

City of Guelph

Open Government Framework



November 13, 2012 Governance Committee

@blair_labelle, City Clerk

#Overview

- History
- Drivers
- Defining Open Gov
- Proposed OGF
- Next Steps



#History

- Open Gov has roots in FOI legislation
- Growth of collaborative technology and mobile infrastructure
- United States Open Gov Directive
- New agencies and partnership models



#Drivers

#External

- “FAST” organizations are efficient and effective
- Embrace the changing landscape of government
- Makes government relevant and understandable
- Leads to innovation and added value

#Internal

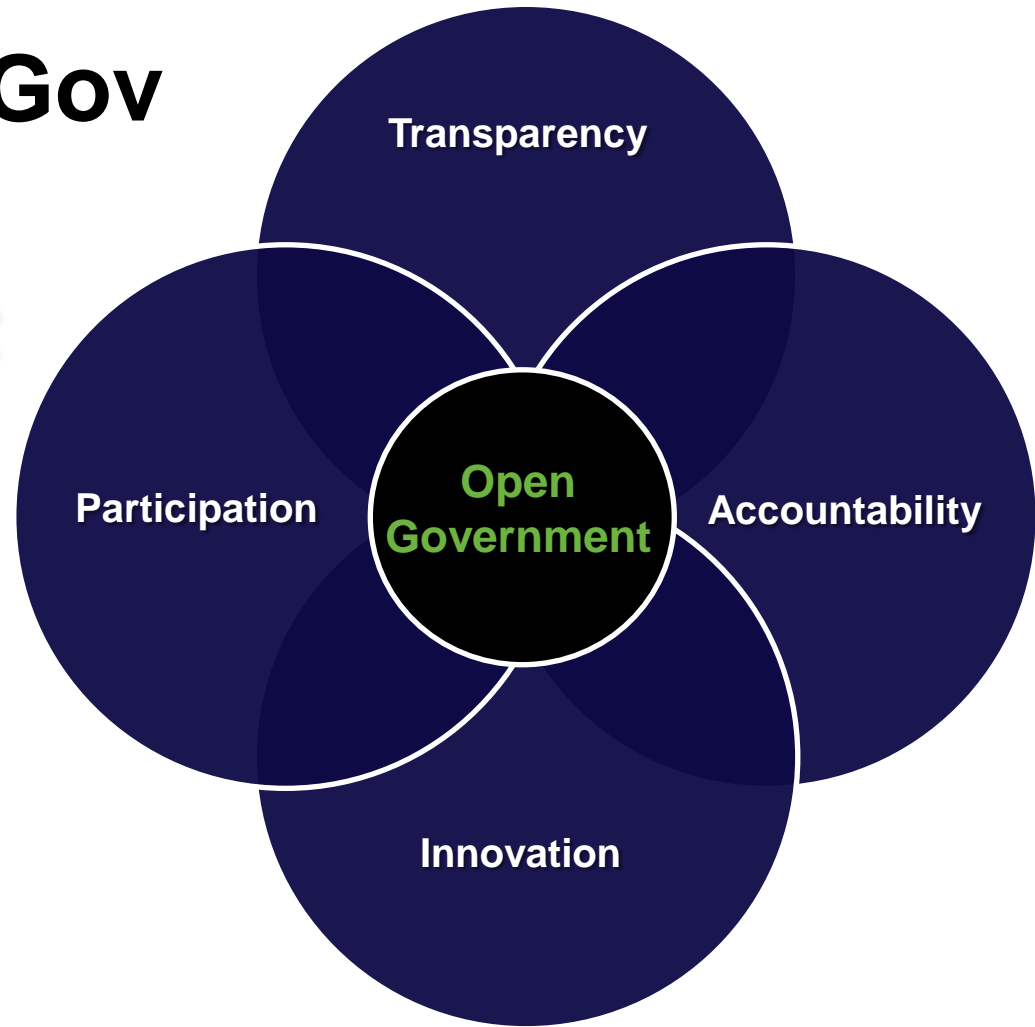
- Open Gov defined as a pillar of the Council approved Corporate Technology Strategic Plan
- Corporate Strategic Plan key initiative

