COMMITTEE AGENDA



TO

Operations, Transit & Emergency Services Committee

DATE

June 18, 2012

LOCATION

Council Chambers

TIME

5:00 p.m.

DISCLOSURE OF PECUNIARY INTEREST AND GENERAL NATURE THEREOF

CONFIRMATION OF MINUTES - May 22, 2012

PRESENTATIONS (Items with no accompanying report)

a)

CONSENT AGENDA

The following resolutions have been prepared to facilitate the Committee's consideration of the various matters and are suggested for consideration. If the Committee wishes to address a specific report in isolation of the Consent Agenda, please identify the item. The item will be extracted and dealt with separately. The balance of the Operations, Transit & Emergency Services Committee Consent Agenda will be approved in one resolution.

ITEM		CITY PRESENTATION	DELEGATIONS	TO BE EXTRACTED
OT-14	Guelph Farmers' Market Action Plan: Strengthening Governance and Organizational Excellence		Dana ThatcherTim KennyArmando Carere	V
OT-15	Clair Road Emergency Services Centre – Naming Issue			
OT-16	Long Term Monthly Parking Agreement with Skyline Real Estate Holdings Inc.			
OT-17	Driver's Lunchroom At University Centre			

Resolution to adopt the balance of the Operations, Transit & Emergency Services Committee Consent Agenda.

ITEMS EXTRACTED FROM THE CONSENT AGENDA

Once extracted items are identified, they will be dealt with in the following order:

- 1) delegations (may include presentations)
- 2) staff presentations only
- 3) all others.

CLOSED MEETING

THAT the Operations, Transit and Emergency Services Committee now hold a meeting that is closed to the public with respect to:

1. **Property Lease Matter**

S. 239 (2) (c) of the *Municipal Act* - proposed or pending acquisition or disposition of land

NEXT MEETING - July 16, 2012

The Corporation of the City of Guelph Operations, Transit and Emergency Services Committee Tuesday, May 22, 2012, 5:10 p.m.

A meeting of the Operations, Transit and Emergency Services Committee was held on Monday, May 22, 2012 in Council Chambers at 5:10 p.m.

Present: Councillors, Findlay, Bell, Furfaro, Van Hellemond and Mayor Farbridge

Also Present: Councillors Dennis, Hofland, Piper and Wettstein

Staff in Attendance: Mr. D. McCaughan, Executive Director, Operations, Transit & Emergency Services; Mr. S. Armstrong, General Manager, Emergency Services; Mr. D. Godfrey, Manager, By-law Compliance and Security; Ms. T. Agnello, Deputy City Clerk; and Ms. D. Black, Council Committee Coordinator.

There was no disclosure of pecuniary interest and general nature thereof.

 Moved by Mayor Farbridge Seconded by Councillor Bell

THAT the minutes of the Operations, Transit and Emergency Services Committee meeting held on April 16, 2012 be confirmed as amended by deleting paragraph 2 on page 3 regarding Janefield Avenue – On-Street Parking Review and paragraph 5 on page 3 regarding Bicycle Lanes on Grange Road.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Carried

Consent Agenda

The following items were extracted from the May 22, 2012 Consent Agenda to be voted on separately:

OT 2012-A.10

Fire Route By-law Review

OT 2012-A.11

By-law Compliance & Security 2011 Annual Report

OT 2012-A.13

Information Forwarded from County of Wellington

Social Services

Moved by Mayor Farbridge

Seconded by Councillor VanHellemond

THAT the balance of the Consent Agenda of the Operations & Transit and Emergency Services Committee of May 22, 2012 as identified below, be adopted:

REPORT

a) Elmira Road Ambulance Base

THAT the Mayor and Clerk be authorized to execute a Lease Amending Agreement between Leonard F. Steele and Harry M. Hitcheon and The Corporation of the City of Guelph in respect of premises leased for an Ambulance Base at Unit 134, 355 Elmira Road North.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Carried

Fire Route By-law Review

Mr. Doug Godfrey, Manager, By-law Compliance and Security provided a summary of the fire route by-law review as outlined in his report. He noted that they are recommending that the Fire Route Application Process be formally associated with the City's Site Plan Process to prevent duplication of efforts. Staff are recommending that the establishment and enforcement of fire routes be delegated to City staff.

