TO Community & Social Services Committee

DATE July 16, 2013

LOCATION Council Chambers, Guelph City Hall, 1 Carden Street

TIME 5:00 p.m.

DISCLOSURE OF PECUNIARY INTEREST AND GENERAL NATURE THEREOF

CONFIRMATION OF MINUTES- June 11, 2013 open meeting minutes

PRESENTATIONS (Items with no accompanying report)

a) Randalin Ellery, Poverty Elimination Task Force - Emergency Food Hub

b) Guelph Youth Council 2012 – 2013 Annual Report:
   • Jennifer Bucci, Youth Program Co-ordinator
   • Guelph Youth Council Members:
   - Miranda Houston
   - Patrick Black
   - Lauren Salis
   - Kayla Chatman

CONSENT AGENDA

The following resolutions have been prepared to facilitate the Committee’s consideration of the various matters and are suggested for consideration. If the Committee wishes to address a specific report in isolation of the Consent Agenda, please identify the item. The item will be extracted and dealt with separately. The balance of the Community & Social Services Committee Consent Agenda will be approved in one resolution.

<table>
<thead>
<tr>
<th>ITEM</th>
<th>CITY PRESENTATION</th>
<th>DELEGATIONS</th>
<th>TO BE EXTRACTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSS-2013.19 2013 – 2018 Youth Strategy Implementation Plan</td>
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<tr>
<td>CSS-2013.20 Housing and Homelessness Plan for Wellington Guelph and Wellington</td>
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</tbody>
</table>
Resolution to adopt the balance of the Community & Social Services Committee Consent Agenda.

ITEMS EXTRACTED FROM THE CONSENT AGENDA
Once extracted items are identified, they will be dealt with in the following order:
   1) delegations (may include presentations)
   2) staff presentations only
   3) all others.

STAFF UPDATES AND ANNOUNCEMENTS

CLOSED MEETING

THAT the Community & Social Services Committee now hold a meeting that is closed to the public with respect to:

   1. Citizen Appointments to the Community Wellbeing Grant Allocation Panel
      S. 239 (2) (b) personal matters about an identifiable individual.

ADJOURN

NEXT MEETING:  September 17, 2013
Minutes of the Community and Social Services Committee
Held in the Council Chambers, Guelph City Hall on
Tuesday June 11, 2013 at 5:00 p.m.

Attendance
Members: Chair Dennis, Councillors Burcher and Laidlaw
Absent: Mayor Farbridge and Councillor Van Hellemond
Councillors: Councillors Bell Hofland and Wettstein
Staff: Ms. C. Clack, Interim Executive Director, Community & Social Services; Ms. B. Powell, General Manager, Community Engagement & Social Services; Ms. D. Evans, Interim General Manager, Culture and Tourism; Ms. T. Agnello, Deputy Clerk; Ms. J. Sweeney, Council Committee Coordinator

Call to Order (5:00 p.m.)
Chair Dennis called the meeting to order.

Disclosure of Pecuniary Interest and General Nature Thereof
There were no disclosures.

Confirmation of Minutes
1. Moved by Councillor Laidlaw
   Seconded by Councillor Burcher

   That the open meeting minutes of the Community and Social Services Committee held on May 14, 2013 be confirmed as recorded.

   VOTING IN FAVOUR: Councillors Burcher, Dennis and Laidlaw (3)
   VOTING AGAINST: (0)

   CARRIED

Consent Agenda
The following items were extracted:

CSS-2013.17 Community Investment Strategy: Innovation fund Implementation
CSS-2013.18 Cultural Development Initiatives

Extracted Consent Items

CSS-2013.17 Community Investment Strategy: Innovation fund Implementation
Ms. Colleen Clack, Interim Executive Director Community & Social Services, introduced the report contained in the meeting agenda. She advised that the program has been renamed Community Innovation Connection.

Mr. David Thornley, Executive Director of Guelph Community Health Centre, advised of their support for the program. He said that the program will build a stronger more inclusive community. He strongly encouraged Committee to support this venture.

Ms. Julia Grady, Executive Director of 10 Carden, also supports the program and provided information on the services offered. She said the participation of the City will attract other investment in the program.

2. Moved by Councillor Burcher
   Seconded by Councillor Laidlaw

   1. That the City’s role as a funding partner and trustee in this emerging Innovation Fund model, delegating authority to the Executive Director of Community and Social Services to make funding decisions as part of this collaboration be approved.

   2. That staff be directed to report back early in 2014 on the first cycle of awards and key performance indicators.

VOTING IN FAVOUR: Councillors Burcher, Dennis and Laidlaw (3)
VOTING AGAINST: (0)
CARRIED

CSS-2013.18 Cultural Development Initiatives

Ms. Ella Pauls, Manager Cultural Development, highlighted the MusicWorks/StageWorks and the Guelph Shebang youth mentorship programs held at the River Run Centre.

Ms. Emily Coutts advised of her experience participating in MusicWorks/StageWorks that she would not otherwise had the opportunity to have without the program.

Ms. Anna Nguyen, member of Guelph Youth Council, advised of her experience participating in the Guelph Shebang and how it enriched her and gave her an opportunity to have an impact.

3. Moved by Councillor Laidlaw
   Seconded by Councillor Burcher

   That the June 11, 2013 report entitled “Cultural Development Initiatives” be received for information.

VOTING IN FAVOUR: Councillors Burcher, Dennis and Laidlaw (3)
VOTING AGAINST: (0)
CARRIED
**Announcements**

Ms. Colleen Clack, Interim Executive Director Community & Social Services advised that June is Seniors Month and Recreation & Parks Month and that the River Run Season has just been launched.

Ms. Clack reported on the Service Area’s Employee Engagement Survey Action Plans. She the service area participation was 93% and the key engagement drivers are senior leadership, managing performance and career opportunities. She highlighted the various action plans.

Ms. Clack provided an update on the long-term care project and that a report would be coming to committee in September. She advised that a tour of the Elliott has been scheduled for Council members on June 19th.

**Adjournment (5:40 p.m.)**

4. Moved by Councillor Laidlaw  
   Seconded by Councillor Burcher

   That the meeting be adjourned.

   CARRIED

___________________
Deputy Clerk
Emergency Food Services in Guelph-Wellington
An Overview of Community Research & Action

July 16, 2013
City of Guelph Community and Social Services Committee

The Seed Community Food Hub Committee,
Guelph & Wellington Task Force for Poverty Elimination
## Background

<table>
<thead>
<tr>
<th>Year</th>
<th>Event</th>
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<tbody>
<tr>
<td>2010</td>
<td>Food Accessing Working Group (FAWG) and Poverty Task Force (PTF) begin discussing how to improve emergency food services in Guelph-Wellington</td>
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<tr>
<td>2011</td>
<td><em>Emergency Food Services in Guelph-Wellington: A Scan of the Current System and Thoughts on the Future</em></td>
</tr>
<tr>
<td>2011</td>
<td>PTF strikes ad-hoc committee to develop recommendations</td>
</tr>
<tr>
<td>2012 – 2013</td>
<td>Recommendations implemented to improve current system</td>
</tr>
<tr>
<td>2013</td>
<td><em>Using Emergency Food Services in Guelph-Wellington</em></td>
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<tr>
<td>2013</td>
<td>PTF endorses short-term recommendations and long-term vision developed by the ad-hoc committee</td>
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<tr>
<td>2013</td>
<td>Ad-hoc committee becomes formalized, with mandate to work towards long-term vision for community food security</td>
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</tbody>
</table>
The Seed Community Food Hub Committee

[Logos of various organizations]
### Research Highlights

<table>
<thead>
<tr>
<th>Service Providers</th>
<th>Service Users</th>
</tr>
</thead>
<tbody>
<tr>
<td>• <strong>Funding</strong> and <strong>fresh food supply</strong> identified as top concerns</td>
<td>• <strong>Stigma</strong> and <strong>eligibility</strong> identified as top concerns</td>
</tr>
<tr>
<td>• Desire for <strong>collaborative action</strong> for change</td>
<td>• Desire for <strong>transparency</strong> and <strong>inclusion</strong></td>
</tr>
<tr>
<td>• High levels of support for <strong>food hub</strong> concept</td>
<td>• High levels of support for <strong>food hub</strong> concept</td>
</tr>
<tr>
<td>• Start with emergency food provision coordination</td>
<td>• Priorities include community kitchens and gardens and educational opportunities</td>
</tr>
<tr>
<td>• Maintain (or increase) focus on neighbourhood level</td>
<td>• Maintain (or increase) focus on neighbourhood level</td>
</tr>
<tr>
<td>• Could help reduce stigma</td>
<td>• Could help reduce stigma</td>
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</tbody>
</table>
Short-Term Recommendations

Short term recommendations focus on addressing:

• Accountability
• Accessibility
• Food quality
• Consistency & transparency of eligibility criteria
• Stigma
Long-Term Vision

THAT a hub-and-spoke model replace the current emergency food system in Guelph-Wellington.