#Defining Open Gov

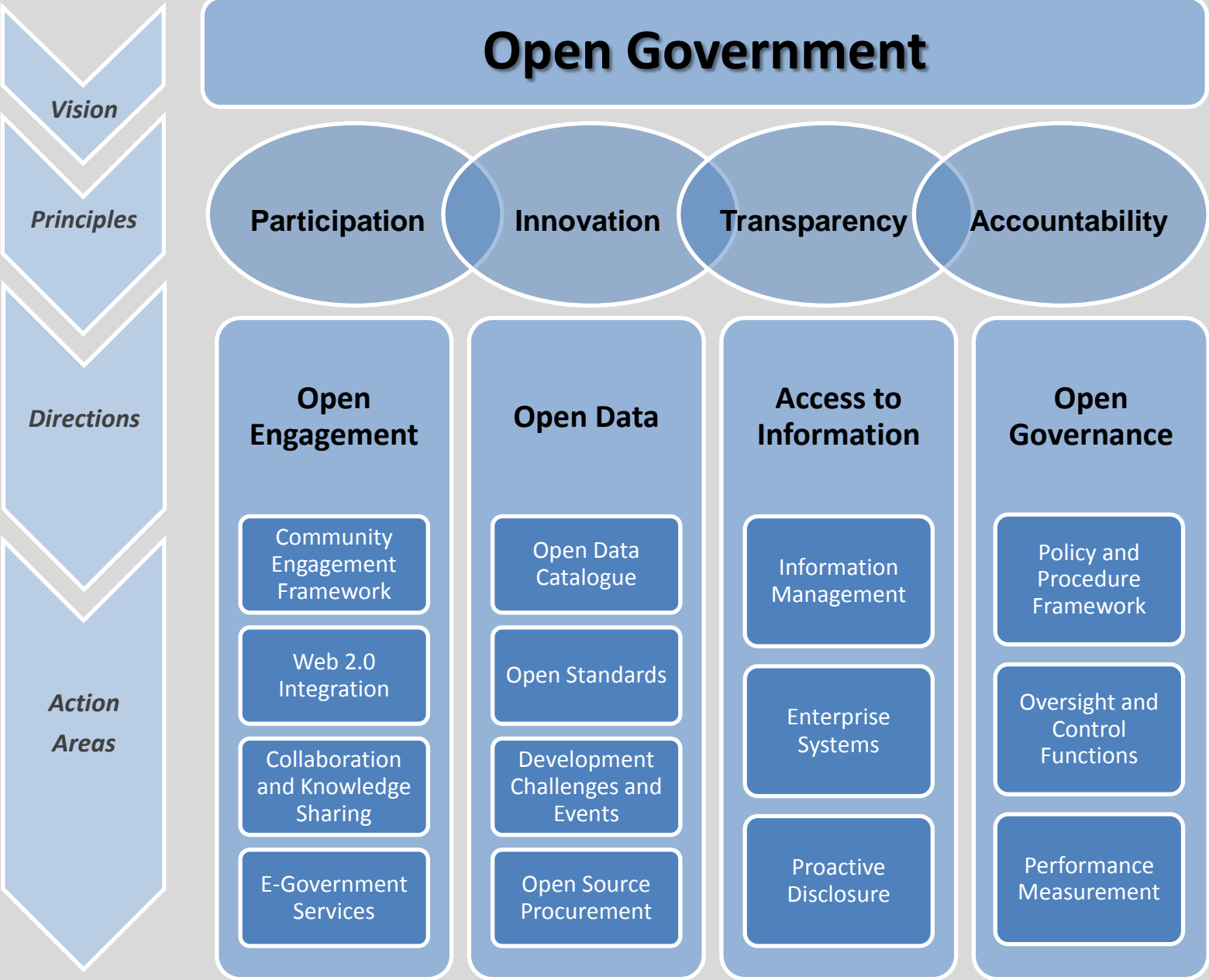


#Defining Open Gov

To create a fully transparent and accountable City which leverages technology and empowers the community to generate added value as well as participate in the development of innovative and meaningful solutions.




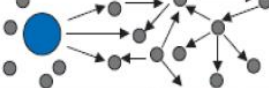



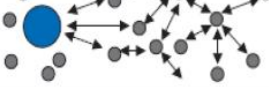
#Proposed Open Government Framework for the City of Guelph



#Open Engagement

To build on the traditional and legislative foundation of public consultation to realize a transformative approach to the way in which the City can inform, consult, collaborate and empower the community.