REPORT

3. Moved by Mayor Farbridge
Seconded by Councillor Van Hellemond
THAT the Operations, Transit & Emergency Services Committee
Report OT051216 Fire Route By-law Review dated May 22, 2012, be received;

AND THAT amendments to the Fire Route By-law as set out in Operations, Transit & Emergency Services Committee Report OT051216 Fire Route By-law Review dated May 22, 2012, be approved.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Carried

By-law Compliance & Security 2011 Annual Report

Mr. McCaughan, Executive Director, Operations, Transit & Emergency Services, advised this is the first annual By-law Compliance & Security report and welcomed feedback. He noted staff is working towards determining effective parameters that are clear performance indicators.

Mr. Doug Godfrey, Manager, By-law Compliance and Security concluded that the increase in calls for by-law enforcement is due to neighbourhood engagement. They attribute the decrease in noise complaints and parking infraction calls to their enhanced enforcement program and successful collaboration with the University of Guelph. He noted there has been a large increase in visitors. He said there has been a large increase in security alarm calls and they are investigating the feasibility of in-house monitoring of the security system. He also noted 8,000 of 9,000 parking exemption requests were processed online.

Mr. D. McCaughan

 Moved by Councillor Furfaro Seconded by Councillor Bell

THAT the by-law Compliance & Security 2011 Annual Report be received for information.

VOTING IN FAVOUR: Councillors Bell, Findlay, Furfaro, Van Hellemond and Mayor Farbridge (5)

VOTING AGAINST: (0)

Carried

Information Forwarded from County of Wellington Social Services

Mr. McCaughan, Executive Director, Operations, Transit & Emergency Services, provided a brief history of this matter.

Mr. Armstrong, General Manager, Emergency Services, provided an overview of efforts made to address the issue thus far and advised that staff are always working towards improving ambulance service.

5. Moved by Mayor Farbridge Seconded by Councillor Furfaro

THAT the information received from the County of Wellington and the City staff report be received for information;

AND THAT no action be taken to draft correspondence to the Minister of Health regarding current ambulance services for the coverage area;

AND THAT a copy of the Operations, Transit & Emergency Services Report OT051214 be forwarded to the County of Wellington for information;

AND THAT the County of Wellington be thanked for forwarding the correspondence to the City for consideration.

REPORT

Distribution	Minutes
	6. Moved by Mayor Farbridge Seconded by Councillor Van Hellemond THAT the Operations, Transit and Emergency Services Committee meeting of May 22, 2012 be adjourned.
	Carried
	The Operations, Transit and Emergency Services Committee meeting adjourned at 5:52 p.m.
	Chairperson

OPERATIONS & TRANSIT COMMITTEE CONSENT AGENDA

June 18, 2012

Members of the Operations & Transit Committee.

SUMMARY OF REPORTS:

The following resolutions have been prepared to facilitate the Committee's consideration of the various matters and are suggested for consideration. If the Committee wishes to address a specific report in isolation of the Consent Agenda, please identify the item. The item will be extracted and dealt with immediately. The balance of the Operations & Transit Committee Consent Agenda will be approved in one resolution.

A Reports from Administrative Staff

REPORT	DIRECTION
OT-2012 A.14) GUELPH FARMER'S MARKET ACTION PLAN: STRENGTHENING GOVERNANCE AND ORGANIZATIONAL EXCELLENCE	Receive
THAT the Report OT061226 `Guelph Farmers' Market Action Plan: Strengthening Governance and Organizational Excellence', dated June 18th, 2012 be received.	
OT-2012 A.15) CLAIR ROAD EMERGENCY SERVICES CENTRE – NAMING ISSUE	Approve
THAT Council endorses the recommendation of the Clair Road Emergency Services Centre (CRESC) community Committee as it relates to the naming of common elements at the facility.	
OT-2012 A.16) LONG TERM MONTHLY PARKING AGREEMENT WITH SKYLINE REAL ESTATE HOLDINGS INC.	Approve
THAT the Report OT061225 <u>Long Term Monthly Parking Agreement With Skyline Real Estate Holdings Inc.</u> dated June 18, 2012 be received;	
AND THAT the Mayor and Clerk be authorized to sign a parking agreement with Skyline Real Estate Holdings Inc. satisfactory to the Executive Director of Operations, Transit and Emergency Services and the City Solicitor.	