THAT after the hub-and-spoke model is established, the hub “should eventually address issues surrounding food, health and poverty in a more holistic way, with a wide range of programming that could include community gardens, kitchens, nutrition (and other) education, and more” (Nelson, et al., p.22).
Next Steps

• Establish a more detailed vision and timeline
• Seek funding to help move forward
• Get the message out and keep building momentum

Questions?
2012-2013 Guelph Youth Council Review
The Guelph Youth Council (GYC) is a group of local youth volunteers (ages 13 – 18) who strive to preserve and enhance the youth culture within our community.

To accomplish this we:

- Plan and implement various special events and activities
- Engage in leadership training and development
- Advocate on behalf of youth in our city
MANDATE

The GYC will be responsive to all youth within the community and will be committed to serving city-wide youth needs and interests. Through the actions of the group, the GYC will empower the youth population in Guelph by providing youth with an opportunity to lead, achieve, and play within our community.
THE 2012-2013 GYC SEASON REVIEW

30 general members

Young leaders between the ages of 14-18

Upper Grand District School Board and Wellington District Catholic School Board schools and a variety of City Wards

More than 6000 hours of volunteer service and engaged more than 1000 young people in Youth Council activities
Community Involvement
- Anti-Bullying Campaign
- Flavour Gone Campaign
- Adopt-a-Family
- Youth Strategy
- Adolescent Report Card

Leadership and Training
- Music Works Stage Works
- YATI
- Toast Masters
- Youth Week Concert
- Multicultural Festival
- Youth Strategy
- Adolescent Report Card

Celebration of Youth
- Music Works Stage Works
- Youth Week
- Youth Week Concert
- Multicultural Festival
- ART CON Guelph
2012-13 GYC EVENTS

May 1st
YOUTH IN ACTION WORKSHOP
5-8pm
1 CARDEN ST.

May 2nd
Skateboarding
Ward Skate Park
4-9pm
199 Victoria Rd. S

May 3rd
Basketball Tournament
WECC 7-9pm
21 Imperial Rd. S

May 4th
Youth Celebration
1-3pm
St. Georges Square

May 5th
Guelph Youth Council Community Event
1-3pm

May 6th
STEPS Indoor Rock Climbing
Guelph Grotto 7-9pm
199 Victoria Rd. S

May 7th
Arts Council
1000 Acts of Art
4-7pm
10 Carden St.

For more information please contact jenn.bucci@guelph.ca 519-822-1260 ext 2678
YOUTH TENT

Schedule of Events: June 7th-9th, 2013 at Riverside Park

Friday
7:30-9:30 PM
‘Decorating the Youth Tent, Around the World Map, Multicultural Display’, Crafts

Saturday
12 PM - 6 PM
Youth Soccer Tournament

12 PM - 8 PM
Victory Muay Thai Demo Ring

12 PM - 8 PM
Outdoor Pick up Volleyball

2 PM - 4 PM
Henna Tattoos with Infinite Body Arts

Sunday
12 PM - 5 PM
Outdoor Pick up Volleyball and Soccer

12 PM - 5 PM
Painting of the ‘One World Living Together’ Mural

1 PM - 2 PM
Bocce Ball

2 PM - 3 PM
Magic Cards

Brought to you by:
Guelph & District Multicultural Festival
2012-2013 GYC EVENTS

Change The World:
Ontario Youth Volunteer Challenge 2013 and City of Guelph’s Youth Week Wrap-Up Event
2012-2013 GYC EVENTS
Guelph and District Multicultural Festival
Youth Tent
Mixed Martial Arts, Bocce Ball, Soccer
June 7\textsuperscript{th}-9\textsuperscript{th} 2013
2013-2018 Guelph Youth Strategy

Guelph Youth Council
Contributions to the Youth Strategy
Guelph Youth Council Supports the Youth Strategy

Community Champions
Youth Advisors to Youth Strategy
Youth Ambassadors
Participants in Tasks and Leadership
Youth Liaisons to the Strategy
Youth Voice in Strategy Implementation, Monitoring and Evaluation
Objectives 2013-2014

Quarterly Community Wide Youth Meetings
Rachel’s Challenge Anti-Bullying Initiative – Youth Leadership
Continuing Successful Partnership with the Guelph and District Multicultural Festival
Implementation and monitoring of the 2013-2018 Guelph Youth Strategy
Children’s Foundation Holiday Adopt-a-Family Campaign
Youth Week May 1\textsuperscript{st}-7\textsuperscript{th}, 2014
2014 Youth Volunteer Challenge Initiative
TD Mentorship Program – Music Works/Stage Works
Ongoing Youth Leadership Training
Thanks!

Questions?
COMMUNITY & SOCIAL SERVICES COMMITTEE
CONSENT AGENDA

July 16, 2013

Members of the Community & Social Services Committee.

SUMMARY OF REPORTS:

The following resolutions have been prepared to facilitate the Committee’s consideration of the various matters and are suggested for consideration. If the Committee wishes to address a specific report in isolation of the Consent Agenda, please identify the item. The item will be extracted and dealt with immediately. The balance of the Community & Social Services Consent Agenda will be approved in one resolution.

A Reports from Administrative Staff

<table>
<thead>
<tr>
<th>REPORT</th>
<th>DIRECTION</th>
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<tbody>
<tr>
<td>CSS-2013.19 2013 – 2018 YOUTH STRATEGY IMPLEMENTATION PLAN</td>
<td>Approve</td>
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<tr>
<td>3. That Council direct staff to present an annual Youth Strategy Implementation Plan in Q3 of each year of the five year plan.</td>
<td></td>
</tr>
<tr>
<td>CSS-2013.20 HOUSING AND HOMELESSNESS PLAN FOR GUELPH AND WELLINGTON</td>
<td>Receive</td>
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<tr>
<td>1. That the joint report from Planning, Building, Engineering and Environment, report #13-34; and Community and Social Services report#CSS-CESS-1329, regarding the Housing and Homelessness Plan for Guelph and Wellington, dated July 15, 2013, be received.</td>
<td></td>
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<tr>
<td>CSS-2013.21 OUTSTANDING MOTIONS OF THE COMMUNITY &amp; SOCIAL SERVICES COMMITTEE</td>
<td>Approve</td>
</tr>
<tr>
<td>1. That the report, dated July 16 2013, regarding outstanding resolutions of the Community and Social Services Committee, be</td>
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</table>
received.

2. THAT the following resolution, previously passed by the Community and Social Services Committee of Council, be eliminated from staff work plans and from the outstanding resolutions list, based on reasons provided.

- 23-Jun-08; “THAT the location of heritage festivals, particularly related to Festival Italiano, be referred to the Emergency Services, Community Services & Operations Committee for review.”

attach.
EXECUTIVE SUMMARY

PURPOSE OF REPORT
To provide Council with the Year One Implementation Plan of the 2013 – 2018 Guelph Youth Strategy for approval.

KEY FINDINGS

Staff has completed an in depth Year One (July 1, 2013 to July 1, 2014) Implementation Plan responding to ten recommendations contained within the Strategy. Staff is recommending that an annual implementation plan be provided to council in Q3 of each year of the strategy for approval.

The Guelph Youth strategy implementation plan details roles for the City of Guelph, Timelines, Budget Implications, Strategic Linkages, Community Partners, Funding Opportunities and Key Performance Indicators.

FINANCIAL IMPLICATIONS
Immediate implementation work on the Year One Implementation Plan recommendations can begin within current Community and Social Services (CSS) budget.

ACTION REQUIRED
That Council approves the Year One Implementation Plan and direct staff to bring an annual implementation plan for the remainder of the strategy time period.
RECOMMENDATION

1. That Council approve the Year One Implementation Plan of the 2013 – 2018 Guelph Youth Strategy


3. That Council direct staff to present an annual Youth Strategy Implementation Plan in Q3 of each year of the five year plan.

BACKGROUND

The Youth Strategy was developed to ensure that the Corporation of the City of Guelph is positioned to take a more positive and proactive approach to supporting our youth. It provides direction to the Youth Services Division within CSS and will unite the community through shared and actionable recommendations. Like other jurisdictions, youth issues can be some of the most pressing social concerns, and one of our most valuable community assets. A shared community response to supporting youth is fundamental to the success of this strategy. The Strategic Direction of “Deliver Public Service better” is the foundation to the Youth Strategy.