Figure 5.3. Shifting paradigms: from Participation 1.0 to Participation 2.0

	Participation 1.0 model	Tools	Participation 2.0 model	Tools
Information		<ul style="list-style-type: none"> • E-mail alerts • Websites 		<ul style="list-style-type: none"> • RSS feeds • Tag clouds • Podcasts • Webcasts
Consultation		<ul style="list-style-type: none"> • Online forms • Online consultation 		<ul style="list-style-type: none"> • Blogs • Online polls • Online surveys
Participation		<ul style="list-style-type: none"> • Discussion forums • Shared online workspaces 		<ul style="list-style-type: none"> • E-petitions • Mash-ups • Wikis • Tagging • Virtual worlds

Source: State Services Commission of New Zealand (2007), Glossary entry for "Participation 2.0".



#Community Wellbeing Initiative

- A partnership between community stakeholders and the City
- Dynamic conversation to develop a shared vision
- Various engagement methods:
 - Ward conversations
 - 'Places and spaces' conversations
 - Household survey (and contest)
 - Comment cards
 - Workshop-in-a-box (toolkit for community conversations)
 - Online discussions (blogs, RSS, social media)
 - Mayor's telephone Town Hall
- Data will be used to develop a City strategy, but the intent of the CWI is also to inspire individuals to take action within their own communities



#Open Data

To encourage the use of public data to be made available in practical formats for the purpose of facilitating the development of innovative and value added solutions.

london.gov.uk

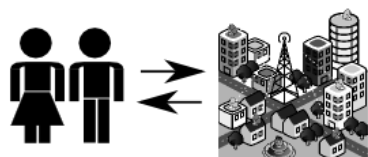
DATA.GOV



Challenge.gov
Government Challenges, Your Solutions



Projecta
aporta



OPEN DATA FOR A
READ/WRITE SOCIETY



DISCOVER.
PARTICIPATE.
ENGAGE.

Search the following Data.gov catalogs:



"RAW" DATA
CATALOG



TOOL
CATALOG



GEODATA
CATALOG



#Data Catalogues

DATA.GOV

HOME ABOUT DATA APPS COMMUNITIES METRICS OPEN GOVERNMENT

ENERGY DATAPALOOZA
Celebrating entrepreneurial achievements and open data!

Latest Datasets

- NASA Education Weekly Activity Reports...
- Allens Removed by Criminal Status and...
- Allens Removed or Returned: Fiscal...
- Resource Conservation and Recovery Act...
- ENERGY STAR Qualified Enterprise...
- ENERGY STAR Qualified Commercial Ice...
- ENERGY STAR Qualified Set-Top Boxes and...
- ENERGY STAR Qualified New Vending...
- ENERGY STAR Qualified Rebuilt Vending...
- ENERGY STAR Qualified Uninterruptible...

DATA AND APPS COMMUNITIES OPEN GOVERNMENT

THE CITY OF Edmonton
Open Data Catalogue

CITY ADMINISTRATION DEMOGRAPHICS EDUCATION EVENTS FACILITIES & STRUCTURES PUBLIC WORKS TRANSIT

Search

Clear All Options

View Types

- Datasets
- External Datasets
- Files and Documents
- Filtered Views
- Charts
- Maps
- Calendars
- Forms

Results matching category of City Administration

Name	Popularity	Type
1. City of Edmonton's Properties for Sale City of Edmonton's properties for sale, ranging from single family lots and sales	2,391 views	
2. Neighbourhoods (data plus kml file) Boundaries and information of neighbourhoods in Edmonton. Attached to this	1,338 views	
3. Land Sales - Map View City of Edmonton's properties for sale, ranging from single family lots and sales	834 views	
4. 2010 Election Mayor Voting Summary - Pie Chart elections mayor, city councilors, ... Final 2010 election results for various municipal and school board positions	743 views	

HIM Government

DATA.GOV.UK Beta
Opening up Government

Home Data Participate Apps Location Linked Data Library Lab About

SPEND DATA REPORTING TOOL

Better Open Data
Blog by Tim Davies

OPEN DATA CASE STUDIES

SUGGEST A DATASET

THE NEW DATA.GOV.UK

OPEN DATA WHITE PAPER
Unleashing the potential
Read the UK Government's vision for the future of open data