OT-2012 A.17) DRIVER'S LUNCHROOM AT UNIVERSITY CENTRE

Approve

That the Mayor and Clerk be authorized to execute a Lease Agreement between The University of Guelph and The Corporation of the City of Guelph in respect of premises leased for an operator's lunchroom at University Centre.

attach.

COMMITTEE REPORT



TO

Operations, Transit & Emergency Services Committee

SERVICE AREA

Operations, Transit & Emergency Services

DEPARTMENT DATE

Public Works June 18, 2012

SUBJECT

Guelph Farmers' Market Action Plan: Strengthening

Governance and Organizational Excellence

REPORT NUMBER

OT061226

SUMMARY

Purpose of Report:

To report on the conclusion of governance discussions with the Guelph Farmers' Market.

Committee Action:

To receive the report.

RECOMMENDATION

THAT the Report OT061226 Guelph Farmers' Market Action Plan: Strengthening Governance and Organizational Excellence, dated June 18th, 2012 be received.

BACKGROUND

On July 18th, 2011 the Operations and Transit Committee received and approved report OT071139 focused on the new Mission, Vision and Values for the Market as well as next steps with respect to having a dialogue on possible governance models for the Guelph Farmers' Market.

REPORT

The Process

The Guelph Farmers' Market Executive Committee met with Public Works staff and the Corporate Manager of Strategic Planning in November, 2011 to determine a collaborative process to discuss governance. After discussing the three governance options that could be explored: 1) self-governance, 2) governance through a 3rd party, and 3) continual collaborative governance with the City, the Executive Committee members decided very quickly that the focus of the discussion should be on option three.

It was unanimously agreed by the markets' Executive Committee that strengthening the existing governance model and determining short and long term initiatives that would support the continued success of Market operations was in the very best interests of the Guelph Farmer's Market. The focus then turned to the positive outcome of developing an Action Plan to make this governance model a success.

Key elements of the process used to develop the Action Plan included the following:

- The Guelph Farmers' Market Executive Committee led the three month effort with the support of City of Guelph staff;
- Multiple opportunities to provide input and comments were provided to all vendors throughout the project process including one facilitated session on March 31, 2012 that saw 45 participants (as a note, staff consulted with the Market Executive Committee on the potential for involvement with local food groups as another voice for input. It was concluded by the Executive Committee that these groups not be involved at this stage, but rather as part of implementation of the Action plan);
- The Market vendors constituted the primary contributing group; and,
- The Principle Based Governance Model from the Conference Board of Canada served as the overarching framework for the governance and organizational excellence effort and led to recommended actions in the following areas:
 - 1. Communication & Transparency
 - 2. Growth & Continuous Learning
 - 3. Service & Fairness
 - 4. Leadership & Stewardship
 - 5. Empowerment & Accountability
 - 6. Accomplishment & Measurement

An overview of the process elements is included as Attachment 1.

The Outcome

An Executive Committee assessment of the feedback provided from vendors has resulted in the recommended Action Plan attached as Attachment 2. Each action has been examined by the Executive Committee to determine if it is actionable, high, medium or low priority and when it can best be addressed – over the near term (within the next 6 months) or long term (6 months to 3 years). The plan aligns with the Council approved Guelph Farmers' Market Vision, Mission and Values and is considered to be realistic, measureable and achievable over time. Implementation of the plan will enable the market to continue its proud tradition of serving the Guelph community since 1827.

Next Steps

The Farmers' Market Executive Committee will consult with staff on the identification of indicators of success to facilitate ongoing performance management improvements and the ability to track and communicate successes and progress to the vendors and the community as the Action Plan is implemented.

CORPORATE STRATEGIC PLAN

5.6 Organizational excellence in planning and management.

FINANCIAL IMPLICATIONS

Costs for those action items identified within 2012 are minimal and will be able to be accomplished within the approved 2012 Operating Budget. Any funding requirements in subsequent years will be identified as part of that year's budget considerations.

DEPARTMENTAL CONSULTATION

Operations, Transit & Emergency Services consulted with Human Resources and Corporate Administration to support this initiative.

COMMUNICATIONS

Information about the new Action Plan will be communicated to all vendors through the monthly Guelph Farmers' Market "Rooster" publication. Regular updates on progress achieved will also be provided.

