 2012);
- Phase 2 – Development of the **Investment Program Framework and Tools** and supporting implementation plan (estimated completion date is July 2012).

Using the CIS as a framework for evaluating HFH's request is a good fit because that non-profit organization addresses community and social goals. Using this approach would lead to a Council decision on HFH's request in May-June of 2012, much earlier than under Option 1. This approach is more strategic than using Option 2. Furthermore, using the current request as a test case is expected to provide helpful insights into both the CIS Investment Program Framework and the comprehensive Affordable Housing Position Paper discussed above.

It is noted that although HFH's requests fit into the CIS framework, the private sector also plays an important role in developing affordable housing. Therefore the CIS alone cannot serve as the long-term policy guiding City funding of housing projects and a standalone Position Paper is still required.

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## **CONCLUSIONS:**

Option 3 best addresses the City's strategic directions, Council's requests for a guiding policy and HFH's need for a timely decision on this matter. Accordingly, staff will bring a report to Council evaluating HFH's current request for financial assistance under the CIS Phase 1 Strategic Policy Framework.

## **CORPORATE STRATEGIC PLAN**

- 2.2 Diverse housing options and health care services to meet the needs of current and future generations;
- 5.4 Partnerships to achieve strategic goals and objectives.

## **FINANCIAL IMPLICATIONS**

The uncommitted balance of the Affordable Housing Reserve is approximately \$450,000 and is sufficient to fund the current request. Historically this reserve has been funded on a sporadic basis through either annual budgeted contributions or a year end transfer of City Social Housing surpluses. A sustainable funding source will need to be identified in conjunction with development of the comprehensive affordable housing strategy.

## **DEPARTMENTAL CONSULTATION**

Community and Social Services  
Financial Services

## **COMMUNICATIONS**

- October 27, 2011 Letter from Habitat for Humanity (see attachment);
- November 4, 2012 Email from Todd Salter to Dianne Nelson of HFH explaining that there is no policy permitting a routine grant as requested, and explaining the timing and content of this report.

## **ATTACHMENTS**

October 27, 2011 Letter from Habitat for Humanity Wellington County requesting financial assistance.

Original Signed by:

### **Prepared By:**

Tim Donegani  
Policy Planner  
519-822-1260 ext. 2521  
tim.donegani@guelph.ca

Original Signed by:

---

### **Recommended By:**

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---

### **Recommended By:**

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Original Signed by:

---

### **Recommended By:**

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ATTACHMENT

RECEIVED  
CITY CLERK'S OFFICE

*Building  
houses,  
building  
hope*

Lois Giles, Director of Information Services/City Clerk  
City Hall  
1 Carden Street  
Guelph ON N1H 3A1

October 27, 2011

Dear Ms. Giles:

The City of Guelph has been a partner with Habitat for Humanity Wellington County for the past four years, as we have built homes in Guelph. We are grateful for the level of support you have provided, and are pleased to acknowledge your commitment to creating affordable housing.

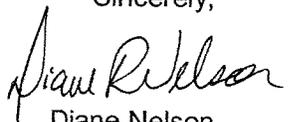
We understand from the process last year that we are eligible to receive a grant equal to the development charges paid set up as a deferral of development charges. Please advise us as to what process you prefer to initiate this transaction.

This summer and fall, in partnership with three low income families from Guelph, our organization's volunteers are building two semi-detached houses on Huron Street and a single family home on York St. The houses will be sold at fair market value, through a no-interest mortgage. These families have little chance of being approved for a mortgage that would afford them a home in today's market in Guelph. By partnering with Habitat for Humanity they will not only gain decent and affordable housing but more importantly, the opportunity to acquire some financial security and break the cycle of poverty.

In order to build houses and give these families a "hand-up" to a better future, we must raise approximately \$185,000 in cash, trades service and in-kind building materials. The value of development charges and fees are a significant portion of the cost of building. We are attaching our accounting records that demonstrate the charges and fees paid to-date for the properties of 28 Huron St. and 439 York St., Guelph.

We look forward to your favourable reply in regard to relief of development charges and permit fees associated with the semi-detached houses we are building on Bagot Street. Please contact our office if there is any information we can provide.