The Guelph Youth Strategy Implementation Plan details roles for the City of Guelph that include service and resource provider, youth advocate and a catalyst for community wide action. The Implementation Plan also highlights: Timelines, Budget Implications, Strategic Linkages, Community Partners, Funding Opportunities and Key Performance Indicators associated with the 2013 – 2018 Guelph Youth Strategy.

REPORT

In the interest of providing Council with thorough and responsive Implementation Plans, staff is committed to providing annual Youth Strategy Implementation Plans that directly correlate with the subsequent year’s Youth Strategy Recommendations. This annual reporting will review successes, challenges and progress on the achievement of each recommendation. Presenting annual Implementation Plans through 2013 – 2018 will allow staff to respond to emerging community needs and opportunities, report on evolving partnerships and programming and highlight outside funding opportunities achieved, or in development.

Implementation Plan Highlights (See ATT-1 for detailed Implementation Plan)
Recommendations and Key Implementation Tasks

Each Year One (July 2013 – July 2014) youth-led recommendation is identified with a series of overarching tasks required for the completion of the recommendation. These tasks act as a work planning tool and connect directly to the successful completion of each recommendation.

Each recommendation presented has been generated through youth consultation, feedback, and information gathered in the 2013 Guelph Youth Survey. Additionally, recommendations have been reviewed with internal departments and community stakeholders that have a direct association with the recommendation. These conversations have included staff from various departments, as well as community partners including: Wellington Guelph Drug Strategy, Social Service Providers, a variety of Neighbourhood Groups, and Wellington-Dufferin-Guelph Public Health. All recommendations were vetted through the Guelph Youth Strategy Working Group with members representing City Staff, Community Stakeholders, Youth Representatives and Youth Services staff.

Recommendations positioned in Year One of the Guelph Youth Strategy and the Guelph Youth Strategy Implementation Plan are designed to be achievable in the first year of the Strategy and will deliver significant positive impact on the community. Additionally, the completion of first year tasks with identifiable indicators positions the strategy for continued success and increased stakeholder engagement.

Leadership

The City of Guelph’s Youth Services staff initiated the development of the 2013 – 2018 Guelph Youth Strategy as a response to existing and emerging youth, stakeholder, community and City of Guelph needs. Youth Services staff has led youth and community engagement on this initiative, and expect to continue involvement in leadership, coordination, evaluation and reporting roles.

The Guelph Youth Strategy Implementation Plan identifies three distinct forms of leadership:

1. City of Guelph Staff Led - recommendations that City of Guelph staff will take the lead on
2. City of Guelph and Community Organization Partnership – recommendations that City of Guelph staff and Community Partners will take equal responsibility in implementing
3. Community Led / City of Guelph Supported – recommendations that Community Partners lead with the support and liaising back to Council by Youth Services staff.

Of the ten Recommendations contained within the Year One Implementation Plan, eight are identified as City of Guelph and Community Partnerships. The remaining Year One recommendations are identified as City of Guelph Led initiatives.
The diverse range of recommendations in the 2013 – 2018 Youth Strategy allows for community participation, leadership and support in several distinct areas including: health and wellness, employment, recreation, volunteerism, etc. Recognizing the expertise that exists in Guelph and the collective ability of our community stakeholders to mobilize around their areas of expertise, the Youth Services team expects partnerships and leaders to develop around individual recommendations. Additionally, the Youth Services team is committed to supporting youth leadership and involvement in each recommendation of the 2013 – 2018 Guelph Youth Strategy.

Additional leadership for all Guelph Youth Strategy recommendations is provided by the Guelph Youth Council, who will act as youth “eyes and ears” overseeing the Strategy. Guelph Youth Council’s membership consists of 16 members representing a diverse cross section of Guelph’s youth community. Staff will continue to incorporate a youth voice into the Guelph Youth Strategy through monthly updates and Strategy review with Guelph Youth Council.

The Strategy’s recommendations and progress will also be reviewed and guided quarterly by the Youth Strategy Steering Committee. The Youth Strategy Steering Committee is comprised of City Staff, Community Stakeholders, Youth and Parents. The Youth Strategy Steering Committee reviewed all recommendations before inclusion in the Guelph Youth Strategy and supported the development of associated tasks in the planning process.

**Strategic Linkages**

All recommendations connect to the City of Guelph’s strategic focus areas identified in the City’s Corporate Strategic Plan (CSP) and reflect the vision, mission and values of the CSP. Each recommendation in the Youth Strategy Implementation Plan connects directly with the City’s Strategic Focus Areas and specific Strategic Directions. Of particular relevance to the recommendations and tasks with the Youth Strategy are:

2.2 – Deliver Public Service better  
2.3 – Ensure accountability, transparency and engagement  
3.3 – Strengthen citizen and stakeholder engagement and communications

Additional linkages to existing City of Guelph Strategies and Initiatives are also identified within the Youth Strategy Implementation Plan. The Community Wellbeing Initiative’s goals and domains of wellbeing are also identified as foundational principles in the Youth Strategy Implementation Plan. Each Youth Strategy recommendation is connected to a minimum of two domains of wellbeing, and the recommendations and outcomes of the 2013 – 2018 Youth Strategy are expected to support and enhance Community Wellbeing outcomes (particularly in regards to youth populations).
The Youth Strategy Implementations Plan also highlights Youth Strategy connections to the City’s developing Community Investment Strategy and the possibilities of supporting Community Led initiatives through this funding mechanism. Future youth led and creative initiatives may find support through the Community Wellbeing Initiative’s Innovation Funds stream.

Finally, the entire Youth Strategy Implementation Plan is rooted in the work of the City’s Community Engagement Framework (CEF) and follows the CEF’s four pillars of community engagement: Performance, Practice, People and Policy, with the aim of continuing meaningful community, stakeholder and City staff engagement and contribution.

**Budget Implications and Funding Opportunities**

Immediate implementation work on the Year One Implementation Plan recommendations can begin within the current Community and Social Services (CSS) budget.

The Youth Strategy Year One Implementation Plan identifies City of Guelph budget implications as well as external funding opportunities that could support enhanced development and completion of individual Youth Strategy recommendations.

**Funding**

The 2013 – 2018 Guelph Youth Strategy Implementation Plan identifies a series of funding opportunities (more than 20) available locally, provincially and federally to support, supplement and enhance the recommendations contained within the Strategy. Youth Services staff is committed to exploring and pursuing all funding and partnership opportunities that could contribute to the successful completion of the 2013 – 2018 Guelph Youth Strategy. Additionally, these opportunities will be disseminated through Guelph’s Youth serving community and stakeholders to further develop opportunities initiated through the Youth Strategy.

The Youth Services Division is utilizing the expertise of the City of Guelph’s Senior Advisor, Policy & Intergovernmental Affairs for the identification and development of emerging funding opportunities to support recommendations of the 2013 – 2018 Youth Strategy and further the overarching goals of the City’s Youth Services team.

**Key Performance Indicators**

Each recommendation contained within the 2013 – 2018 Guelph Youth Strategy Implementation Plan is measured by a set of specific Key Performance Indicators evaluating and tracking the success and progression of individual recommendations. Key Performance Indicators will act as guides for work planning, monitoring, evaluation, and reporting back to Council on the 2013 – 2018 Guelph Youth Strategy recommendations.
CORPORATE STRATEGIC PLAN

Organizational Excellence
1.2 Develop collaborative work team and apply whole systems thinking to deliver creative solutions
1.3 Build robust systems, structures and frameworks aligned to strategy

Innovation in Local Government
2.2 Deliver Public Service better
2.3 Ensure accountability, transparency and engagement

City Building
3.3 Strengthen citizen and stakeholder engagement and communications

DEPARTMENTAL CONSULTATION
Community and Social Services: Parks and Recreation; Community Engagement and Social Services Liaison; Business Services; Culture and Tourism Operations, Transit and Emergency Services Planning, Building, Engineering and Environment
Corporate and Human Resources

COMMUNICATIONS
N/A

ATTACHMENTS
ATT-1  2013 – 2018 Guelph Youth Strategy Year One Implementation Plan

Approved By
Barbara Powell
General Manager, Community Engagement and Social Services
519-822-1260 ext 2675
Barbara.powell@guelph.ca

Recommended By
Colleen Clack
Interim Executive Director
Community and Social Services
519-822-1260 ext 2588
collen.clack@guelph.ca
## Year One Recommendations and Key Implementation Tasks