ATTACHMENTS

Attachment 1 - Process Overview

Attachment 2 - Action Plan

Prepared by: Brenda Boisvert, Corporate manager, Strategic Planning and

Corporate Initiatives

Allister McILveen, Manager, Traffic & Parking

Reviewed By:

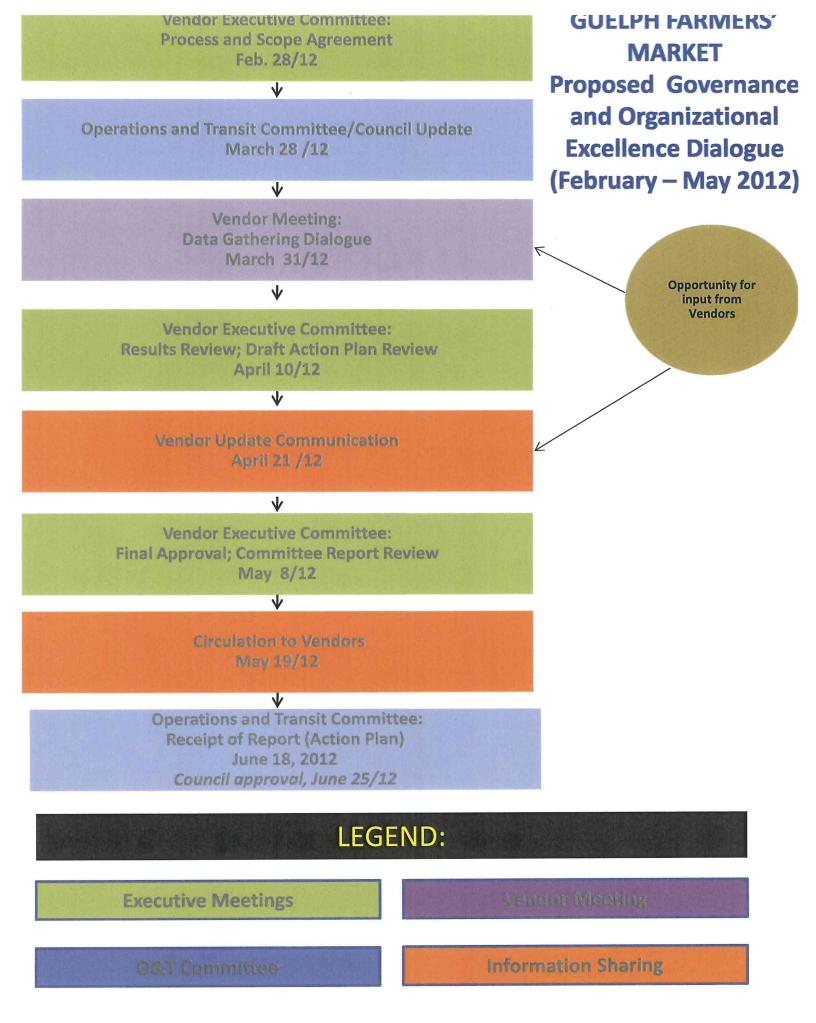
Rod Keller

General Manager, Public Works

519 -822-1260 x 2949

rod.keller@quelph.ca

Recommended By: Derek J. McCaughan, Executive Director Operations, Transit & Emergency Services



GUELPH FARMERS' MARKET: PURSUIT OF EXCELLENCE ACTION PLAN

Low priority	Medium Priority	High Priority

I. COMMUNICATIONS AND TRANSPARENCY

	×	Strengthen the publication content.	Enhance the Rooster publication.	1.7
	×	Promote the sharing of information among Vendors.	Support Vendor cross promotion.	1.6
		Guelph Market Local; R – Guelph Market Reseller; A – Guelph Market Arts.	Vendor identification system.	
×		Explore the possibility of an identification system for Vendors i.e. LRA $-$ L $-$	Consider implementation of a	1.5
		Leverage special events to promote the GFM.	Promote the Market.	1.4
	×	Post floor plan at entranceways.	Facilitate ease of access.	1.3
	×	Improve website design and navigation options—feature vendors.	Enhance the website.	1.2
		vendors.		
		category specific Vendor communications, improve information flow to		
	×	Strengthen internal communications (phone tree, use of email); enable	Improve internal communications.	1.1
	2012			
Dec. 2015	October			
Nov. 2012 -	April -			
TIMEFRAME	TIME	DESCRIPTION	ACTION	
FRAME	TIME	DESCRIPTION		ACTION