Sincerely,

  
Diane Nelson  
Executive Director

cc. Karen Farbridge, Mayor  
Jim Riddell, Director of Community Design and Development Services  
Sue Aram, Deputy Treasurer

Suite 300,  
104 Dawson Rd,  
Guelph, ON  
N1H 1A7

Phone: (519) 767-9752  
Fax: (519) 767-9096

info@habitatwellington.on.ca  
www.habitatwellington.on.ca

# Attachment

## Development Fees Paid to Date 31/10/2011

### Fees for 439 York Road

Service Work and Sewer Connection	26,675.65	Mar 15/11	Cheque 2554
Permit Fee	2,276.44	Mar 15/11	Cheque 2553
Frontage on York	1,948.60	Mar 24/11	Cheque 2588
Development Fees	24,318	Mar 15/11	Cheque 2552

Total 55,218.69

### Fees for 26 & 28 Huron Street

Building Fee	5,249.60	July 22/11	Cheque 2783
Development Fees	48,896.00	Aug 10/11	Cheque 2827
Curbs and Sidewalks	24,878.28	Aug 10/11	Cheque 2828

Total 79,023.88

Grand Total 134,242.57

February 9, 2012

Mr. Ted Arnott, M.P.P.  
Wellington-Halton Hills  
181 St. Andrew Street East  
2<sup>nd</sup> Floor  
Fergus, ON N1M 1P9

Dear Mr. Arnott,

**Re: Council Resolution regarding Provincial Regulations Regarding Commercial Fill Operations.**

Please be advised that Council for the Town of Halton Hills at its meeting of Monday, February 6, 2012, adopted the following:

**Resolution No. 2012-0046**

WHEREAS municipalities are faced with requests from Commercial Fill Operators to place fill in, for example, either previously undisturbed areas or expired gravel extraction pits;

AND WHEREAS municipalities have limited resources and ability to regulate this type of operation other than through zoning restrictions and agreements associated predominantly with operational protocol;

AND WHEREAS the issue of soil quality of fill imported to a receiving site potentially has a significant cross jurisdictional environmental impact that should be elevated to the Provincial level through the Ministry of the Environment;

AND WHEREAS the Ministry of the Environment has established criteria for quality of fill for Brownfield redevelopment but not for the importation and placement of fill within, as an example, undisturbed areas or expired gravel extraction pits;

NOW THEREFORE BE IT RESOLVED:

...2

THAT the Town of Halton Hills requests that the Province, through the Ministry of the Environment, establish guidelines, regulations and a Provincially regulated approval process to govern the quality of fill imported to a receiving site other than for the purpose of Brownfield redevelopment;

AND FURTHER THAT the Clerk forward copies of this resolution to Mr. Ted Arnott, MPP for Wellington-Halton Hills, Mr. Jim Bradley, Minister of the Environment, AMO, and all Ontario Municipalities for their consideration.

Yours truly,



Ashley Mancuso  
Council and Committee Services Coordinator

- c The Honourable Jim Bradley, Minister of the Environment  
Association of Municipalities of Ontario (AMO)  
Ontario Municipalities

# **INFORMATION ITEMS**

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**Week Ending February 23, 2012**

## **REPORTS**

1. Guelph Wellington Local Immigration Project Update
2. Older Adult Strategy-Progress Report

## **CORRESPONDENCE**

1. Ontario 9-1-1 Ontario Advisory Board: Request for financial assistance from municipalities.

## **INFORMATION FROM BOARDS AND COMMITTEES**

1. Guelph Public Library Board – Resignation from Maggie McFadzen

# INFORMATION REPORT



**TO** Community and Social Services Committee

**SERVICE AREA** Community and Social Services Department  
Community Engagement and Social Services Liaison

**DATE** February 23, 2012

**SUBJECT** Guelph Wellington Local Immigration Project Update

**REPORT NUMBER** CSS-CESS-1208

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## SUMMARY

**Purpose of Report:** To provide Committee with information about the work of the Local Immigration Partnership, a program hosted by the City of Guelph-Community and Social Services Department

**Committee Action:** That Committee receive the report.

## BACKGROUND

The Guelph Wellington Local Immigration Partnership (GW-LIP) is presently one of the 40 LIP initiatives throughout Ontario that has received funding through Citizenship and Immigration Canada (CIC). The total value of the Contribution Agreement is \$475,845 for the period April 2011 - March 2013. The GW-LIP is funded by Citizenship and Immigration Canada.

