

What Is FAIR?

The City of Guelph would like to ensure all residents have the opportunity to access recreation and leisure services offered by the City and enjoy the many benefits that participation brings. To help make this possible, fee assistance is available.

The FAIR (Fee Assistance in Recreation) program is confidential fee assistance for qualifying adults and seniors. It ensures that no one is excluded from a City of Guelph recreation program or activity solely by the inability to pay the fee.



How can we help?

Please contact us in person, by phone or check the City of Guelph website if you would like to:

1. Pick up/request an application;
2. Get assistance with completing your application;
3. Ask questions about the FAIR program;
4. Request this document in an alternate format as per the Accessibility for Ontarians with Disabilities Act;
5. Arrange an alternative method for submitting your application not listed in the 'How Do I Apply?' section in this brochure.



In Person
ServiceGuelph
City Hall
1 Carden Street

**Evergreen Seniors
Community Centre**
683 Woolwich Street

**Victoria Road
Recreation Centre**
151 Victoria Road North

**West End
Community Centre**
21 Imperial Road South



Phone
Tel: 519-837-5618
TTY: 519-826-9771



Fax
519-763-9240



Website
[http://guelph.ca/
support-services](http://guelph.ca/support-services)



Mail
FAIR
Community and Social Services
City of Guelph
1 Carden Street
Guelph, ON N1H 3A1

FAIR

Fee Assistance in Recreation



FAIR is confidential fee assistance for adults and seniors using recreation programs, swim/skate passes, and selected memberships.

Who is Eligible To Apply?

Adult and seniors who are:

1. Residents of Guelph.
2. Experiencing barriers to accessing recreation based on their low family income may qualify. Statistics Canada's Low-Income-Cut-Off table is used to determine your eligibility and can be found in the program application.

Fee Assistance For Children And Youth

The City of Guelph is pleased to work with the Children's Foundation of Guelph and Wellington to administer fee assistance for children and youth. Those up to the age 18 should apply directly to Children's Foundation at:

Tel: 1-877-826-9551

Website: www.childrensfoundation.org/applying-for-funding



How Do I Apply?



**Complete
Application**



**Gather
Documents**



**Submit
Everything**

There are three steps to apply:

1. **Complete** the application in full and ensure it is signed by the applicant and all family members with income. Dependents under the age of eighteen (18) living with a parent cannot apply as individuals.
2. **Gather** the required documents used to verify your family's income.
 - **Canada Revenue Agency Personal Income Tax Notice of Assessment;** or
 - **Ontario Disability Support Program Statement of Deposit** including address portion and **Drug Benefit Eligibility Card;** or
 - **Ontario Works Statement of Deposit** including address portion and **Drug Benefit Eligibility Card** or **Benefit Unit Summary Page** from your Ontario Works office.
3. **Submit** your completed application and all required documentation in person, by mail or fax. The drop-off locations, mailing address and fax number are listed in the 'How Can We Help?' section on this brochure.



In Person



Mail



Fax

Tips for Applying

1. Incomplete or insufficient family documentation may result in delay or denial of funding request.
2. Approvals and discount percentage are based on availability of funds.
3. Each applicant may be approved to receive a certain percentage off City of Guelph fees for applicable recreation programs, passes, tickets and memberships. The discount ranges from 10 to 80 per cent, based on income level, to a maximum of \$250 per year.



After I Apply, What Next?



**Wait 10
Business Days**



**Approved or
Declined**

Your complete application will be reviewed within ten (10) business days after it is received.

A letter will be mailed to you that indicates whether or not you have been approved for the FAIR program and list your next steps.