Low priority	Medium Priority	High Priority

II. GROWTH AND CONTINUOUS LEARNING

	ACTION	DESCRIPTION	TIME	TIMEFRAME
			April –	Nov. 2012 -
			October	Dec. 2015
			2012	
2.1	Ensure Guelph Farmers' Market	Working on roles/responsibilities for Executive; linked to newly	×	
	"Executive Committee" training.	elected.		
2.2	Ensure Market Clerk training.	Continue to support the identification and provision of training	×	
		opportunities for the Market Clerks.		
2.3	Provide more interactive activities to	E.g. farm animals, music, buskers, events for children etc.		×
	attract and retain patrons.			
2.4	Ensure the Farmer presence.	Linked to ongoing by-law revision work.		×
2.5	Explore the feasibility of weekly food	Consider engaging a chef to provide weekly food demos.		×
	preparation demonstration(s).			
2.6	Organize a marketing ideas workshop.	Engage Vendors, stakeholders and experts on marketing ideas.		×
2.7	Engage in other practice research.	Continue with ongoing efforts to look at other successful City "Farm		×
		Markets", why are they growing e.g. Ottawa Farmers Market.		
2.8	Implement measures to ensure the	Certify organic, fair trade etc. Ideally no imports consistent with By-		×
	provision of produce source.	laws and mission statement.		

Low priority	Medium Priority	High Priority

III. SERVICE AND FAIRNESS

	ACTION	DESCRIPTION	TIMEERAME	ME
			April -	Nov. 2012
			October 2012	Dec.
				2015
3.1 lm	Improve parking.	Better parking – indicate where to park to the public; notify Vendors that there	×	
		is to be no Vendor parking in lot unless needed for vending to accommodate		
		patrons. Paving of the lot will be done soon to ensure an even surface.		
3.2 Str	Strengthen customer service.	Provide service tips in the Rooster. Assess Farmers Market bulletin for relevant	×	
		content and information. Ensure Vendors are polite and on time. Cleanliness		
		of washrooms, floors and picnic area is being addressed. Early bird		
		commercials and specials are being addressed in the weekly flyer.		
3.3 lm	Implement a carry out service.	Approach students looking for volunteer hours to support this initiative.	×	
3.4 Ex	Explore interest in weeknight option.	Consult Vendors to determine interest in opening on one night during the	×	
		week.		
3.5 De	Develop and communicate display	Set clear guidelines for displays/signage and make sure new Vendors received		×
gu	guidelines.	them, perhaps in a new Vendor package of orientation materials.		
3.6 Fac	Facilitate garbage sorting.	Provide patrons and Vendors with the opportunity for sorting waste.		×
3.7 Act	Activate the jury system in the	A regular (yearly, bi-yearly) arts and crafts jury system for existing and new		×
CUI	current by-laws.	Vendors with respect to space would help ensure quality, value and		
		accountability. Review/refine a jury guideline, create a jury committee of		
		knowledgeable peers.		

High Priority

Medium Priority

Low priority

IV. LEADERSHIP & STEWARDSHIP

		<	Continue to sook out ideas about issues that	Best practice research and application	45
Improve Vendor communications. Improve Vendor communications. Collect and leverage data for improved performance. Develop a strategic plan that allows for the identification of goals/measures. Organize Vendor information regulations/requirements. Collect and leverage data for improved performance. Collect data from stakeholders, plan and strategize, implement, evaluate, revisit and reevaluate. Comment cards are currently available; include stakeholders in development processes. Ongoing and in progress. The action planning exercise currently in progress is strategic in nature given the clear links to the Vision, Mission and Values. Vendor representatives will continue to meet and introduce x will be placed on brief and clear communications Collect data from stakeholders, plan and strategize, implement, evaluate, revisit and reevaluate. Comment cards are currently available; include stakeholders in development processes. Ongoing and in progress. Workshops on safe food preparation with the health department so vendors aren't surprised. This work is ongoing.					1
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DESCRIPTION April – October		2012			
DESCRIPTION TIMEF April —	Dec. 2015	October			
DESCRIPTION	Nov. 2012 -	April –			
DESCRIPTION					
	FRAME	IME	DESCRIPTION	ACTION	