The following report provides an update on the Implementation Phase of the GW-LIP which is hosted by the City of Guelph – Community and Social Services and funded by Citizenship and Immigration Canada. The report provides an update on work accomplished since Report # CSS-CESS-1146 dated November 8, 2011.

The GW-LIP is a community-led initiative and relies on the engagement and support of stakeholders and community partners.

The objective of the GW-LIP is that immigrants are more able to find employment that matches skills and experience, will gain the English language skills needed, can access needed programs and services, and are included and integrated in their communities. The GW-LIP will maintain a collaborative framework to support local stakeholders across sectors, industries and communities to meet the objective.

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The GW-LIP began in 2009 with the vision of creating "a caring, equitable community where everyone thrives". In the initial phase, the GW-LIP established a Local Immigration Partnership Council to provide overall direction to the project and develop a Guelph Wellington Settlement Strategy. In January 2011, the Community and Social Services Committee received Report # CSS-CESS-1101 that described this work in the following areas:

- Governance Structure and Vision (November 2009 – January 2010)
- Planning and Research (February – April 2010)
- Community Engagement Activities (January – November 2010)
- GW-LIP Website (July 2010)
- Development of Guelph Wellington Settlement Strategy (December 2010)
- Transitional Phase - Revised Governance and Promotion of Strategy (January – March 2011)

By March 2011, the GW-LIP had finalized the Guelph Wellington Settlement Strategy based on research and consultation with over 400 people. The Strategy outlined actions for the GW-LIP to take with the support of community partners to improve the economic and social inclusion of immigrants in Guelph and Wellington County in four priority areas: employment, English language training, community services and programs, and community inclusion and integration.

In November 2011, the Community and Social Services Committee received Report # CSS-CESS 1146 that described the ongoing work of the GW-LIP in the implementation phase. The implementation phase as described included the development of eight Action Teams with the following foci:

- Action Team 1: English Language Training
- Action Team 2: Newcomer/Employer Networking
- Action Team 3: Promoting Diversity
- Action Team 4: Employment Support Programs
- Action Team 5: Employment Opportunities Information
- Action Team 6: Community Information Portal
- Action Team 7: Supporting Language Interpretation
- Action Team 8: Welcome Centre and Host Programs

To work in these eight areas of immigration issues, the GW-LIP has expanded its membership to over 80 active community partners and volunteers. Community partners are representatives from service providers, businesses, cultural associations, the public sector, newcomers and other communities.

While Action Teams 1 through 8 are focused on specific tasks, the GW-LIP is also engaging the community, generating indicators to measure the overall success of the GW-LIP in meeting its objective, and looking into issues of sustainability of the GW-LIP beyond the funding contribution agreement ending March 2013.

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## **REPORT**

Since November 2011, much of the work of the GW-LIP is still in progress. The following is a summary of some of the current accomplishments and next steps for the implementation phase of the GW-LIP.

### *Annual LIP Event*

The GW-LIP is planning an annual event entitled "Sharing the Journey" that will take place on Monday, March 19 from 9am to 1pm. The focus of the event is twofold: successful immigration journeys and the efforts of the GW-LIP's action team to create a more welcoming community for newcomers. The event is an opportunity to raise awareness about the GW-LIP and encourage new community partners to contribute to this work. Interested councillors may attend the event by RSVPing to the invitation (please see attached invitation for event and RSVP details).

### *Survey of Service Providers*

A survey of service providers was conducted by the GW-LIP in January 2012. The survey was intended to determine the level of awareness that mainstream service providers have of immigrant-serving agencies, language training programs, and interpreter supports that exist in the community. The survey was completed by over 200 organization staff including many City of Guelph staff. A summary of results will be available in spring 2012, and will allow the GW-LIP to identify areas where more awareness is needed about existing supports in the community and to develop awareness raising strategies.