<table>
<thead>
<tr>
<th>Year One Recommendations and Key Implementation Tasks</th>
<th>Start Date &amp; Rationale</th>
<th>Leadership</th>
<th>Community Wellbeing</th>
<th>Strategic Linkages</th>
<th>Potential Community Collaborations</th>
<th>Budget Implications</th>
<th>Funding Opportunities</th>
<th>Key Performance Indicators</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Quarterly youth meetings for the purpose of connecting youth groups together</td>
<td>September 2013</td>
<td>City of Guelph/Community Partnership</td>
<td>Corporate Strategic Plan</td>
<td>School Boards</td>
<td>Planning and Delivery Within Existing Youth Services Budget</td>
<td>Ontario Trillium Foundation</td>
<td># of Community Youth Groups Participating</td>
<td></td>
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<tr>
<td>a) Develop youth groups database including: key contact information, membership numbers, area of interest, annual goals</td>
<td></td>
<td>Guelph Youth Council</td>
<td>CWI</td>
<td>Neighbourhood Groups</td>
<td></td>
<td>Community Use of Schools Program</td>
<td># of new Guelph Youth Council members</td>
<td></td>
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<tr>
<td>b) Development of meeting format and agenda</td>
<td></td>
<td>Youth Strategy Steering Committee</td>
<td>RPC Strategic Master Plan (Draft)</td>
<td>Youth Serving Non-Profit Agencies</td>
<td>Provision of In Kind Space</td>
<td>RBC After School Grants Program</td>
<td># of Collaborative youth projects developed</td>
<td></td>
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<tr>
<td>c) Develop group terms of reference</td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td># of Participants attending youth based events</td>
<td></td>
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<tr>
<td>d) Development of participant feedback survey and follow up discussions with key contacts</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td># Completed Participant Feedback Surveys</td>
<td></td>
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<tr>
<td>2. Develop and support programming and youth planning that supports the needs of marginalized and underserved youth in our community</td>
<td>January 2014</td>
<td>City of Guelph Led</td>
<td>CWI</td>
<td>County of Wellington</td>
<td>Planning and Partial Implementation within Existing Youth Services Budget</td>
<td>Ontario Trillium Foundation</td>
<td># of Under-Represented Youth participating in programming</td>
<td></td>
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<tr>
<td>a) Promote subsidy opportunities available for marginalized/underserved youth</td>
<td></td>
<td>Guelph Youth Council</td>
<td>RPC Strategic Master Plan (Draft)</td>
<td>Neighbourhood Groups</td>
<td>Full Implementation within Expanded Youth Services Budget</td>
<td>Ontario Youth Action Fund</td>
<td># of Programs adapted to accommodate needs of Marginalized Youth</td>
<td></td>
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<tr>
<td>b) Develop and market programming specifically for underserved youth</td>
<td></td>
<td>Youth Strategy Steering Committee</td>
<td>Corporate Strategic Plan</td>
<td>Youth Serving Non-Profit Agencies</td>
<td></td>
<td>Safer and Vital Communities Grant</td>
<td># of Youth Council members representing underserved populations.</td>
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<td>c) Develop/implement programming in non-traditional neighbourhoods and venues</td>
<td></td>
<td></td>
<td></td>
<td>Newcomer/Immigrant Serving Agencies</td>
<td></td>
<td>Children's Foundation G-W</td>
<td># of new programs developed to serve marginalized/underserved youth</td>
<td></td>
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<tr>
<td>3. Sell bus tickets in all City of Guelph high schools</td>
<td>September 2014</td>
<td>City of Guelph/Community Partnership</td>
<td>Transportation Master Plan</td>
<td>School Boards</td>
<td>Within Existing Youth Services Budget</td>
<td>Provincial SEP Grants</td>
<td># of schools participating in program</td>
<td></td>
</tr>
<tr>
<td>a) Consult with all involved parties regarding recommendation, identifying opportunities and barriers</td>
<td></td>
<td>Guelph Transit</td>
<td>CWI</td>
<td>Within Existing Youth Services Budget</td>
<td></td>
<td>Economic Action Plan Grants</td>
<td># of tickets sold total</td>
<td></td>
</tr>
<tr>
<td>b) Identify test schools to pilot initiative</td>
<td></td>
<td>CSSL</td>
<td>Community Energy Plan 2012 Official Plan</td>
<td></td>
<td></td>
<td></td>
<td># tickets sold per school</td>
<td></td>
</tr>
<tr>
<td>c) Develop MOU regarding purchase, sale and distribution of bus tickets in secondary schools</td>
<td></td>
<td>Youth Strategy Steering Committee</td>
<td></td>
<td></td>
<td>Opportunities for cost recovery through increased ridership</td>
<td></td>
<td>% increase in youth tickets sold per semester/per school year</td>
<td></td>
</tr>
<tr>
<td>d) Develop marketing and promotion of program</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>% increase in youth ridership</td>
<td></td>
</tr>
<tr>
<td>e) Monitor and report back on successes and challenges of program</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
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<tr>
<td>4. Support and advertise existing Employment Programs</td>
<td>June 2014</td>
<td>City of Guelph/Community Partnership</td>
<td>Corporate Strategic Plan</td>
<td>Community Board of Trade Resources</td>
<td>Planning within Existing Youth Services Budget</td>
<td>Provincial SEP Grants</td>
<td># of Programs included on City Youth Portal/Partnerships developed.</td>
<td></td>
</tr>
<tr>
<td>a) Enhancement of Guelph Youth Website to include enhanced employment section</td>
<td></td>
<td>Prosperity 2020</td>
<td>CWI</td>
<td>County of Wellington</td>
<td>Implementation within Expanded Youth Services Budget</td>
<td>Economic Action Plan Grants</td>
<td># of Youth Portal website hits</td>
<td></td>
</tr>
<tr>
<td>b) Development partner relationships with existing youth employment service providers</td>
<td></td>
<td>RPC Strategic Master Plan (Draft)</td>
<td>School Boards</td>
<td></td>
<td></td>
<td></td>
<td>% increase in program Employment referral</td>
<td></td>
</tr>
<tr>
<td>c) Enhance promotion of City of Guelph Youth Employment Opportunities</td>
<td></td>
<td>Youth Strategy Steering Committee</td>
<td>Private Sector</td>
<td></td>
<td></td>
<td></td>
<td># of Completed Partner and Youth feedback surveys</td>
<td></td>
</tr>
<tr>
<td>Year One Recommendations and Key Implementation Tasks</td>
<td>Start Date &amp; Rationale</td>
<td>Leadership</td>
<td>Community Wellbeing</td>
<td>Strategic Linkages</td>
<td>Potential Community Collaborations</td>
<td>Budget Implications</td>
<td>Funding Opportunities</td>
<td>Key Performance Indicators</td>
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<td>-------------------------------------------------------</td>
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<tr>
<td>5. <strong>City of Guelph endorsed Anti-Bullying Policy</strong></td>
<td>January 2014 To ensure a safe and welcoming community for all Guelph youth To support consistent community wide safety and wellbeing policies</td>
<td>City of Guelph/Community Partnership City of Guelph/Community Scan of Existing Policies, Practices and Stakeholders Guelph Youth Council Youth Strategy Steering Committee</td>
<td>Corporate Strategic Plan CWI 2012 Guelph Police Services Business Plan Diversity Strategy (Internal)</td>
<td>Community Champions School Boards Guelph Police Services</td>
<td>Within Existing Youth Services Budget Additional Costs shared between expanded Youth Services budget and Partnering Organizations</td>
<td>Healthy Communities Fund Ontario Youth Action Fund Safe Schools Action Fund COYO Youth Grants</td>
<td>Completion of Community Anti-Bullying Policy # of schools and partnership organizations endorsing Community Anti-Bully Policy # Anti-Bullying Champions Identified in Community # of Community Anti-Bullying Events and Trainings # of Students participating in Events and Trainings</td>
<td></td>
</tr>
<tr>
<td>6. <strong>Advertise and support permanent youth art space displays</strong></td>
<td>May 2014 To promote and support emerging youth artists To support a community where youth expression, creativity and accomplishment is recognized and celebrated</td>
<td>City of Guelph/Community Partnership City of Guelph/Community Scan of Existing Policies, Practices and Stakeholders Guelph Youth Council Youth Strategy Steering Committee</td>
<td>RPC Strategic Master Plan (Draft) Urban Design Action Plan 2012 Official Plan</td>
<td>Guelph Arts Council Private Sector DBA</td>
<td>Planning within Existing Youth Services Budget Implementation within expanded Youth Services Budget Provision of In Kind Space</td>
<td>In Kind Supports Creative Communities Prosperity Fund Cultural Strategic Investment Fund Ontario Arts Council Ontario Arts Foundation</td>
<td># of Youth Designated Arts Displays # of supporting organizations, businesses, locations # of Youth Artists on Display # of Requests to/for display Artist Feedback Survey Supporting Organization Feedback Survey</td>
<td></td>
</tr>
<tr>
<td>7. <strong>Continue supporting and promoting community endeavours that engage youth</strong></td>
<td>January 2014 To endorse and support community events that welcomes youth and celebrates the contributions of young people To recognize and encourage the development of Youth Friendly events</td>
<td>City of Guelph/Community Partnership City of Guelph/Community Scan of Existing Policies, Practices and Stakeholders Guelph Youth Council Youth Strategy Steering Committee</td>
<td>CWI CIS RPC Strategic Master Plan (Draft) Volunteer Centre of Guelph Wellington Neighbourhood Groups School Boards Guelph Arts Council</td>
<td>Community Service Providers and Event Hosts Volunteer Centre of Guelph Wellington Neighbourhood Groups School Boards Guelph Arts Council</td>
<td>Planning and Partial Implementation within existing Youth Services Budget Full Implementation within expanded Youth Services Budget</td>
<td>Building Communities Through Arts and Heritage</td>
<td># of Community Youth Friendly Events # of Organizations/Events that meet Youth Friendly Criteria # of Organizations that seek Youth Friendly Event Designation # of Youth in Attendance (per event and cumulative) # of Completed event specific Youth Feedback Surveys % Increase in total # of Youth Volunteers</td>
<td></td>
</tr>
<tr>
<td>8. <strong>Provide free, accessible space for emerging and existing youth groups and committees</strong></td>
<td>January 2014 To support the development of positive peer relationships To provide venues for pro-social activity and engagement To provide equitable access to space and resources for all youth</td>
<td>City of Guelph/Community Partnership City of Guelph/Community Scan of Existing Policies, Practices and Stakeholders Guelph Youth Council Youth Strategy Steering Committee</td>
<td>RPC Strategic Master Plan (Draft) CIS 2012 Official Plan</td>
<td>School Boards Community Supports Post Secondary Institutions</td>
<td>Within expanded Youth Services Budget Provision of In Kind space</td>
<td>Ontario Trillium Foundation Community Use of Schools Program RBC After School Grants Program</td>
<td># of free community spaces for youth % annual increase in available youth spaces # of Youth Space Bookings % annual increase in Youth Space bookings In Kind $ dedicated to youth space Completed Youth Space Feedback Forms Completed Youth Space provider Feedback Forms</td>
<td></td>
</tr>
</tbody>
</table>
### Year One Recommendations and Key Implementation Tasks