Medium Priority	High Priority
	Medium Priority

V. EMPOWERMENT & ACCOUNTABILITY

Low priority	Medium Priority	High Priority

VI. ACCOMPLISHMENT & MEASUREMENT

	ACTION	DESCRIPTION	TIMEF	TIMEFRAME
			April –	Nov. 2012 -
			October	Dec. 2015
			2012	
6.1	Track sales to inform hours of operation.	Continue checking patron traffic/flow three times annually.	×	
		Communicate results to Vendor through the Rooster.		
6.2	Set clear goals and objectives.	Identify, communicate and monitor goals and objectives. Leverage	×	
		data for performance reporting and improvements.		
6.3	Conduct customer satisfaction surveys.	Continue performing customer satisfaction surveys. Bolster		×
		frequency and availability through planned enhancement to web		
		page.		
6.4	Conduct Vendor surveys. Anonymous	Continue conducting confidential surveys to solicit market success	×	
	vendor confidential surveys to solicit	factors and feedback on current and arising issues through the		
	market success factors and feedback.	established comment box and other avenues i.e. Rooster.		
6.5	Determine a comprehensive range of	Continue to broaden improvement efforts beyond sales figures	×	
	success factors.	alone. Identify a greater range of statistics to track and improve		
		overall performance.		

COMMITTEE REPORT



Operations, Transit & Emergency Services Committee

SERVICE AREA Operations, Transit & Emergency Services

DEPARTMENT Emergency Services

DATE June 18, 2012

SUBJECT Clair Road Emergency Services Centre - Naming Issue

REPORT NUMBER OT061223

SUMMARY

Purpose of Report:

Reporting back with information on a May 24, 2011 previous direction of Council on naming components of the Clair Rd. Emergency Services Centre.

Committee Action:

To endorse naming of certain common elements at the facility.

RECOMMENDATION

"THAT Council endorses the recommendation of the Clair Road Emergency Services Centre (CRESC) community Committee as it relates to the naming of common elements at the facility".

BACKGROUND

On May 24th, 2011 Guelph City Council passed resolution 4a:

"THAT staff be directed to assemble a community Committee with membership from the Clairfields Neighbourhood Group, Community and Social Services staff, Guelph-Wellington Emergency Medical Service, Guelph Police Service and Guelph Fire Department staff;

AND THAT the community Committee identifies and returns with options for naming the community room and other areas of the facility and property that could be dedicated on the site."

REPORT

At the direction of Council a Committee was assembled with membership from the noted areas. A number of meetings were held to discuss elements of the CRESC to be named, to assemble and review research relevant to the subject and to have outside verification of the research.

It was determined that two areas of the CRESC would be recommended to Council as options for naming consideration. The first area was the community room. The second was an exterior garden area.

The site of the CRESC is located on annexed land that was formerly part of Puslinch Township. The Committee thought it would be appropriate to consider names that were relevant to this area and contacted the Puslinch Historical Society for background information.

Research of material received from the Puslinch Historical Society led the Committee to recommend that the community room be named the "**Settlers' Room**". This would honour people who originally settled in the area.

The Committee found that, historically people in the area were a diverse group and were very tolerant of each other's differences. This is complimentary and supports the recent launch of the corporate diversity strategy, celebrating people, practices and the community.

The Committee felt this worked well with the current area and the use of the CRESC by the three first response agencies.

If Council endorses the "**Settlers' Room**" name the Guelph Police Service, Guelph Wellington EMS and Guelph Fire Department will have an appropriate sign / plaque installed.

The garden is a proposal of the Guelph 1st Royal City Rangers. This is a girls group with members aged 5-17. It is their intention to create the "**Emergency Services Memorial and Appreciation Garden**" and assist their members how to properly care for and maintain a community green space. It is the intent of Guelph's 1st Royal City Rangers that there is no cost to the City. The group has been linked with a Healthy Landscapes Technician from Planning & Building, Engineering & Environment. They are actually engaged in the work process to meet the planting season.

The Clairfields Neighbourhood Group has committed to the purchase of a commemorative bench (purchased from the City) to be placed at the front of the CRESC to provide a seating area.