### *Survey of Immigrants*

A survey of immigrants is currently being implemented by the GW-LIP in partnership with Professor Chuang from the University of Guelph. As of February 13, 2012, over 125 immigrants have completed the survey that asks them about employment, housing, income, services, community involvement, social networks, discrimination and happiness. The results of the survey will set a baseline of the economic and social inclusion of immigrants living in Guelph and Wellington County. These results will support the evaluation of the GW-LIP by identifying if conditions for immigrants are improving over time and whether the work of the GW-LIP is having a broader impact. The City of Guelph will also have access to the results from the survey. The survey will be open until mid-spring 2012 and is scheduled to appear on the Guelph.ca homepage. A summary of initial results will be available in early summer 2012.

### *Immigrant Success Stories*

With the support of the Research Shop and Professor Preibisch from the University of Guelph, 15 Immigrant Success Stories were collected through interviews conducted by graduate students. The stories reflect the challenges and successes of immigrants in coming to Canada and living in Guelph and Wellington County. The interviews are the first step in developing a larger campaign to raise awareness of the benefits of immigration.

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### *Action Team 1 English Language Training*

This group of community partners supported the submission of a funding proposal with the support of the Upper Grand District School Board to research the development of an employment related language training program. The Action Team is also working with partners in Wellington County to identify solutions to access barriers for newcomers living in rural or isolated areas.

### *Action Team 2 Newcomer/Employer Networking*

Action Team 2 members are collaborating to develop a series of employer panels for newcomers to build an understanding of how to enter the local labour market and to build professional networks. The first employer panel is scheduled for February 21, 2012 and will focus on the Nursing and Residential Care sectors.

### *Action Team 3 Promoting Diversity*

The GW-LIP is working with about a dozen partners including several business owners in the development of a marketing strategy to encourage diversity in the workplace. City of Guelph staff are active participants on this action team as they are developing a concurrent marketing plan for the City's diversity strategy. The strategy is being developed with the support of MacMillan Marketing.

### *Action Team 4 Employment Support Programs*

This Action Team is developing a model for mentorship that would be best suited to support newcomers and employers in Guelph and Wellington County to successfully transition to the workplace. The resulting mentorship program is intended to be available to all employers including the City of Guelph. Next steps include seeking potential funds to support the development of this initiative.

### *Action Team 5 Employment Opportunities Information*

This group is developing employment information that will be helpful for newcomers to know to access the local labour market. This information will be included in the work of Action Team 6 and the development of an immigration portal.

### *Action Team 6 Community Information Portal*

Action Team 6 members are developing the content for a potential immigration portal and planning GW-LIP led workshops to raise awareness of settlement services with mainstream service front line workers. The immigration portal concept was developed with the support of City of Guelph Staff. Workshops are planned for summer 2012 with two workshops in Guelph and two in Wellington County; several City of Guelph staff will be invited to participate.

### *Action Team 7 Supporting Language Interpretation*

This Action Team is trying to identify awareness gaps in the community around interpretation services by producing a comprehensive information brochure describing all of the available interpreter services in the community. This information will be disseminated to many service providers in Guelph and Wellington including to City of Guelph staff.

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*Action team 8 Welcome Centre and Host Programs*

The GW-LIP is working with Action Team 8 members to research and develop a model for a friendship program to support the social inclusion of newcomers in the community. The friendship program would focus on welcoming newcomers and support the development of diverse social networks.

Despite many of these accomplishments, there is much work in progress that will occur over the next year. For more frequent detailed updates of GW-LIP activities, interested councilors may request to receive weekly email updates that are currently sent to GW-LIP members. Please see attached for a sample of the weekly updates.

**CORPORATE STRATEGIC PLAN**

Goal 2: A healthy and safe community where life can be lived to the fullest

Goal 3: A diverse and prosperous local economy

Goal 5: A community-focused, responsive and accountable government

**FINANCIAL IMPLICATIONS**

None: As the GW-LIP is funded entirely by Citizenship and Immigration Canada, there are no financial implications for the City of Guelph.