Region of Waterloo

REGION OF WATERLOO HOME | CAREERS | CONTACT US | PUBLIC NOTICES | ACCESSIBILITY

eServices Services List A-Z Search

Doing Business Discovering the Region About the Environment Getting Around Services for You Safe & Healthy Community Regional Government

Open Data

- Open Data Catalogue
- Open Data Licence
- Frequently Asked Questions

Regional Chair

Regional Council

Standing & Advisory Committees

Home / ... / Open Data / Open Data Catalogue

Data Catalogue

Name of Dataset	CSV	XLS	XML	DWG	SHP	KML
Airport Flight Schedule						
Cycling - Regional						
Doors Open 2012						
Food Premise Inspections						

#Apps for Democracy: App Challenge

- 2008 app challenge for local developers to exploit open data
- DC invested \$50K which returned \$2.3Million in shared value



#Toronto 311: Open Standards

- Toronto adopted the Open311 standard
- Led to development of smart phone apps to report issues like potholes and graffiti in real-time



#2010 London Ontario UnLab: Hackathon

- A 2010 hackathon held by UnLab supported by Open Data London
- Developers, students, photographers and professionals gathered in order to design an application which provides residents information regarding their waste collection
- londontrash.ca can automate reminders through email, text message or by way of a meeting request through Outlook/iCal

LONDON TRASH

Did You Know?
Yard Waste - Garbage collectors **DO NOT** accept kitchen food scraps.

Your Next Regular Pickup is: (Zone F) [CHANGE](#)

Next Tuesday

November 13th, 2012

November 2012

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Regular Pickup Special Pickup

[iCal Feed \(Zone F\)](#)
[Add to gCal \(Zone F\)](#)

[Notify Me!](#)

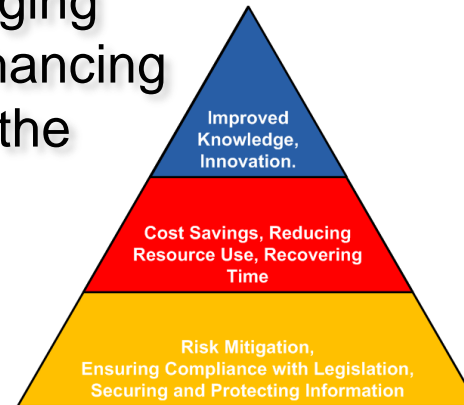
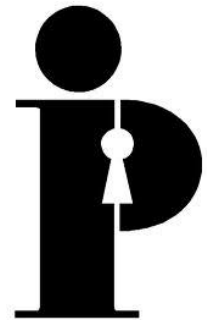
[Report an Error](#)

[Unsubscribe](#) [About](#) [Privacy Policy](#)

[feedback](#)

#Access to Information

To subscribe to best practices and support the necessary tools with respect managing civic information for the purpose of enhancing the transparency of City business and the enrichment of information assets.



#Records and Information Management (RIM)

- Program designed to standardize, classify and manage info
- Reduces cost, creates efficiencies, improves reporting, mitigates risk and increases transparency
- Supports open data efforts and tools such as an EDRMS

#Toronto's TMMIS


- Allows users to easily search and track the business of the City in real-time as it flows through the legislative process
- Users can bookmark and share items and register for e-updates
- Toronto Clerk 'live tweets' from meetings to provide updates

Tweets

-  **Toronto City Clerk** @TorontoCouncil 2h
Notice of Revised Special Meeting for November 19 Executive Committee posted: [ow.ly/f4c7n](#) #tocouncil
Expand
-  **Toronto City Clerk** @TorontoCouncil 3h
Decisions of November 1 Subcommittee on Establishment of Local Appeal Body meeting posted: [ow.ly/f47sv](#) #tocouncil
Expand
-  **Toronto City Clerk** @TorontoCouncil 4h
Decisions of November 2 Graffiti Panel meeting posted: [ow.ly/f4412](#) #tocouncil