Staff would like to thank the Committee, the Clairfield's neighborhood group and the $\mathbf{1}^{\text{st}}$ Guelph Royal City Rangers for working closely with all concerned to support this important initiative.

Other areas within the facility are strictly operational in nature and not normally accessed by the public.

CORPORATE STRATEGIC PLAN

Goal 2 -A healthy and safe community where life can be lived to the fullest Goal 5 - A community - focused responsive and accountable government.

FINANCIAL IMPLICATIONS

Estimated cost for signage not to exceed \$500.00 to be taken from the 2012 emergency service operating budget.

DEPARTMENTAL CONSULTATION

Emergency Services, Guelph Police Service, Community & Social Services, Planning & Building, Engineering & Environment

COMMUNICATIONS

A media release will be coordinated through Corporate Communications if council endorses the Committees work.

ATTACHMENTS

None

Prepared By:

Harry Dunning

Manager of Administration

Emergency Services 519-822-1260 x 2127

Harry.dunning@guelph.ca

Prepared By:

Shelagh Morris

Director of Corporate Services

Guelph Police Service

Recommended By: [

By: Derek J. McCaughan, Executive Director

Operations, Transit & Emergency Services

COMMITTEE REPORT



TO

Operations, Transit & Emergency Services Committee

SERVICE AREA

Operations, Transit & Emergency Services

DATE

June 18, 2012

SUBJECT

Long Term Monthly Parking Agreement With

Skyline Real Estate Holdings Inc.

REPORT NUMBER OT061225

1 200 201 101

SUMMARY

Purpose of Report:

To provide a summary of the proposed long term monthly parking agreement with Skyline Real Estate Holdings Inc.

Committee Action:

Recommend to Council that the Mayor and Clerk be authorized to sign an agreement with Skyline Real Estate Holdings Inc. for the provision of monthly parking permits subject to the final approval of the agreement by the Executive Director, Operations, Transit & Emergency Services and the City Solicitor.

RECOMMENDATION

THAT the Report OT061225 <u>Long Term Monthly Parking Agreement With Skyline Real Estate Holdings Inc.</u> dated June 18, 2012 be received;

AND THAT the Mayor and Clerk be authorized to sign a parking agreement with Skyline Real Estate Holdings Inc. satisfactory to the Executive Director of Operations, Transit and Emergency Services and the City Solicitor.

BACKGROUND

In 2010, the City entered into a long term monthly parking administration agreement with Co-operators General Insurance (CGIC), Skyline Real Estate Holdings Inc. (Skyline), Skyline Incorporated (SI) and Skyway Estates Inc. (Skyway), for the commitment of a block of 666 monthly permits at current parking rates as follows:

- 466 permits committed to CGIC for its employees
- 100 permits committed to CGIC employees who were to be relocated to the Gummer Building, located at 1 Douglas Street.
 100 permits that were previously committed to the Gummer building owners for use by their tenants which they agreed to assign to CGIC employees when they moved into the building (Gummer Building Permits)

As GCIC no longer requires assignment of the 100 Gummer Building permits and Skyline is nearing the completion of its redevelopment it requires the 100 Gummer Building permits to be made available for Gummer tenants.

The 2010 agreement envisaged the potential need to enter into a separate long term monthly parking agreement with Skyline, and this report recommends the agreement be executed and provides a summary of the key terms.

REPORT

Skyline Real Estate Holdings Inc. is the current owner of the Gummer Building located at 1 Douglas Street. Skyline has informed City staff that CGIC does not require the assignment of the 100 Gummer Building permits that were previously committed to the Gummer Building. Therefore, as prescribed within the agreement, the 100 Gummer Building permits that were committed to the Gummer building and assigned to CGIC are returned to Skyline for its use.

Over the last few months staff has been engaged with the legal representative of Skyline to develop a new long term parking agreement that addresses the 100 monthly permits that are no longer required by CGIC. The essential components of this agreement are indicated below:

Table 1 – Summary of Key Elements in the Proposed Long Term Parking Agreement with Skyline

Proposed Agreement	Staff's Comments
A 13 year term with an automatic option for renewal by the Skyline for up to 3 additional 5-year terms.	The term is the same as the term of the agreement between the city and CGIC. The 13 year term is a substantial financial commitment to the City as well as meeting the needs of a major downtown development
A block of 100 permits	As the 100 monthly permits formed part of the 666 committed to in the agreement with CGIC there is no additional impact on the parking inventory.