**DEPARTMENTAL CONSULTATION/CONCURRENCE**

N/A

**COMMUNICATIONS**

N/A

**ATTACHMENTS**

Attachment 1: GW-LIP Event Invitation

Attachment 2: GW-LIP Weekly Update

**Prepared By:**

Alex Goss

Project Manager, Local Immigration Partnership



---

**Prepared By:**

Barbara Powell

General Manager, Community Engagement &  
Social Services Liaison

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Barbara.powell@guelph.ca

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**Recommended By:**

Colleen Bell

Executive Director  
Community & Social Services

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colleen.bell@guelph.ca

Please join the Guelph-Wellington Local Immigration Partnership for...

# Sharing the Journey

- **CELEBRATE** the contributions immigrants make to Guelph and Wellington County.
- **HEAR** immigration success stories from different perspectives.
- **LEARN** about the innovative collaborative work of the GW-LIP, its eight volunteer action teams, and their journeys to creating a caring, equitable community where everyone *THRIVES*.



## March 19, 2012, 9 am-1 pm

*The Delta Hotel, 50 Stone Road West, Guelph*  
**FREE Admission; Doors open 8:30 am**

**Please register at [www.guelphwellingtonlip.ca](http://www.guelphwellingtonlip.ca) by March 12**

Want more information or prefer to register by phone or email?

Contact us at 519-822-1260, ext. 2625 or email [info@guelphwellingtonlip.ca](mailto:info@guelphwellingtonlip.ca)

Can't make it on March 19 but would still like to learn about our work? Then join us at our **OPEN HOUSE**, March 24, 12-2 pm, in the Atrium, City of Guelph, 1 Carden Street.

## [guelphwellingtonlip.ca](http://guelphwellingtonlip.ca)



GUELPH | WELLINGTON  
**Local Immigration Partnership**  
*Creating a caring, equitable community where everyone thrives.*

**January 19, 2011**  
**Greetings Alex,**  
**All the best in 2012 to you!**  
**In this issue:**

- [Nursing and Residential Care Networking](#)
- [Learning About Mentoring](#)
- [Keeping the Community Informed](#)
- [Upcoming meetings](#)
- [News round-up](#)

## **Nursing and Residential Care Networking**

**From AT 2: Newcomer/Employer Networking**  
**Networking event, Tuesday, February 21, 2012, 12:30 pm-2:30 pm**

AT 2 has been hard at work organizing a networking event focusing on nursing and residential care. It will be held on Tuesday, February 21, from 12:30-2:30 pm at the Guelph Community Health Centre, 176 Wyndham St. N.

Your assistance in promoting this event after materials have been finalized will be welcome (we are still waiting for some panelists to confirm and for CIC to approve the flyer) .

## **Upcoming meetings**

Please contact us for more info if you wish to attend...

### ***GWIA***

Jan. 23, 5-7 pm

### ***Economic Inclusion Delivery Group***

Jan. 24, 5-7 pm

### ***Social/Civic Inclusion Delivery Group***

Feb. 7, 4-6 pm

### ***AT 1: English Language Training***

Feb. 14, 2-4 pm

### ***AT 6: Information Portal/Workshops***

Feb.15, 2-4 pm

### ***AT 2: Newcomer/Employer Networking***

Networking event, Feb. 21, 12:30-2:30

pm

### ***AT 4: Employment Support Programs***

Feb. 28, 9-11 am

### ***AT 3: Promoting Diversity***

Mar. 9, 9-11 am

### ***AT 8: Friendship Programs/Welcome Centre***

Mar. 21, 9-11 am

Three panelists have already confirmed their participation:

- Lesley George, Owner, Senior Home Service
- David Ing, Managing Director of The Norfolk Manor
- Amy Weaver, Human Resources Advisor, Groves Memorial Hospital

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## Learning About Mentoring

**From AT 4: Employment Support Programs**

**Next meeting: February 28, 2012, 9-11 am**

At their next meeting, AT 4 members will be presenting their research about different mentoring programs. This is some of what you'll hear about:

- A potential mentoring program model.
- Mentorship programs within the environmental sector, e.g., Eco-Canada
- Human Resources mentoring programs in Ontario
- Mentoring programs in Kingston, Niagara, and London
- The Maytree/Allies mentoring program (Toronto)
- YMCA mentoring programs in Brantford and Kitchener-Waterloo
- Developing a continuum of mentoring programs