<table>
<thead>
<tr>
<th>Year One Recommendations and Key Implementation Tasks</th>
<th>Timeline Start Date</th>
<th>Leadership</th>
<th>Community Wellbeing</th>
<th>Strategic Linkage</th>
<th>Community Collaboration</th>
<th>Budget Implications</th>
<th>Funding Opportunities</th>
<th>Key Performance Indicators</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>9. Maintain and expand City environmental programs to include a youth audience</strong></td>
<td><strong>September 2014</strong></td>
<td>City of Guelph Led</td>
<td>RPC Strategic Master Plan (Draft)</td>
<td>School Boards</td>
<td>Within expanded Youth Services Budget</td>
<td>Ontario Trillium Foundation</td>
<td># of Programs Offered</td>
<td>% increase in Programs Offered</td>
</tr>
<tr>
<td>a) Catalogue current City of Guelph child and youth environmental programs</td>
<td></td>
<td>PBEE  Waterworks  CSSL</td>
<td>Water Conservation and Efficiency Strategy</td>
<td>Private Sector</td>
<td></td>
<td>Leaders for a Sustainable Future Grants</td>
<td>% increase of students engaged</td>
<td></td>
</tr>
<tr>
<td>b) Seek additional funding to expand programming to wider youth audiences</td>
<td></td>
<td>Youth Strategy Steering Committee</td>
<td>2012 Official Plan</td>
<td>University of Guelph</td>
<td></td>
<td>TD Friends of the Environment Grant</td>
<td>Development of Youth Advisory Committee</td>
<td></td>
</tr>
<tr>
<td>c) Develop Youth Environmental Advisory Group</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Ontario Community Environment Fund</td>
<td># of new initiatives developed</td>
<td></td>
</tr>
<tr>
<td>d) Develop Youth Led Workshop in a Box addressing local environmental issues</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Development of Workshop in a Box series</td>
<td># of workshops delivered / # of participants</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td># of youth trained</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>10. Facilitate a City-led health and wellness campaign to support youth wellness</strong></td>
<td><strong>September 2014</strong></td>
<td>City of Guelph/ Community Partnership</td>
<td>CWI</td>
<td>School Boards</td>
<td>Planning within existing Youth Services Budget</td>
<td>Canadian Sport For Life Grants</td>
<td># of organizations engaged</td>
<td># of Youth Engaged</td>
</tr>
<tr>
<td>a) Catalogue Existing and Potential Wellness Activities and Providers</td>
<td></td>
<td>CSSL  Parks and Recreation  Programming</td>
<td>RPC Strategic Master Plan (Draft)</td>
<td>WDG Public Health</td>
<td>Implementation within expanded Youth Services Budget</td>
<td>Provincial Sport Priority Funding</td>
<td># of Youth Engaged</td>
<td># of activities available</td>
</tr>
<tr>
<td>b) Develop Wellness Campaign Working Group</td>
<td></td>
<td>Guelph Youth Council</td>
<td>Wellness Strategy (Internal)</td>
<td>In Motion Guelph</td>
<td></td>
<td>Healthy Communities Fund</td>
<td># of activities available</td>
<td># of workshops completed</td>
</tr>
<tr>
<td>c) Develop Wellness Activity Campaign</td>
<td></td>
<td>Youth Strategy Steering Committee</td>
<td></td>
<td>GW Children's Foundation</td>
<td></td>
<td></td>
<td># of activities available</td>
<td># of workshops completed</td>
</tr>
<tr>
<td>d) Market and Promote Youth Wellness Opportunities</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td># of youth leaders/teams engaged</td>
<td># of youth leaders/teams engaged</td>
</tr>
<tr>
<td>e) Develop Participant and Provider Feedback Surveys</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>% increase in wellness indicators measured through surveys and participant feedback.</td>
<td>% increase in wellness indicators measured through surveys and participant feedback.</td>
</tr>
<tr>
<td>f) Develop &quot;Wellness in a Box&quot; workshops</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Development of Wellness Workshop in a Box</td>
<td>Development of Wellness Workshop in a Box</td>
</tr>
</tbody>
</table>
EXECUTIVE SUMMARY

PURPOSE OF REPORT
- To inform Council of Wellington County’s progress on a 10-year Housing and Homelessness Plan for the City of Guelph and Wellington County
- To outline staff’s involvement in the preparation of the Draft Housing and Homelessness Plan (HHP)
- To advise the Planning & Building, Engineering and Environment Committee of staff’s comments on the Draft HHP on matters related to planning for and incenting the creation of more affordable housing units; and
- To advise the Community and Social Services Committee of staff’s comments on the Draft HHP on matters related to system coordination and support services e.g. rent supplements, the emergency shelter systems, supports or people with special needs, etc.

KEY FINDINGS
- As the Consolidated Municipal Service Manager (CMSM), Wellington County must submit a 10-year Housing and Homelessness Plan (HHP) for Guelph and Wellington to the province before January 2014
- The draft HHP represents a synthesis of broad stakeholder consultation and research conducted in 2012 and 2013
- The draft HHP identifies strategic goals and actions to improve the housing and homelessness system across the housing continuum
- Most of the recommended goals and actions require the development of more detailed implementation plans
- Staff actively participated in the development of the HHP as members of the Community Reference Group and are supportive of the Draft HHP. However, the development of detailed implementation plans may prompt other issues or considerations
FINANCIAL IMPLICATIONS
No financial implications are identified at this time. However, many of the actions identified in the draft HHP may have financial implications for the City as a funder of the CMSM. It is expected that financial implications would be identified by the CMSM and other stakeholders through the development of implementation plans.

ACTION REQUIRED
- That the Planning & Building, Engineering and Environment Committee; and the Community and Social Services Committee receive this report on the draft HHP for information.

RECOMMENDATION
1. That the joint report from Planning, Building, Engineering and Environment, report #13-34; and Community and Social Services report #CSS-CESS-1329, regarding the Housing and Homelessness Plan for Guelph and Wellington, dated July 15, 2013, be received.