City Council

Council Chamber, City Hall

Minutes Published 

Agenda Decisions Minutes Video Archive Print List Map Bills Bookmark		
City Council - Routine Matters - Meeting 26		
RM26.1	Call to Order (Ward All)	Received
RM26.2	Confirmation of Minutes (Ward All)	Adopted
RM26.3	Introduction of Committee Reports and New Business from City	Adopted

#Open Governance

To develop a management and control framework as well as the necessary policy instruments to define expectations and verify the performance of strategic initiatives related to Open Government.

involve

Open Government: beyond static measures

A paper produced by Involve for the OECD

Karin Gavelin, Simon Burall and Richard Wilson

July 2009

***Fairness, integrity,
and good government.***



#Open Government Dashboard



KEY:

- Meets Expectations
- Progress Toward Expectations
- Fails to Meet Expectations

Agency	High-Value Data	Data Integrity	Open Webpage	Public Consultation	Overall Plan	Formulating the Plan	Transparency	Participation	Collaboration	Flagship Initiative
Agency for International Development	■	■	■	■	■	■	■	■	■	■
Department of Agriculture	■	■	■	■	■	■	■	■	■	■
Department of Energy	■	■	■	■	■	■	■	■	■	■
Department of Education	■	■	■	■	■	■	■	■	■	■
Department of Commerce	■	■	■	■	■	■	■	■	■	■
Department of Defense	■	■	■	■	■	■	■	■	■	■
Department of Health and Human Services	■	■	■	■	■	■	■	■	■	■
Department of Homeland Security	■	■	■	■	■	■	■	■	■	■
Department of Housing and Urban Development	■	■	■	■	■	■	■	■	■	■
Department of the Interior	■	■	■	■	■	■	■	■	■	■
Department of Justice	■	■	■	■	■	■	■	■	■	■
Department of Labor	■	■	■	■	■	■	■	■	■	■
Department of State	■	■	■	■	■	■	■	■	■	■



#Track.dc.gov



track.DC.gov DOH - Department of Health

DOH - Department of Health



ine Whether AIDS ... - TheBody.com

Jul 27, 2012: International AIDS Conference News: Researchers Examine Whether AIDS ... - Kaiser Health News

Jul 26, 2012: D.C. alliance gets cre

Agency Profile



DOH - Department of Health

The Department of Health provides programs and services with the ultimate goal of reducing the burden of disease. We do this through a number of mechanisms that center around prevention, >> more

Stay Connected



Ask the Director



Agency Website

Performance Plans & Reports

FY12 Performance Plan*

Budget & Operational Information

Personnel Spending

Non-Personnel Spending

	Budget	Spent	Encumbered	Burn Rate
Fixed Costs	\$18,462,066	\$16,524,460	\$0	90%
Other	\$185,454,673	\$176,058,266	\$3,371	95%

Purchase Cards Spending



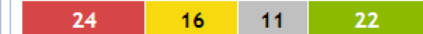
Customer Service

Agency Responsiveness Quality Assurance Results Q1, 2012

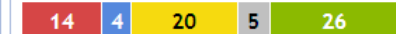


Performance Indicators

FY12



FY11



FY10

Data



Freedom of Information Act

Jul 15, 2010

Assisted Living Residential Facilities

CSV

Jul 12, 2010

Child Placing Agencies

XML

CSV

gov2.0 EXPO



OPEN GOV HACKATHON



OPEN DATA
WATERLOO REGION

polychart

Open Demos

Monday, October 22
7:00 PM

Come explore and analyze open data with Polychart's drag-and-drop data visualization software. No coding or statistics required.

Sign up free at <http://opendemos.eventbrite.com!>

Communitech Hub
The Matrix Room
151 Charles Street West, Kitchener ON

opendatawr.ca

@opendatawr

polychart.com

LONDON CHANGE CAMP

HOW DO WE RE-IMAGINE GOVERNMENT & CITIZENSHIP IN THE AGE OF PARTICIPATION?

JOIN THE DISCUSSION

SAT. JUNE 19TH, 2010
9:30AM - 4PM

MUSEUM | LONDON

421 RIDOUT STREET NORTH

FREE EVENT

REGISTER TODAY
OR WALK-INS WELCOME

LONDON.CHANGECAMP.CA

✉ LONDON@CHANGECAMP.ORG

Opening the door to
INNOVATION



gov2.0 SUMMIT

Washington, DC
September 7-8, 2010

Apps4Ottawa



GOV.UK

WATER HACKATHON

OCT 21-22, 2011
@AUC

APPS FOR ENERGY

Are you a software developer?