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## Keeping the Community Informed

**From AT 6: Information Portal/Workshops**

**Next meeting: February 15, 2012, 2-4 pm**

**Information portal:** The City of Guelph is now considering being



## News round-up

- [Personal networks and the economic adjustment of immigrants](#), Statistics Canada, Nov. 30, 2011
- [New website promotes innovations in the assessment and recognition of international qualifications](#), Jan. 16, 2012
- [Biometrics programs prompt privacy concerns](#), Embassy, Jan. 11, 2012
- [Various Requests for Proposals, Settlement at Work](#)

the lead organization to develop the electronic portal for newcomers, pending the result of the proposal submitted to the Ministry of Citizenship and Immigration (expected sometime in February 2012).

**Information Workshops:** AT6 is planning a series of four information sessions to take place in June 2012. These will highlight the main organizations that serve immigrants in Guelph and Wellington:

- Onward Willow BBBF
- Guelph Community Health Centre
- St. George's Centre for Adult ESL
- Lutherwood Employment Services
- Immigrant Services Guelph-Wellington
- Wellington County Settlement Services

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# INFORMATION REPORT



TO **Guelph City Council**

SERVICE AREA Community and Social Services  
DATE February 24, 2012

**SUBJECT Older Adult Strategy-Progress Report**  
REPORT NUMBER CSS-CESS-1209

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## SUMMARY

City council has approved the development of a comprehensive and innovative Older Adult Strategy. This strategy will provide a planning framework and action plan to ensure that Guelph is “Age ready” and “Age Friendly”. The City of Guelph must proactively prepare and plan for the impact of this demographic shift on municipal services. The Strategy will also inform the Community Wellbeing Initiative as it relates to the older adult demographic. This report will provide an update on the progress of this strategy.

## BACKGROUND

By 2031 the population of the City of Guelph (in all age categories) will increase with the greatest proportional increase in the 55+ age category (Local Growth Management Strategy, 2009). The impact of this demographic shift on municipal services related to housing, transportation, recreation/parks, urban planning, social services, and other municipal and public sector services will present both challenges and opportunities.

It is estimated that the vast majority of Guelph residents will prefer to age successfully in their own homes and in the community. A comprehensive and innovative Older Adult Strategy will provide a planning framework and action plan to ensure that our community is ‘age ready’ and ‘age friendly’. In practical terms, an ‘age friendly city adapts its structures and services to be accessible to and inclusive of older people with varying needs and capacities.’ The Strategy will ensure that Guelph is a community that is a great place to grow up and grow old and will ensure that the Corporation is able to modify its services, programs and operations to react to age related needs and preferences of older adults in our City.

Our community must proactively work with the older adult community to create a vision for their wellbeing in Guelph and ensure that municipal and other local policies, services and programs are aligned and responsive to achieving this vision.

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## **REPORT**

The Request for Proposal was issued in January, 2012 to obtain consulting services to assist staff in developing this complex and comprehensive strategy. It is anticipated that work with the consultant will begin in March 2012 and be complete in approximately 6 months.

The key objective of the project is to complete a 10 year Older Adult Strategy and practical implementation plan that defines a vision of wellbeing for the older adult community in Guelph, and provides direction to the City and its partnership work, to support the older adult community to realize this vision through the development of effective policies, services, and programs.

The project is divided into two main task areas. The first task is research oriented: documenting of current policies, services, and functions performed by the City that support older adults, researching alternative service delivery models and options, profiling the older adult community; and, engaging internal and external stakeholders . City Councillors and staff will be consulted during the research phase.

The Guelph Wellington Seniors Association will be involved as a key stakeholder. As well, it is anticipated that other service agencies serving seniors will be involved in the research phase. The second task encompasses product oriented outcomes: creating a 10 year Older Adult Strategy for the City, along with an implementation plan, and a process and timetable for reviewing the progress and impact of the strategy.

## **CORPORATE STRATEGIC PLAN**

Goal 2.1: A Complete community with services and programs for children, youth and adults of all ages

Goal 5.2: A consultative and collaborative approach to community decision making

Goal 2.6: A well-connected and accessible community that values diversity, multiculturalism, volunteerism and philanthropy.

