

CITY COUNCIL AGENDA



Committee Room C, Guelph City Hall, 1 Carden Street

DATE Thursday February 19, 2015 – 6:00 p.m.

Please turn off or place on non-audible all cell phones, PDAs, Blackberrys and pagers during the meeting.

Disclosure of Pecuniary Interest and General Nature Thereof

Council Shared Agenda Workshop #2

1. Welcome - Mayor Guthrie
2. What we Gathered and What is Underway
3. Exploring Shared Agenda Priorities for Action
4. Next Steps and Closing Remarks - Mayor Guthrie

ADJOURNMENT

Emerging Areas of Focus

Intergovernmental Issues
Affordable Housing
Natural Resource Protection
City and County Relationship
Provincial Relations

Transit
Transit improvements – route rationalization and shelters
Student Bus Pass

Budget
Capital Budget Development
Corporate Reserves
Zero Based Budgeting
Complex Capital Projects

Development
Planning and Development Policies/Practice
Zoning
Brownfields
Parking
South End Secondary Plan
Heritage Preservation
East End Commercial

Infrastructure
Capital Investments
Trails and Connectivity
St. George's Square
Parking
Sidewalk Maintenance
Infrastructure Funding
York Road Construction
City Entrances
Leash Free Zoning
City boulevards/medians

Open/Transparent Government
Customer Service
Communications
Open Government
Organization Streamlining
Tip Line
Internet Voting Expansion

City Services
Traffic Flow and School Zones
Signage
Service Efficiency
Sidewalk Snow Plowing
Support for Seniors
Front-line Staff Training/Support

Business Climate
Business Attraction and Job Retention
Guelph Factor
District Energy
Downtown Population Growth

Community
Service Affordability and Support
Downtown Improvements
Culture and Arts Programming

Tree Canopy
Tree Canopy Maintenance

Other
Celebration of Achievements
Electoral Reform
Fundraising



Building an exceptional City by providing outstanding municipal service and value.

3

STRATEGIC FOCUS AREAS

**Organizational Excellence
Innovation in Local Government
City Building**

9

FRAME CHANGERS

Key to transforming our local government

Guelph Wellbeing

Guelph Wellbeing supports effective decision making focused on the wellbeing of people, neighbourhoods and the city as a whole.

Open Government Plan

Open Government creates a more transparent and accountable administration; making the best use of technology, it enables collaboration in service delivery solutions that drive continuous improvement.

Enterprise Framework

The Framework and an enterprise planning tool will help to move major city building initiatives from vision to implementation. The enterprise approach is about integrating the City's planning strategies with its economic development platform to maximize the benefit to the community.

Technology Strategy

The Technology strategy brings all city departments together to plan and implement improved service and performance solutions.

Leadership Contract

Clearly defined leadership expectations serve to strengthen accountability, drive improved employee engagement and higher levels of service excellence.

Citizens First/Customer Corporate Identity

We aspire to be an exceptional local government that provides outstanding municipal service and value. We are progressive, resilient, accessible, engaged and innovative. These qualities differentiate Guelph and are promoted through strategic identity marketing.

Council Strategic Planning Process Approach 2015+

Strategic Planning involves setting the direction for the corporation. It is a core element of Council's governance role and a central leadership responsibility of the Executive Team.

Service Framework/Policy

The Customer Service Framework is about citizens, partners, and staff working together to renew how services and programs are delivered from the "citizens-first" perspective.

Guelph Municipal Holdings Inc. (GMHI)

GMHI strategically manages select City of Guelph assets to maximize their revenue potential and strengthen community prosperity.



FOUNDATIONAL PROGRAMS/PROJECTS

Key work essential to support the transformation of our local government

Talent Management Program

Technology Strategy – Applications, HR Assessment, Payroll (Kronos) – time and attendance

Enterprise – GIS Tech Plan, Information Management, Customer Service Business and Tech Plan, Data Warehouse Work Plan and Development

Program/Project Management Program

Audit and Business Performance Framework

City of Guelph Communications Plan

Intergovernmental Action Plan Framework

Tax Supported Operating Budget Framework (Service based format)

Infrastructure/Asset Management System Framework

GMHI Key Projects: District Energy, GHI/CEI Alignments

GEIS Key Projects: Parking Development Business Case, Baker District, Built Form and Streetscape Manual

Planning for Growth Projects

– GID, Housing, Regional Transportation

ENABLERS

Key work that introduce, pilot and/or reinforce the transformation of our local government

Leave for Change

Dragons' Den for Guelph

Customer Service Standards Rollout

Health and Safety Solution

Mobile Computing

New Tools, New Devices

Open Government Technology Enabler

Customer Relationship Management

Meeting Management System

Annual Report Framework/Dashboard

Community Engagement Framework and Policy

Social Media Framework

Communications

– Financial Reporting Framework

South End Community Centre Business Case

Guelph Police Services Business Case

Hanlon Creek Business Park Development

For more information talk to your manager or visit ERNIE.