The monthly permit fees will be priced in accordance with other facilities and may be adjusted by Council as required during the term of the contract with 30 days notice.

Consistent with all other parking contracts.

Termination clauses include:

- Automatic termination in the event of bankruptcy or insolvency.
- There is no 'general' termination clause; rather the agreement provides that the City will use best efforts to provide alternative parking arrangements in cases of circumstances that generate loss of monthly parking supply at affected Parking Lots.
- If the City sells the facility it will provide in the Agreement of Purchase and Sale a clause that the purchaser will continue to provide parking permits to the affected Permit Holders, on terms to be negotiated between Skyline and the purchaser, in which case, the City shall have no further obligations with respect thereto following closing of the sale.

This agreement fulfills a commitment made in 2010 under the CGIC Parking Agreement. In addition, it contributes to the financial stability of the parking operation in the downtown and to the daily utilization of the City's parking inventory. It will ensure that we meet the long-term parking needs for a major downtown development.

Staff measure occupancy levels in our off-street parking facilities, Monday through Friday during four key time periods. These measurements illustrate that on average daily; there is unused capacity in sufficient amounts (approximately 300 spaces) across the system to satisfy this additional demand.

CORPORATE STRATEGIC PLAN

- 5.2 A consultative and collaborative approach to community decision making.
- 5.3 Open, accountable and transparent conduct of municipal business.
- 5.4 Partnership to achieve strategic goals and objectives.

FINANCIAL IMPLICATIONS

The annual parking operating budgets will reflect the projected revenues from this agreement.

DEPARTMENTAL CONSULTATION

Corporate Services – Legal and Realty Services Finance & Enterprise Services -- Downtown Renewal

COMMUNICATIONS

The Downtown Guelph Business Association has been provided a copy of the report in advance of the Committee meeting.

ATTACHMENTS

None

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Reviewed By:

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Recommended By: Derek J. McCaughan, Executive Director
Operations, Transit & Emergency Services

COMMITTEE REPORT



TO Operations, Transit and Emergency Services Committee

SERVICE AREA DEPARTMENT

Operations, Transit and Emergency Services

Community Connectivity & Transit

DATE June 18, 2012

SUBJECT Driver's Lunchroom at University Centre

REPORT NUMBER OT061227

SUMMARY

Purpose of Report:

To obtain approval of a Lease Agreement for an operator's lunchroom at the University of Guelph, University Centre.

Committee Action:

To recommend approval of the Lease Agreement

RECOMMENDATION

THAT the Mayor and Clerk be authorized to execute a Lease Agreement between The University of Guelph and The Corporation of the City of Guelph in respect of premises leased for an operator's lunchroom at University Centre.

BACKGROUND

Transit Services has, under a License Agreement, been operating on the University of Guelph campus. Operations at the University are centered around a 10 bay bus terminal adjacent to the University Centre.

REPORT

The bus terminal and adjacent University Centre provide an appropriate stop-over for operator lunch breaks. The University Centre has washrooms available together with a room that is available to lease that can serve as a lunch and break room. The existing lack of a dedicated lunch facility does not allow the most efficient scheduling of breaks for drivers operating routes that serve the University of Guelph.

City staff have negotiated a proposed Lease Agreement with University staff based on the following terms:

Premises:	Approx. 130 sq. ft. together with use of common areas and washrooms
Term:	5 Years from July 1, 2012 to June 30, 2017
Other Costs:	Realty Taxes and cleaning costs. No estimate is currently available.
Seasonal Closure:	The University Centre is closed for approximately one week in late December.
Termination:	Either party can terminate the Lease on 60 days written notice.

Further information is also provided in a Closed Session report of the same name. Staff are recommending approval of the proposed Lease.

CORPORATE STRATEGIC PLAN

This initiative supports the following Strategic Goals:

- 1. An attractive, well-functioning and sustainable city.
- 2. A healthy and safe community where life can be lived to the fullest.
- 5. A community-focused, responsive and accountable government.

FINANCIAL IMPLICATIONS

The cost of this lease is provided for in the approved 2012 Operating Budget.

DEPARTMENTAL CONSULTATIONS

Transit Services

COMMUNICATIONS

None

ATTACHMENTS

None

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Operations, Transit & Emergency Services