## **FINANCIAL IMPLICATIONS**

In the 2012 budget \$40 000 was allocated to this project.

## **DEPARTMENTAL CONSULTATION/CONCURRENCE**

A Project Steering Committee will be formed, with the Manager of Senior Services serving as the Project Manager. The committee will be comprised of staff from Community Engagement and Social Services Liaison, as well as representation from the Guelph Wellington Seniors Association. Support and involvement will be required across all departments and with City Council.

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The consultants will be required to make supporting presentations and formal reports mid way through the project and upon completion of the project.

## **COMMUNICATIONS**

Guelph Wellington Seniors Association Board of Directors

### **Prepared By:**

Wendy Kornelsen  
Manager – Seniors Services



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### **Prepared By:**

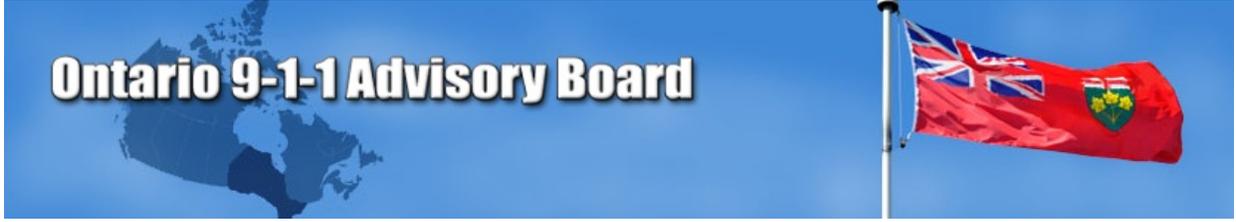
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### **Recommended By:**

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Community & Social Services  
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# Ontario 9-1-1 Advisory Board



February 7, 2012

TO: ALL MUNICIPAL COUNCILS

FROM: 9-1-1 ONTARIO ADVISORY BOARD

ISSUE: 9-1-1 ADVISORY BOARD SEEKS YOUR ASSISTANCE

**a) What is Needed and Why:**

The 9-1-1 Ontario Advisory Board (OAB) is seeking financial assistance from each municipal government in order to continue as the technical and information authority respecting the implementation and operation of 9-1-1 Emergency Number systems in Ontario.

In August 2007, an appeal for financial assistance was made to Ontario municipalities resulting in receipts of \$26,000.00 and we are very grateful for that support. Those dollars have assisted the 9-1-1 Ontario Advisory Board greatly in continuing its efforts at maintaining and improving 9-1-1 capabilities across the Province

We need operating support and therefore are making this request for assistance in the form of a small donation from each municipality. *If each of Ontario's 445 municipalities provided \$100, this would create the funds for the Board to continue its work and represent the interests of municipal governments and their citizens on 9-1-1 issues.*

Technology advancements and the expansion of the telecommunications market have increased the work of the 9-1-1 Advisory Board. We make submissions to hearings of the Canadian Radio-Television and Telecommunications Commission (CRTC) and provide input on implementation issues related to wireless 9-1-1 service and Voice over Internet Protocol (VoIP) 9-1-1 service. The costs to attend these cross Canada meetings alone are significant. We also maintain the OAB 9-1-1 website, <http://oab911.ca>, develop public awareness, liaise with all levels of government (municipal, provincial and federal) and with the Canadian Wireless Telecommunications Association. Much work remains to be done and we require funds to support these ongoing activities.

