AODA General Training Module for Employees

Compliance Quiz

## Name:

## Training Location:

## Date:

## Supervisor:

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| --- | --- | --- | --- |
| 1 | True | False | The City must allow people with a disability to bring a support person or service animal with them while accessing goods or services on parts of the premises that are open to the public. |
| 2 | True | False | Once this training is complete all employees have completed all training requirements under the Integrated Accessibility Standard Regulation (IASR). |
| **Please watch the next segment of the training until the next Knowledge Check** |
| 3 | True | False | When a City employee takes reasonable steps to accommodate an individual’s requirements related to their disability they met the legal requirement known as “Due diligence”? |
| 4 | True | False | Technology can be an essential tool for persons with disabilities, but can also be a barrier if it is not properly formatted |
| **Please watch the next segment of the training until the next Knowledge Check** |
| 5 | True | False | Most workplace accommodations for person with disabilities cost $500 or more. |
| 6 | True | False | Both employees and volunteers can get information about a Workplace Emergency Response plan if, because of a disability, may need assistance during an emergency at the facility where they work or volunteer. |
| **Please watch the next segment of the training until the next Knowledge Check** |
| 7 | True | False | Accessibility only needs to be taken into consideration when new public spaces are built but doesn’t matter when major renovations are being done. |

\_\_\_\_\_\_\_\_ I have read and understand the Corporate Accessibility Policy (On same (Initial) webpage as this quiz and the training module.

**Submit this completed form to your supervisor.**

## Answers

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| --- | --- |
| 1 | A service animal or support person provides assistance to the individual with a disability that allows them to equally benefit from the service or use of the facility. The City also provides volunteer support for those with a disability to participate in City recreation programs. |
| 2 | Employees receive training based on the duties of their position. An employee will require further training if they:• Provide customer service, • Prepare documents for the City’s website or for the public, • Provide transit services, • Manage other employees, • Manage a facility or build for the City; or • Are permitted to purchase on behalf of the City. |
| 3 | Due diligence is a measure used by the Ontario Human Rights Tribunal that focuses on the requirement of the individual to equally benefit but also looks at the impact to the business providing the requested accommodation. This test of due diligence most often results in the accommodation being provided. |
| 4 | Formatting technology, such as document, to allow easy access of accessibility features on a person’s computer can remove a critical barrier to accessing information and equally benefiting. |
| 5 | 56% of workplace accommodations cost no money to make; the remaining 44% typically cost $500 or less. |
| 6 | Both employees and volunteers may make a request through their supervisor for a Workplace Emergency Response plan. A form has been developed to help think about what type of assistance may be needed and who can help in the event of an emergency. |
| 7 | The needs of person with disabilities need to be considered whenever new public spaces are built, as well as when major renovations are done to existing public spaces. |