Build the best energy app
and you could win part of a
\$100,000 prize.



BIG DATA

[BIG OPPORTUNITIES]

EXPLORE DATA & ANALYTICS CAREERS
November 1
3:00-5:00pm, Maxwell Davidson 118

ONE SITE TO RULE THEM ALL

Is Alpha.gov.uk - an experimental single UK Government website - the future of public services online?

WEB 2.0 SUMMIT
TORONTO

TORONTO

DATA eh?

- The City of Toronto's sandbox to meet, play, chat and crunch data

Guelph Community Wellbeing Initiative

A Conversation About What Matters



CITY OF Guelph mayor's blog

Making a Difference



unLondon

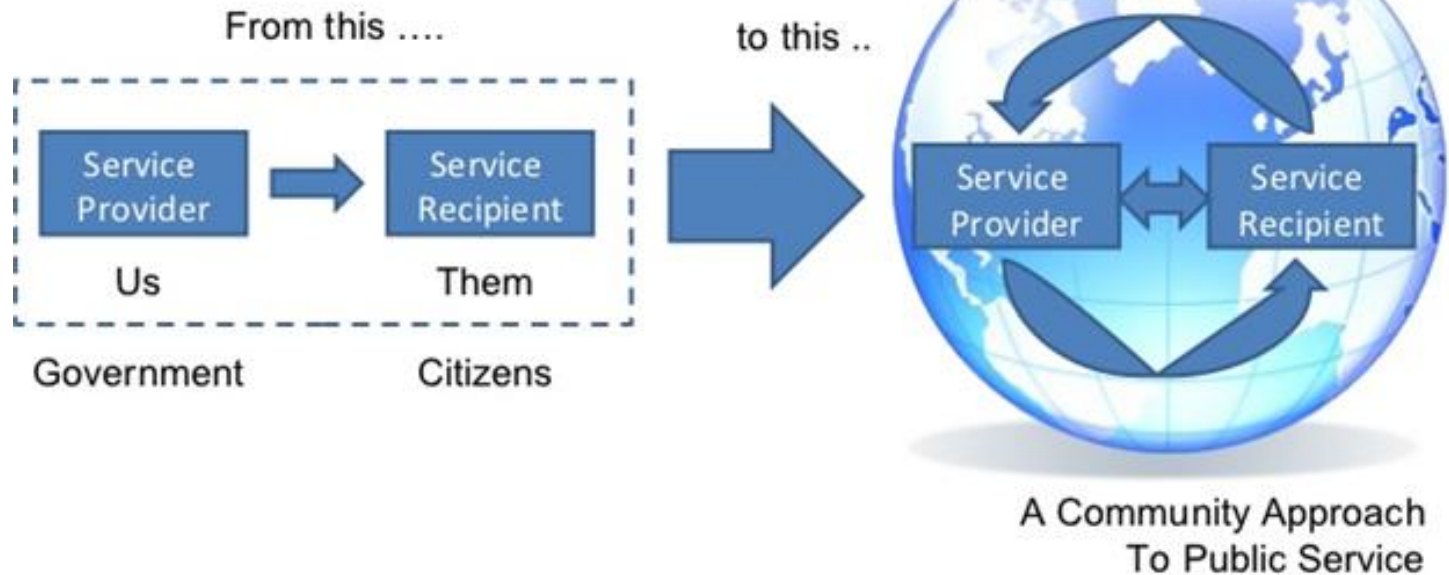


London CANADA

LONDON OPEN DATA BUDGET APP CONTEST

ENGAGING THROUGH DATA

#Government 2.0



2011 Ontario MISA Conference

#Next Steps

■ Phase 1 (2012)

- Council to consider approval of the proposed Open Government Framework

■ Phase 2 (2013 subject to approval)

- Expansion request in the 2013 operating budget to retain a subject matter expert to assist in developing an Open Government Action Plan for the City

■ Phase 3 (TBD)

- Transform to Open Gov

■ Phase 4 (TBD)

- Iterate from community metrics



#Questions?