BACKGROUND
The County of Wellington is the Consolidated Municipal Service Manager (CMSM) for the City of Guelph and Wellington County and is responsible for administering a range of provincially legislated programs and services addressing affordable housing, social housing and homelessness. The County of Wellington as CMSM is responsible for developing a Housing and Homelessness Plan (HHP) that covers housing needs in the geographic service area of the County of Wellington and the City of Guelph (CMSM area). The Provincial requirement for HHPs are one component of a shift in the provincial approach to a more integrated, systems based approach to addressing the housing continuum (see figure below) from homelessness through to private home ownership as outlined in Ontario’s Long Term Affordable Housing Strategy, 2010.

The Housing Continuum

Source: MMAH, Ontario’s Long Term Affordable Housing Strategy, 2010

According to the Ontario Housing Policy Statement, CMSMs must ensure that HHPs:
  a) “demonstrate a system of coordinated housing and homelessness services to assist families and individuals to move toward a level of self-sufficiency;
b) include services, supported by housing and homelessness research and forecasts, that are designed to improve outcomes for individuals and families;

c) are coordinated and integrated with all municipalities in the service area;

d) contain strategies to increase awareness of, and improve access to, affordable and safe housing that is linked to supports, homelessness prevention and social programs and services;

e) contain strategies to identify and reduce gaps in programs, services and supports and focus on achieving positive outcomes for individuals and families;

f) contain local housing policies and short and long-term housing targets;

g) provide for public consultation, progress measurement, and reporting.”

On November 28, 2011 Council resolved “THAT the County of Wellington be advised that the City of Guelph is interested in being an active participant in the development of the 10 year Housing and Homelessness Plan required under the New Housing Services Act.”

REPORT
In early 2012, the County initiated the development of an HHP in three phases and retained JPMC Consultants to assist.

Phase 1 – Need and Demand Study
The Interim Summary of Findings and Conclusions of the Need and Demand Study for 2006-2010, dated October 2012, and available on the County’s website, provides an overview of the current and anticipated future demand for housing in Wellington and Guelph, highlighting key demographic trends, the availability of and demand for social and affordable housing, as well as usage of local homeless shelters and eviction prevention services.

Phase 2 – Research and Consultations
The Housing and Homelessness Plan Discussion Paper, dated February 2013, and available on the County’s website, outlines research and consultation conducted in support of the HHP. Input was received from approximately 210 stakeholders including individuals who are precariously housed, local service providers, landlords, developers and municipalities. The Discussion Paper includes a review of promising practices related to homelessness and affordable housing as well as an inventory and analysis of the housing stock and programs on the left side of the housing continuum.

Phase 3 – “A Place to Call Home...”
Phase 3 is the 10-year Housing and Homelessness Plan. It articulates the strategic directions, implementation strategies, and measures of success that will guide housing and homelessness planning over the next 10 years. The executive summary to the Draft HHP is included as Attachment 1. The full text of the HHP, entitled “A Place to Call Home”, is available on the County’s website.
The HHP establishes a vision that “Everyone in Guelph Wellington can find and maintain an appropriate, safe and affordable place to call home.”

The Plan’s 37 recommended actions contribute to the following eight strategic goals:

1. To help low-income households close the gap between their incomes and housing expenses
2. To provide a range of supports to assist people at risk of homelessness to remain housed
3. To offer a comprehensive range of supportive housing options for residents with complex needs due to aging, disabilities, mental health issues and addictions
4. To increase the supply and mix of affordable housing options for low-to-moderate income households
5. To reduce the length of time and number of people that experience homelessness
6. To promote practices that make the housing and homelessness support system more accessible and welcoming
7. To preserve the existing social and affordable rental housing stock
8. To seize opportunities to turn research knowledge into action

City Staff Contributions and Comments on the HHP
Staff have contributed to phases 2 and 3 of the development of the HHP by:

- membership on the Community Reference Group that guided and assisted the County in the development of the Plan;
- meeting with project consultants to discuss City interests in the HHP;
- participating in wider community consultations; and
- meeting with County planning staff regarding tools to encourage the development and retention of affordable housing.

Some key themes raised by staff throughout the process are:

- Many of the recommended actions in the Plan may have financial implications for the City. We understand that the recommendations require detailed implementation plans to be prepared to identify key stakeholders, resource requirements and other details.
- The City will continue to be actively involved in the HHP through the development of detailed implementation plans.
- The City’s Affordable Housing Reserve has a projected year-end balance of $333,000 with no ongoing funding source identified. This may constrain the City’s ability to contribute to several of the recommended actions. The matter of funding the Affordable Housing Reserve will be addressed by the City’s Housing Strategy (discussed later on).
- The City is interested in collaborating with the County and other stakeholders in advocating to senior levels of governments regarding housing and homelessness issues.
Recent changes to the Consolidated Homelessness Prevention Program consolidate several, formerly separate, programs including rent supplements, into one funding envelope. City and County staff will continue to work through the issues and opportunities this presents.

Staff have suggested or supported the consideration of tools to encourage the development and retention of affordable housing including:
- a review of planning regulations that may unduly restrict the development of affordable housing (e.g. parking requirements)
- advocating to the provincial government to make regulatory changes that would empower municipalities to require that affordable housing be provided through the development approval process
- considering a range of financial and non-financial incentives for the development of affordable housing
- a review of tools that can help maintain the existing rental and affordable housing stock

**Next Steps**

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
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<tbody>
<tr>
<td>June 2013</td>
<td>County Council is expected to endorse the draft HHP and send it to the Ministry of Municipal Affairs and Housing for comments (at the time of drafting this report, County Council had yet to consider the draft HHP)</td>
</tr>
<tr>
<td>October 2013</td>
<td>County Staff and the Community Reference Group review and consider the Ministry’s comments and amend the HHP as appropriate</td>
</tr>
<tr>
<td>Late 2013</td>
<td>County Council consider approval of the Final HHP</td>
</tr>
<tr>
<td>Late 2013</td>
<td>Project consultants present the final HHP to City Council</td>
</tr>
<tr>
<td>Late 2013</td>
<td>Final HHP filed with the Province</td>
</tr>
<tr>
<td>Early 2014</td>
<td>The County and key stakeholders will begin implementation planning for the actions identified in the HHP</td>
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</table>

**CITY’S HOUSING STRATEGY**

Planning Services and Community and Social Services staff are currently establishing the scope of a Housing Strategy to be initiated by the City. As outlined in Official Plan Amendment 48, the housing strategy should address how to achieve a full range and mix of housing, including affordable housing in the City of Guelph. The Housing Strategy could address some of the HHP’s recommendations in more detail, particularly those included under Goal 4 “To increase the supply and mix of affordable housing options for low-to-moderate income households.” Staff plan to report to Council on the proposed scope and work plan for the Housing Strategy in Fall 2013.
CORPORATE STRATEGIC PLAN
3.1 Ensure a well designed, safe, inclusive, appealing and sustainable City.

DEPARTMENTAL CONSULTATION
None

COMMUNICATIONS
None

ATTACHMENTS
Attachment 1 Executive Summary to the Draft Housing and Homelessness Plan, dated June 2013

Report Author:
Tim Donegani
Policy Planner

Approved By:
Melissa Aldunate
Manager, Policy Planning and Urban Design

"original signed by Sylvia Kirkwood”

Approved By:
Todd Salter
General Manager, Planning Services
519-822-1260 ext. 2359
todd.salter@guelph.ca

"original signed by Barbara Powell”

Approved By:
Barbara Powell
General Manager, Community Engagement and Social Services
519-822-1260 ext. 2675
barbara.powell@guelph.ca

"original signed by Rick Henry”

Recommended By:
Janet L. Laird, Ph. D
Executive Director
Planning, Building, Engineering and Environment
519-822-1260 ext. 2237
janet.laird@guelph.ca

"original signed by Colleen Clack”

Recommended By:
Colleen Clack
Interim Executive Director, Community and Social Services
519-822-1260 ext. 2588
colleen.clack@guelph.ca
EXECUTIVE SUMMARY

This paper presents a 10-year Housing and Homelessness Plan (HHP) for Guelph Wellington. This strategy has been developed in accordance with the Housing Services Act (2011) and the Ontario Housing Policy Statement (2012).

The HHP builds on the work of the County of Wellington’s first Affordable Housing Strategy, which was released in 2005. The process for updating the strategy occurred in three phases:

a) Need and Demand Study completed by the County (October 2012)
b) Research and Consultations facilitated by JPMC Services Inc. See Discussion Paper (February 2013) for results.
c) Strategy Development, also prepared by JPMC Services Inc.

Throughout each phase, hundreds of individuals and organizations were engaged through a variety of public meetings, interviews, targeted focus groups, and surveys.