**b) Activities of the OAB during 2009/2011:**

- Wireless 9-1-1 - Telecom Decision 2009-40 <sup>1</sup> Members of the OAB were actively involved in the discussions and proceedings that led to the Industry mandates in this Decision. As a result of our participation, the CRTC directed all Canadian Wireless Carriers to deploy location technologies that will deliver x/y coordinates on all 9-1-1 calls from cellular phones to your local 9-1-1 Public Safety Answering Point (PSAP). Further, we successfully argued that this work should be completed by the Industry at their own cost, not placing the financial burden on local taxpayers. In 2010 we have continued to actively participate in discussions to ensure Industry compliance, effective deployment practices across Ontario as well as working on ways to further improve the service.
- Voice over Internet Protocol (VoIP) 9-1-1 - Telecom Decision 2010-387 <sup>2</sup> Disappointingly, on June 17, 2010, the CRTC issued this Decision that has allowed for the continuation of basic 9-1-1 service for consumers using nomadic internet phone service. Industry won their argument that any technical solutions to make these services safer at this point in time would be too costly. The OAB will continue to monitor the situation as well as search for technical solutions to improve 9-1-1 VoIP Service.
- Text Messaging for Hearing Impaired - Telecom Decision 2010-224 <sup>3</sup> - Improving access to emergency services for people with hearing and speech disabilities. As a member of the CRTC Emergency Services Working Group, we are assisting Industry towards establishing a technical trial in Ontario that will allow members of the Deaf, Hard of Hearing and Speech Impaired (DHHSI) communities to access their local emergency services via Text Messaging.

The 9-1-1 Advisory Board is made up of volunteers from a number of non-profit organizations and agencies whose parent organizations allow the volunteers time and cover some expenses. Board members include representatives from:

- National Emergency Number Association (NENA)
- Association of Public Safety Communications Officials, Canada (APCO)
- Ontario Association of Chiefs of Police (OACP)
- Ontario Association of Fire Chiefs (O AFC)
- Ontario Ministry of Health and Long-Term Care (MOHLTC)
- Members of various Municipal Caucuses
- City of Toronto
- Bell Canada (non-voting)
- OPP (non-voting)
- Municipal Affairs and Housing (MMAH) (non-voting)
- Ministry of natural Resources (MNR), (non-voting) and
- Ministry of Community Safety and Correctional Services (MCSCS) (non-voting).

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<sup>1</sup> <http://www.crtc.gc.ca/eng/archive/2009/2009-40.htm>

<sup>2</sup> <http://www.crtc.gc.ca/eng/archive/2010/2010-387.htm>

<sup>3</sup> <http://www.crtc.gc.ca/eng/archive/2010/2010-224.htm>

c) Why are funds being requested now?

The optimal operating budget for the OAB is about \$40,000 per year and we do not have those funds. The one-time funding received from the province in 1998 ended. If we are to continue and to undertake the work to make 9-1-1 an effective emergency communication system, your help is required.

d) How is 9-1-1 operated?

- Other provinces operate 9-1-1 systems themselves. In Ontario, local municipal authorities operate the 9-1-1 systems.
- 9-1-1 systems are provided only within municipalities electing to provide the service (now greater than 95%) with subscriber billing for network services and maintenance.
- The cost associated with staffing and equipment is provided by municipalities.
- 9-1-1 systems are designed around a central answering point (Primary Public Safety Answering Point [PPSAP]) which has dedicated lines. Incoming calls for 9-1-1 are conferenced with the associated police, fire and ambulance dispatch centre for a given municipality. Networks are designed, installed and maintained by Bell Canada.

e) A Sample Resolution:

*Whereas The Ontario 9-1-1 Advisory Board was formed at the request of Ontario Municipalities; and*

*Whereas lack of ongoing Provincial funding for the Ontario 9-1-1 Advisory Board has resulted in the need of financial assistance from other sources in order to continue to represent our ratepayers in the face of ever-increasing technological advancement; and*

*Whereas technological advancement and deregulation of the local telephone market makes it necessary to represent municipalities and ratepayers at the Canadian Radio Telecommunication Commission (CRTC) and the CRTC Interconnection Steering Committee (CISC) on a regular basis;*

*Therefore be it resolved that the municipality of \_\_\_\_\_ contributes \$\_\_\_\_\_ to the Ontario 9-1-1 Advisory Board in order to allow it to continue to advance a safe delivery of 9-1-1 system for police, fire and ambulance emergency services in our municipalities and throughout the Province.*

f) **Thank you:** Thank you for your consideration of this issue and for more information please visit our website at <http://oab911.ca>

Please make cheques payable to "Ontario 9-1-1 Advisory Board" and send to Tom Voisey, c/o the Peel Regional Police Telecommunications, 7750 Hurontario Street, Brampton, ON L6V 3W6.