This report presents the results of Phase 3. It outlines eight goals and 38 actions, which provide a roadmap for achieving the desired vision:

“Everyone in Guelph Wellington can find and maintain an appropriate, safe and affordable place to call home.”

Goals:
1. To help low-income households close the gap between their incomes and housing expenses
2. To provide a range of supports to assist people at risk of homelessness to remain housed
3. To offer a comprehensive range of supportive housing options for residents with complex needs due to aging, disabilities, mental health issues and addictions
4. To increase the supply and mix of affordable housing options for low- to moderate-income households
5. To reduce the length of time and number of people that experience homelessness
6. To promote practices that make the housing and homelessness support system more accessible and welcoming
7. To preserve the existing social and affordable rental housing stock
8. To seize opportunities to turn research knowledge into action

The number of goals and actions demonstrates the breadth and complexity of issues relating to affordable housing and homelessness, and the need for a multi-pronged solution. Increasing the supply of affordable housing alone will not fully address the issues and needs facing the housing and homelessness support system in Guelph Wellington. And while the number of issues to be addressed may seem daunting, the intention behind the HHP is to tackle the issues piece-by-piece and from multiple directions over an extended period of time.
The plan includes examples for each of the actions, and performance measures by which progress towards the goals can be assessed. The list of examples is not intended to be exhaustive, but rather to highlight best practices and models that could be adapted to the local context. It should be noted that, in many cases, the ability to set specific targets or achieve certain goals is highly dependent upon the availability of funding from other levels of government or community partners. As funding becomes available, more specific implementation plans will be developed. These detailed implementation strategies will take into account different approaches required to address the various urban and rural communities of Guelph Wellington.

As the CMSM for Guelph Wellington, the County has an important leadership role related to system planning, coordination of services and the development of partnerships in the area of housing and homelessness. The HHP is a starting point for the community; it identifies needs and gaps across Guelph Wellington and proposes a range of strategies to achieve the community vision of ensuring that everyone has a place to call home. As a community, continued success will depend upon strong and trusting partnerships. The County will work to develop the goals and actions of the HHP into more detailed implementation plans in close cooperation with all community partners. This collaborative approach to meeting housing challenges will cultivate innovative solutions and will allow the County to maximize the available resources and assets of everyone.
EXECUTIVE SUMMARY

PURPOSE OF REPORT
To advise the Community and Social Services Committee of the status of all outstanding Committee resolutions, and to advise the Committee if there are any outstanding resolutions that may no longer be of community and Council interest.

KEY FINDINGS
Staff are continuing to plan work required to address outstanding resolutions previously passed by the Committee. In some cases, resolutions previously passed may no longer be of community interest or have the same level of priority, based on more recent events or circumstances.

Staff have reviewed all outstanding resolutions and are recommending that one outstanding resolution no longer be given priority for staff/budgetary resources and be eliminated from the outstanding resolutions list. The status of all outstanding resolutions is provided.

FINANCIAL IMPLICATIONS
N/A

ACTION REQUIRED
To be advised of the status/timing of all outstanding CSS Committee resolutions and to update the outstanding resolution list by eliminating any resolutions no longer of priority to the Committee.

RECOMMENDATION

1. That the report, dated July 16 2013, regarding outstanding resolutions of the Community and Social Services Committee, be received
2. THAT the following resolution, previously passed by the Community and Social Services Committee of Council, be eliminated from staff work plans and from the outstanding resolutions list, based on reasons provided:

- 23-Jun-08; THAT the location of heritage festivals, particularly related to Festival Italiano, be referred to the Emergency Services, Community Services & Operations Committee for review.

BACKGROUND
For some time, with input from the Clerk’s Department, a record of outstanding resolutions of Committee has been maintained. The Executive Team has decided to bring to each Committee of Council an update of all outstanding resolutions. The biannual report may include recommendations, where appropriate, to eliminate from the list any outstanding resolutions that may no longer be of priority to the Committee. The current report is the first biannual report.

REPORT
The outstanding resolutions list for the Community and Social Services Committee, including the status of the work and the timing, when available, for when the work may be completed is attached as ATT-1.

In addition, below is a discussion of the one outstanding resolution that may no longer be of priority to the Committee. Staff are recommending to Committee that no further work is needed on this item and that it be eliminated from the outstanding resolutions list.

Upon review of the 2008 resolution pertaining to the location of heritage festivals, and in particular, Festival Italiano, staff determined that because it is a private property matter related to a specific third party organization, it was not appropriate for either staff or Council Committee to make recommendations regarding the location of the event. While there are no current issues, any future issues related to festivals on private property will continue to be addressed on an ongoing basis with the appropriate department (i.e. By-Law and Enforcement, Traffic Services, Special Events Coordination, etc...). Therefore, staff recommend removing the following resolution from the list:

- 23-Jun-08; THAT the location of heritage festivals, particularly related to Festival Italiano, be referred to the Emergency Services, Community Services & Operations Committee for review.

CORPORATE STRATEGIC PLAN
Innovation in Local Government
2.3 Ensure accountability, transparency and engagement
DEPARTMENTAL CONSULTATION
Corporate Services and Human Resources – Clerk’s Department

COMMUNICATIONS
N/A

ATTACHMENTS
ATT-1    CSS Outstanding Resolutions List

Approved and Recommended By
Colleen Clack
Interim Executive Director
Community and Social Services
519-822-1260 ext. 2588
colleen.clack@guelph.ca
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<tr>
<th>Date</th>
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<tr>
<td>25-Mar-13</td>
<td><strong>2013 – 2018 Guelph Youth Strategy</strong>&lt;br&gt;That staff be directed to report back with an implementation plan that identifies corporate initiatives, community collaborations, key performance indicators, budget and alignment with the Community Investment Strategy and Community Wellbeing Initiative</td>
<td>Barbara Powell</td>
<td>Recommend report will be coming forward to CSS Committee in July 2013</td>
</tr>
<tr>
<td>05-Dec-12</td>
<td>That the City-wide <strong>plantings of all shrubs and flowers</strong> be reduced by 20% or $50,000; And that staff report back through Committee in October or November 2013 on the effects of the reduction.</td>
<td>Murray Cameron</td>
<td>Information report will come to CSS committee in November 2013</td>
</tr>
<tr>
<td>05-Dec-12</td>
<td>That staff be directed to accelerate the construction of the <strong>Eastview Park Change Rooms</strong> (PK0014) to 2014 and to identify capital funding sources as part of the 2014 capital budget process; And that staff be directed to work collaboratively to identify $150,000 to be reallocated within the approved 2013 Capital Budget envelope in order to conduct an engineering study and to ensure the project is shovel ready for 2014.</td>
<td>Murray Cameron</td>
<td>The RFP has been developed, however, the source of capital funding to issue the RFP remains outstanding. Funding within current Parks Capital accounts to have the RFP issued is unavailable. Staff will address the Eastview park change rooms as part of the capital budget process to determine how best to accelerate the construction.</td>
</tr>
<tr>
<td>05-Dec-12</td>
<td>That staff be directed to continue negotiations with <strong>Macdonald Stewart Art Centre</strong> Board of Trustees, the University of Guelph and the Upper Grand District School Board to develop a new governance model for the operation of the Macdonald Stewart Art Centre; And that staff report back to Council no later than September 2013 on the process and timelines for entering into a new governance model and agreement, including outlining the process for changing the Provincial legislation that currently governs the existing agreement.</td>
<td>Colleen Clack</td>
<td>In progress - information report will be coming forward in September 2013 with an update.</td>
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<tr>
<td>26-Nov-12</td>
<td>Staff directed to create a cross-department staff team responsible for the development of a corporate action plan based on the <strong>Older Adult Strategy</strong> to ensure Guelph is age-ready and age-friendly; And that staff be directed to report back on the plan, timelines and resource requirements.</td>
<td>Barbara Powell</td>
<td>Report will be coming forward to CSS Committee as part of the Implementation Plan in September 2013</td>
</tr>
<tr>
<td>24-Sep-12</td>
<td><strong>Community Investment Strategy Phase 2</strong>&lt;br&gt;Staff report back on the Terms of Reference for a new Community Wellbeing Grant Allocation Committee of Council for approval in 2012; And that staff be authorized to develop, and report back annually or case by case, as required on the status of new community benefit agreements with accompanying transition plans for existing service agreements that expire in 2012 and 2013; And staff directed to provide detailed implementation plans for Facility Discounts and the innovation Fund mechanisms</td>
<td>Barbara Powell</td>
<td>Multiple reports have already come forward as follows:&lt;br&gt;2013 Community Grants, Information Report: Jan 2013 Wellbeing Grant Program Model: Committee Report CSS-CESS-1311, Mar 2013, CSS Wellbeing Grants Allocation Panel CSS-CESS-1317- Apr 2013, Innovation Fund: CSS CESS-2013.17, June 2013; Info report on Community Wellbeing Grants- Jun 2013; Upcoming reports to come forward: Information Report on Community Benefit Agreements in July</td>
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## Community & Social Services
(Council/Committee Outstanding Items)

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<td>24-Sep-12</td>
<td>Staff directed to report back on the range of possible options that meet the criteria for our designated <strong>Long Term Care Home</strong>.</td>
<td>Barbara Powell</td>
<td>2013. Report on Implementation of Small Dollar Waivers and Facility Discounts in 2014</td>
</tr>
<tr>
<td>07-Dec-11</td>
<td>Staff directed to undertake a consultation process with respect to a citywide <strong>skateboard facility</strong> and report back to Council prior to the 2013 budget process.</td>
<td>Barbara Powell</td>
<td>Report on recommended site and design will come forward in Sept 2013</td>
</tr>
<tr>
<td>27-Sep-11</td>
<td>THAT staff report back on time lines and requirements needed to get the <strong>South End Community Centre</strong> shovel-ready in order to take advantage of alternative funding sources should they become available.</td>
<td>Murray Cameron</td>
<td>Capital funding of $500K was approved as part of the 2013 budget to issue a Needs Assessment and Feasibility Study for the South End Community Centre. A draft RFP has been prepared and staff anticipate its release in early July 2013.</td>
</tr>
<tr>
<td>23-Aug-11</td>
<td>THAT staff be directed to investigate and report back to the committee regarding the feasibility of expanding the <strong>off-leash zone</strong> of the Hanlon Road corridor including timelines of implementation and resources required.</td>
<td>Murray Cameron</td>
<td>A review of the Dogs-off Leash programme will be reviewed in Q4 of 2013 with a report to Committee and Council in Q2 2014.</td>
</tr>
<tr>
<td>19-Jul-10</td>
<td>That the (Sports Field, Ice and Pool) <strong>Allocation Policy</strong> Principles set out in report CS-IS-1017, be received; And that staff be directed to review the scope of the policy and report back to committee with a more comprehensive framework.</td>
<td>Peter Avgoustis</td>
<td>This item will be brought to Council in 2013, as part of the Community Investment Strategy. Also, will be part of the Rates and Fees - report back in December 2014.</td>
</tr>
<tr>
<td>22-Feb-10</td>
<td>That Community Services Report CS-AD-1004 'Work Plan-South End Community Centre' dated Feb 16/10 be received; And that staff proceed with Phase One: Preliminary Partnership Assessment and Development Options for a future South End Community centre utilizing internal staff resources and report back to Council on their progress as outlined in report CS-AD-1004; And that staff report back to Council before the next budget, outlining the funding sources and potential options for this project, including when we started collecting development charges and how much we have collected for the South End Recreation Centre.</td>
<td>Murray Cameron</td>
<td>Capital funding of $500K was approved as part of the 2013 budget to issue a Needs Assessment and Feasibility Study for the South End Community Centre. A draft RFP has been prepared and staff anticipate its release in early July 2013.</td>
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| 20-Jul-09    | That the **Recreation, Parks and Culture Strategic Master Plan** and **South End Centre Component Study** written by Monteith Brown Planning Consultants be received; And that the Recreation, Parks & Culture Strategic Master Plan and South End Centre Component Study be referred to staff for comment, and for staff to propose a strategic implementation plan to the Emergency Services, | Murray Cameron  | Work is being addressed through the Corporate Strategic Plan on several of the initiatives included in the study. This includes:  
- the issuing of an RFP to undertake Needs Assessment and Feasibility Study for the South End Community Centre in 2013  
- the work within the Community Wellbeing Initiative  
- the Community Investment Strategy                                                                 |
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<td>23-Jun-08</td>
<td>THAT the location of <strong>heritage festivals</strong>, particularly related to Festival Italiano, be referred to the Emergency Services, Community Services &amp; Operations Committee for review.</td>
<td>Colleen Clack</td>
<td>Staff determined that there are no viable options to recommend, as this is a private property matter related to particular outside rental clients. Recommend this be removed from the list.</td>
</tr>
<tr>
<td>13-Sep-06</td>
<td>That staff be directed to investigate activities that would celebrate <strong>city milestones</strong> occurring on the 5th, 10th or 25th anniversaries.</td>
<td>Colleen Clack</td>
<td>Report to come forward in Q4 2013 with recommendations to CSS Committee.</td>
</tr>
<tr>
<td>02-Dec-05</td>
<td>That city staff re-examine the options available to permit the satisfactory co-existence of <strong>off-leash dogs</strong> and their owners with cyclists and joggers using city trails, without resorting to the drastic measures of requiring that cyclists dismount and joggers stop jogging immediately while in leash-free areas; AND THAT the current code of conduct for bicyclists, joggers and dogs be repealed.</td>
<td>Murray Cameron</td>
<td>A review of the Dogs-off Leash programme will be reviewed in Q4 of 2013 with a report to Committee and Council in Q2 2014.</td>
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## COMPLETED ITEMS

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<td>28-May-12</td>
<td>That due to the time sensitivity of this matter, Council direct CSS staff, in partnership with Finance &amp; Enterprise, to identify and reallocate monies from uncommitted grant monies within the existing 2012 city budget to enter into a service agreement with <strong>Ward Skate Park &amp; Shop</strong> for use of their facility to serve as a temporary skate park in the summer of 2012; And that CSS staff also be directed to report back to CSS Committee with respect to the interim skateboard park arrangements, related funding source, evaluation and updated plans for the permanent skateboard park in Sept. 2012.</td>
<td>Murray Cameron</td>
<td>Completed - Information report CSS-CESS-1233 dated November 15, 2012, prepared by Adam Rutherford/ Barb Powell.</td>
</tr>
<tr>
<td>14-Feb-12</td>
<td>Request of <strong>Royal City Musical Productions Inc.</strong> to review the rental costs for the River Run Centre and creating a separate ticket percentage for local organizations be referred to the Community Investment Strategy</td>
<td>Colleen Clack</td>
<td>Completed - The Royal City Musical Production request was referred to the Community Investment Strategy</td>
</tr>
<tr>
<td>14-Feb-12</td>
<td>Request for the City to participate on the Guelph <strong>Anti-Bullying Coalition</strong> be referred to staff to meet with members of the organization to discuss opportunities and possible alliances and to report back to CSS with any recommendations</td>
<td>Barbara Powell</td>
<td>Completed - CSS-CESS-1235; November, 2012; anti bullying work is included in Youth Strategy Report CSS-CESS-1312</td>
</tr>
<tr>
<td>07-Dec-11</td>
<td>Staff be requested to report back through the CSS on low cost options for addition of <strong>2 ice pads</strong> at existing City facilities in context with the Recreation Master Plan.</td>
<td>Murray Cameron</td>
<td>Completed - Staff followed-up with an email to Mayor and Members of Council January 25, 2013, to address this resolution.</td>
</tr>
<tr>
<td>07-Dec-11</td>
<td>That the matter of continuing to provide a subsidy for <strong>volunteer police checks</strong> be referred to CSS to recommend a process to explore best practices in partnership with the Guelph Police Service and the Volunteer Centre of Guelph &amp; Wellington</td>
<td>Barbara Powell</td>
<td>Completed - CSS-CESS- 1227, November 2012</td>
</tr>
<tr>
<td>14-Jun-11</td>
<td>That the matter of the <strong>Guelph Family Health Team</strong> Family Practice Teaching Unit and a Collaborative Care Clinic, Farley Road be referred to staff to examine the City’s role and report back to committee.</td>
<td>Barbara Powell</td>
<td>Completed - Info Report, June 2013</td>
</tr>
<tr>
<td>28-Feb-11</td>
<td>The City supports in principle the designation of Guelph as a <strong>Child Friendly City</strong>; AND THAT the request of the Council of Opportunities for Children to work with them to achieve the designation as a Child Friendly City be referred to staff; AND THAT staff report back with a recommendation regarding the city’s participation in the designation of a Child Friendly City.</td>
<td>Barbara Powell</td>
<td>Completed - February 2012 CSS Committee report CSS-CESS-1302</td>
</tr>
<tr>
<td>17-Jan-11</td>
<td>That the Director of Community &amp; Social Services be</td>
<td>Barbara Powell</td>
<td>Completed - October 11, 2011: CSS-CESS-1138.</td>
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<td>directed to provide the committee with information regarding other <strong>non-profit housing</strong> corporations within the city and clarifying whether there is a role for City Council to have a voice on such board.</td>
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